



MASSACHUSETTS
HEALTH POLICY COMMISSION

ACO Certification Program Performance Metrics

March 23, 2016

ACO certification program goals

Vision of Accountable Care

A health care system that efficiently delivers well coordinated, patient-centered, high-quality health care, integrates behavioral and physical health, and produces optimal health outcomes and health status through the support of alternative payment.

- 1 Create a **roadmap** for providers to work toward **care delivery transformation** – **balancing** the establishment of **standards** with room and assistance for **innovation**
- 2 Establish a **common framework** for data collection, information gathering, evaluation and dissemination of best practices to promote transparency for future learning
- 3 Develop standards that **align with payers' own principles for accountable care** to further link accountability and enhance administrative simplification
- 4 Assure **patient engagement and protection**, especially for vulnerable populations

Arc of the ACO certification program



Current market

- Multiple ACO programs in the market
 - Medicare ACOs (i.e., MSSP, Pioneer, Next Gen)
 - Commercial programs (e.g., BCBSMA's AQC)
 - Medicaid ACOs
 - General lack of evidence on the relationship between ACO capabilities and outcomes
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First year certification focus

- Build baseline knowledge and transparency around current ACO capabilities
 - Articulate standards for ACOs to enable payment reform
 - Facilitate learning as a program and across ACOs
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Vision

- Develop evidence on what advances transparency and efficiency in the market
- Move from structural requirements to outcomes and performance requirements

Overall ACO program structure

I Certification Standards (2016)	II Performance on Quality Measures (2017 onward)	III Performance on Total Medical Expense (TME) (2017 onward)
<ul style="list-style-type: none">- Governance structure- Population health management- Cross continuum care- Patient-centered primary care- Needs and preferences of patient population- Community-based health programs- Quality and financial analytics- Patient experience- High quality care- Shared savings/losses- HIT	<ul style="list-style-type: none">- Prevention and wellness- Chronic care- Behavioral health- Care coordination- Patient and family experience- Efficiency (e.g., hospital-wide readmissions)- Overuse (e.g., imaging, antibiotic use)	<ul style="list-style-type: none">- TME data (from CHIA)

ACO Technical Assistance

Proposed ACO certification program design

Pre-requisites

5 pre-reqs.
Attestation only

- ✓ Participation in at least one quality-based risk contract
- ✓ Risk-bearing provider organizations (RBPO) certificate, if applicable
- ✓ Any required Material Change Notices (MCNs) filed
- ✓ Anti-trust laws
- ✓ Patient protection

1 Assessment Criteria

5 criteria
Sample documents, narrative descriptions

- ✓ Patient-centered, accountable governance structure
- ✓ Population health management programs
- ✓ Cross continuum care: coordination with BH, hospital, specialist, and long-term care services

2 Required Supplemental Information

9 criteria
Narrative or data
Not evaluated by HPC but must respond

- ✓ Supports patient-centered primary care
- ✓ Assesses needs and preferences of ACO patient population
- ✓ Develops community-based health programs
- ✓ Provides palliative care
- ✓ Performs quality, financial analytics and shares with providers
- ✓ Evaluates and seeks to improve patient experiences of care
- ✓ Provides high quality care
- ✓ Distributes shared savings or deficit in a transparent manner
- ✓ Commits to advanced health information technology (HIT) integration and adoption

MassHealth measure set - *DRAFT under development*

Measure
Patient Experience Survey (in development)
Prevention & Wellness
<i>Pediatrics</i>
Well child visits in first 15 months of life (W15)
Well child visits 3-6 yrs (W34)
<i>Adolescent</i>
Adolescent well-care visit (AWC)
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)
<i>Maternity</i>
Prenatal and postpartum care
PC-01 Elective Delivery
<i>Oral</i>
Oral Evaluation, Dental Services
<i>Adult (emphasis on SDH)</i>
Tobacco use assess and cessation intervention
Adult BMI Assessment (ABA)
Avoidable Utilization
% reduction in avoidable inpatient admissions
% reduction in hospital all-cause readmissions

Measure
Chronic Disease Management
Controlling high blood pressure (CBP)
PQI-5: COPD
PQI-8: Congestive Heart Failure Admission Rate
Medication Management for People with Asthma (MMA)
Comprehensive diabetes care: A1c poor control (CDC)
Comprehensive diabetes care: High blood pressure control (CDC)
Behavioral Health / Substance Abuse
Screening for clinical depression and follow-up plan: Ages 12-17
Screening for clinical depression and follow-up plan: Age 18+
Depression remission at 12 months
Initiation and Engagement of AOD Treatment (IET)
Follow-Up After Hospitalization for Mental Illness (FUH)
Use of Multiple Concurrent Antipsychotics in Children and Adolescents (APC)
Follow-up care for children prescribed ADHD medication
Long Term Services and Supports
Patients 18 and older with documentation of a functional outcome assessment and a care plan
Service/care plans address participants' assessed needs (including health and safety risk factors) either by the provision of waiver services or through other means

CMS/AHIP ACO core measure set

released 2/6/16

Cardiovascular Care

- **Controlling high blood pressure**
- Persistent beta blocker treatment after heart attack
- Ischemic vascular disease: use of aspirin or another antithrombotic

Diabetes

- **Comprehensive diabetes care: HbA1c poor control (>9.0%)**
- Comprehensive diabetes care: eye exam
- Comprehensive diabetes care: hemoglobin A1c (HbA1c) testing
- Comprehensive diabetes care: foot exam
- Comprehensive diabetes care: medical attention for nephropathy

Prevention and Wellness

- Cervical cancer screening
- Non-recommended cervical cancer screening in adolescent females
- Breast cancer screening
- Colorectal cancer screening
- **Preventive care screening: tobacco use: screening and cessation**
- Preventive care and screening: body mass index (BMI) screening and follow-up

Utilization and Cost/Overuse

- Use of imaging studies for low back pain

Pulmonary

- Medication management for people with asthma
- Avoidance of antibiotic treatment in adults with acute bronchitis

Behavioral Health

- **Depression remission at 12 months**
- Depression remission at 12 months – progress toward remission

Care Coordination / Patient Safety

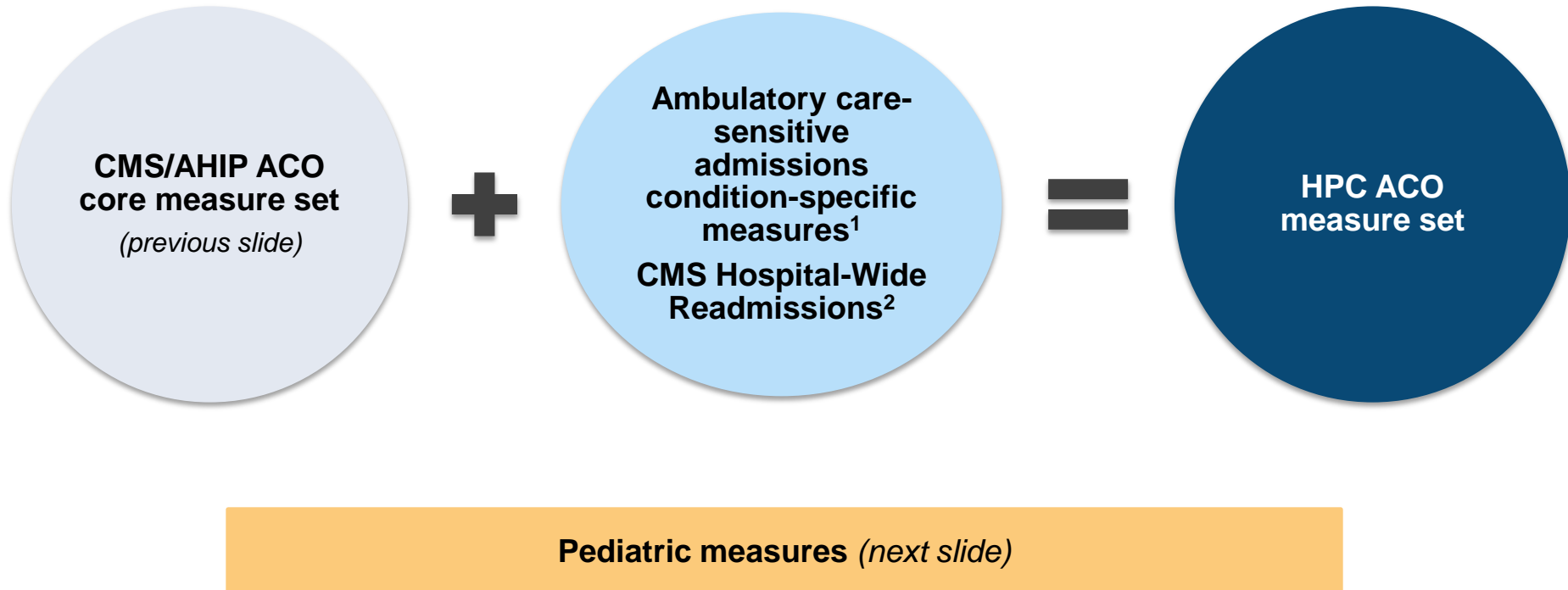
- **Medication reconciliation**

Patient Experience

- **CG CAHPS**
 - **Getting timely care, appointments, and information**
 - **How well your doctors communicate**
 - **Patients' rating of doctor**
 - **Access to specialists**
 - **Health promotion and education**
 - **Shared decision making**
 - **Health status/functional status**
 - **Stewardship of patient resources**

* Overlap with MassHealth measures indicated in red

Proposed HPC ACO measure set



¹ AHRQ's Prevention Quality Indicators (PQI); data source: CHIA/Hospital Discharge Database (HDD)

² Hospital-Wide-All-Cause Unplanned Readmission (Yale/CMS); NQF#1789; data source: CHIA/Hospital Discharge Database (HDD)

Proposed pediatric measures for HPC ACO measure set

Well-child visits in the first 15 months of life

Well-child visits in the third, fourth, fifth and sixth years of life

Adolescent well-care visits

Weight assessment and counseling for nutrition and physical activity

Screening for clinical depression and follow-up (ages 12-17)

Use of multiple concurrent antipsychotics in children and adolescents

Follow-up care for children prescribed ADHD medication

Appropriate testing of children with pharyngitis

Childhood immunization status

CG/CAHPS: Child

- Access to care
- Communication quality
- Care coordination
- Integration of care

MassHealth and BCBSMA measures

MassHealth measures

BCBSMA measures

ACO quality measurement process timeline

Activity	2016	2017	2018
Collaborate with MassHealth & CHIA to collect and report on patient experience data. Exploring options on other data.			
Patient experience survey procurement (<i>June</i>)			
Patient experience survey fielded (<i>Spring</i>)			
HPC will measure ACO quality as part of recertification			

