CENTER FOR HEALTH INFORMATION AND ANALYSIS

Massachusetts Hospital Profiles

Data Through
Hospital Fiscal Year 2024

January 2026

CHIA.

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CHIA.

HFY 2024 MASSACHUSETTS HOSPITAL PROFILES

Introduction

The Hospital Fiscal Year (HFY) 2024 Massachusetts Hospital Profiles provide descriptive and comparative information on acute and non-acute hospitals based on hospital characteristics, services, payer mix, utilization trends, top discharges, financial performance, and cost trends. The HFY 2024 publication includes an individual profile for each acute hospital, a summary profile for all acute hospitals, a summary profile for each non-acute hospital type that includes individual hospital data, and a comprehensive databook. This report will be the final year that includes data on Steward Health Care as it was still operating in Massachusetts during this time period. For HFY 2024, either 8 or 9 months of data was provided for the former Steward Health Care system's hospitals due to closure or change in ownership; this data was included as annual data for HFY 2024 despite being partial-year data.

Acute hospital profiles include:

- General information pertaining to each hospital
- Financial data, such as Gross Patient Service Revenue (GPSR) and Net Patient Service Revenue (NPSR); revenues and expenses; profitability, liquidity, and solvency metrics; and margins by payer type
- Utilization information, such as top patient diagnoses treated and top communities served in an inpatient setting

The data included in the acute profiles is compiled from multiple sources, including audited and standardized hospital financial statements as well as hospital cost reports, hospital discharge data, and relative price data.

Non-acute hospital profiles include:

- Summary data for an individual hospital type, such as GPSR and NPSR, average payer mix, revenue and expenses, utilization, solvency and liquidity, and a list of hospitals belonging to each hospital type
- Individual hospital utilization metrics including inpatient days, percentage occupancy, net inpatient revenue per patient day, average length of stay, payer mix, and outpatient visits
- Individual hospital financial metrics including Gross Patient Service Revenue (GPSR) and Net Patient Service Revenue (NPSR); revenues and expenses; and profitability, liquidity, and solvency metrics

All data in the non-acute profiles is derived from hospital cost reports.

Aggregate and provider-specific results can be found in individual hospital profiles and the interactive dashboards on CHIA's website. To see all acute and non-acute hospital profiles, refer to the HFY 2024 Hospital Profiles Compendium.

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INTRODUCTION TO ACUTE HOSPITAL PROFILES

An **acute hospital** is a hospital that is licensed by the Massachusetts Department of Public Health that contains a majority of medical-surgical, pediatric, obstetric, and maternity beds.

Hospitals are categorized in five types—Academic Medical Centers (AMCs), teaching hospitals, community hospitals, community-High Public Payer (HPP) hospitals, and specialty hospitals. For analytical purposes, AMCs, teaching hospitals, community hospitals, and community-HPP hospitals are also considered cohorts. Specialty hospitals are not considered a cohort because of their unique patient populations and services. For HFY 2024, there were 6 AMCs, 8 teaching hospitals, 9 community hospitals, and 33 community-HPP hospitals. There were 5 specialty hospitals.

To see the acute and non-acute hospital profiles, refer to the HFY 2024 Hospital Profiles Compendium.

Academic Medical Centers (AMCs) are a subset of teaching hospitals. AMCs are characterized by extensive research and teaching programs, comprehensive resources for tertiary and quaternary care, being principal teaching hospitals for their respective medical schools, and being full service hospitals with case mix intensity greater than 5 percent above the statewide average.

AMC Cohort ..... page A2

- Beth Israel Deaconess Medical Center
- Boston Medical Center
- Brigham and Women's Hospital
- Massachusetts General Hospital
- Tufts Medical Center
- UMass Memorial Medical Center

Teaching hospitals are hospitals that report at least 25 full-time equivalent medical school residents per 100 inpatient beds in accordance with the Medicare Payment Advisory Commission (MedPAC) and are not classified as AMCs.

Teaching Cohort ..... page A8

- Baystate Medical Center
- Brigham and Women's Faulkner Hospital
- Cambridge Health Alliance
- Lahey Hospital & Medical Center
- Mount Auburn Hospital
- Saint Vincent Hospital
- Steward Carney Hospital
- Steward St. Elizabeth's Medical Center

Community hospitals are hospitals that do not meet the MedPAC definition to be classified as teaching hospitals and have a public payer mix of less than 63 percent.

Community Hospital Cohort..... page A16

- Beth Israel Deaconess Hospital - Milton
- Beth Israel Deaconess Hospital - Needham
- Emerson Hospital
- Martha's Vineyard Hospital
- Milford Regional Medical Center
- Nantucket Cottage Hospital
- Newton-Wellesley Hospital
- North Adams Regional Hospital
- Winchester Hospital

Community-High Public Payer (HPP) hospitals are community hospitals that have 63 percent or greater of Gross Patient Service Revenue (GPSR) attributable to Medicare, MassHealth, and other government payers, including the Health Safety Net.

Community-High Public Payer (HPP) Cohort.....page A25

Anna Jaques Hospital

Athol Hospital

Baystate Franklin Medical Center

Baystate Noble Hospital

Baystate Wing Hospital

Berkshire Medical Center

Beth Israel Deaconess Hospital - Plymouth

Cape Cod Hospital

Cooley Dickinson Hospital

Fairview Hospital

Falmouth Hospital

Harrington Memorial Hospital

HealthAlliance-Clinton Hospital

Heywood Hospital

Holyoke Medical Center

Lawrence General Hospital

Lowell General Hospital

Marlborough Hospital

MelroseWakefield Hospital

Mercy Medical Center

MetroWest Medical Center

Morton Hospital, A Steward Family Hospital

Nashoba Valley Medical Center, A Steward Family Hospital

North Shore Medical Center

Northeast Hospital

Signature Healthcare Brockton Hospital

South Shore Hospital

Southcoast Hospitals Group

Steward Good Samaritan Medical Center

Steward Holy Family Hospital

Steward Norwood Hospital

Steward Saint Anne's Hospital

Sturdy Memorial Hospital

Specialty hospitals are not included in any cohort comparison analysis because of the unique patient populations they serve and/or the unique sets of services they provide. Specialty hospitals may be included in statewide analyses.

Specialty Hospitals.....page A58

Boston Children's Hospital

Dana-Farber Cancer Institute

Massachusetts Eye and Ear Infirmary

New England Baptist Hospital

Shriners Hospitals for Children - Boston

HOW TO READ ACUTE HOSPITAL PROFILES—HOSPITAL FISCAL YEAR 2024

This sheet provides a brief introduction to the metrics on the acute hospital profiles. Definitions and notes on all metrics are available in the technical appendix.

Anna Jaques Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Newburyport, MA	Trauma Center Designation:	Adult: Level 3
Region:	Northeastern Massachusetts	Total FTEs in HFY 2024:	627.24
Hospital Type:	Community-High Public Payer Hospital	FY24 Case Mix Index:	0.78
Total Staffed Beds in HFY 2024:	129, Mid-Size Hospital	Average Age of Plant in HFY 2024:	5: Increased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	Public Payer Mix[1]:	64.8%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	CY 2023 Commercial Statewide Relative Price:	0.74
Hospital System Operating Margin in HFY 2024:	(2.7%)	Teaching Hospital Status[2]:	0.00
Hospital System Total Margin in HFY 2024:	0.8%	Medicare Mix:	52.5%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	Medicaid Mix:	11.0%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$70.3M	$73.9M	[illegible]	$83.4M	$95.7M
Outpatient GPSR	$182.8M	$219.8M	$211.1M	$226.2M	[illegible]
Inpatient and Outpatient GPSR	$253.1M	$293.7M	$286.1M	$309.6M	$361.1M
Inpatient NPSR per CMAD	$9,826	$10,142	$9,944	$12,113	$11,730
Inpatient NPSR	$45.5M	$48.7M	$49.2M	$60.0M	$53.8M
Outpatient NPSR	$69.6M	$82.8M	$80.3M	$80.2M	$83.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$126.3M	$141.2M	$138.7M	$149.1M	$144.7M
Non-Operating Revenue[4]	[illegible]	$3.8M	($2.4M)	$0.9M	($0.8M)
Total Revenue	[illegible]	$145.0M	$136.3M	$149.9M	$143.9M
Total Expenses	$133.6M	$143.0M	$150.2M	$163.2M	$174.6M
Total Surplus (Deficit)	($6.4M)	$1.9M	($13.9M)	($13.3M)	($30.7M)
Operating Margin	(5.7%)	[illegible]	(8.4%)	(9.4%)	(20.7%)
Non-Operating Margin	0.6%	2.6%	(1.8%)	0.6%	(0.6%)
Total Margin	(5.0%)	1.3%	(10.2%)	(8.9%)	(21.3%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$8.7M	$26.6M	$39.5M	$31.2M	$1.8M
Current Ratio	1.6	1.6	1.3	[illegible]	0.6
Debt Service Coverage Ratio[5]	(0.1)	4.4	(4.6)	(6.3)	(21.5)
Cash Flow to Total Debt[6]	(1.2%)	12.1%	(16.3%)	(12.3%)	(31.1%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.82	0.80	0.80	0.91	0.59
Payer Mix		51.5%	10.6%	31.6%	6.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	140	140	136	136	136
Available Beds	140	140	136	136	129
Staffed Beds	140	140	136	136	129
Percentage Occupancy	54.1%	57.5%	61.2%	57.7%	55.6%
Inpatient Discharges	6,147	6,030	5,899	6,173	5,851
Inpatient Days	27,693	29,390	[illegible]	28,650	26,261
Average Length of Stay	4.51	4.87	5.15	4.64	4.49
Emergency Department Visits	22,221	22,519	24,274	24,274	19,775
Outpatient Visits	57,903	60,836	61,531	62,855	54,284

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	540	9.2%	(5.8%)
Vaginal Delivery	304	5.2%	(16.0%)
Septicemia & Disseminated Infections	282	4.8%	(10.8%)
Heart Failure	216	3.7%	(8.9%)
Major Depress Disorders & Other/Unspecpsychoses	214	3.7%	(36.5%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Amesbury, MA	1,000	17.1%	0.9%
Newburyport, MA	977	16.7%	(9.2%)
Haverhill, MA	638	10.9%	(0.3%)
Salisbury, MA	581	9.9%	5.4%
Merrimac, MA	324	5.5%	0.0%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers.

[2] Teaching hospitals report at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, Commonwealth Care, Health Safety Net (HSN).

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Hospital Name

Overview

General information pertaining to the hospital and its system.

Utilization

Hospital utilization information derived from hospital cost reports over five years.

Gross and Net Patient Service Revenues (GPSR & NPSR)

Financial information derived from hospital cost reports relating to the hospital's GPSR and NPSR over five years.

Top Inpatient Diagnoses

The hospital's most frequent inpatient diagnoses derived from the Hospital Inpatient Discharge Database listed with the number of discharges, the percent each DRG represents of the total discharges at the hospital. and the change in discharges from the prior year.

Top Discharges by Community

The communities where the hospital's inpatients reside derived from the Hospital Inpatient Discharge Database listed with the number of discharges, the percent of inpatients from the community treated at the hospital and the change in discharges from the prior year.

Revenue to Cost Ratio

The hospital's revenue to cost ratio by payer type.

Solvency and Liquidity

Five-year trend information derived from standardized financial statements for the hospital's solvency and liquidity metrics.

Revenue and Expenses

Five-year trend derived from standardized financial statements showing hospital's revenue, expense, and profitability statistics.

Statewide Summary

Hospital Fiscal Year 2024

OVERVIEW

Number of Acute Hospitals:	61
Hospital Cohort Counts	
Academic Medical Centers:	6
Teaching Hospitals:	8
Community-High Public Payer Hospitals:	33
Community Hospitals:	9
Specialty Hospitals:	5

High Public Payer Hospitals[1]:	45
Hospitals With Teaching Status[2]:	16
Hospital Tax Status Counts:	Non-profit: 50 / Municipal: 1 / For-profit: 9
Number of Trauma Hospitals:	18
Total FTEs in HFY 2024:	147,751.28
HFY 2023 High Medicare Qualifier:	Greater Than or Equal to 51.7%
HFY 2023 High Medicaid Qualifier:	Greater Than or Equal to 22.4%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Inpatient GPSR	$27.5B	$30.3B	$31.2B	$33.2B	$35.5B
Total Outpatient GPSR	$42.8B	$50.1B	$54.6B	$60.4B	$66.4B
Total Inpatient and Outpatient GPSR	$70.3B	$80.5B	$85.8B	$93.5B	$101.8B
Median Inpatient NPSR per CMAD	$12,990	$13,640	$13,612	$13,492	$14,123
Total Inpatient NPSR	$12.5B	$13.5B	$13.4B	$14.1B	$14.7B
Total Outpatient NPSR	$13.5B	$16.0B	$17.2B	$18.6B	$19.8B

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Operating Revenue	$34.3B	$37.0B	$39.0B	$42.6B	$45.4B
Total Non-Operating Revenue[4]	$0.6B	$1.7B	($0.4B)	$1.4B	$1.9B
Total Revenue	$34.9B	$38.6B	$38.5B	$44.0B	$47.3B
Total Expenses	$33.7B	$36.2B	$39.4B	$42.4B	$45.3B
Total Surplus (Deficit)	$1.3B	$2.4B	($0.9B)	$1.6B	$2.0B
Median Operating Margin	1.4%	0.9%	(1.2%)	0.2%	(2.0%)
Median Non-Operating Margin	0.6%	3.0%	(0.4%)	1.6%	1.6%
Median Total Margin	2.8%	5.1%	(4.2%)	2.2%	0.6%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$21.1B	$24.7B	$23.2B	$26.1B	$31.2B
Median Current Ratio	1.2	1.3	1.4	1.3	1.2
Median Debt Service Coverage Ratio[5]	4.8	5.2	1.0	2.7	1.8
Median Cash Flow to Total Debt[5]	13.7%	22.6%	2.1%	15.4%	9.5%

Data Source: CHIA Hospital Standardized Financial Statements

HFY 2024 STATEWIDE REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Median Revenue to Cost Ratio	0.99	0.84	0.82	1.25	0.88
Total NPSR	$34.4B	$12.9B	$4.5B	$14.8B	$2.2B

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Licensed Beds	16,582	16,423	16,498	16,415	16,284
Total Available Beds	16,277	15,741	15,757	15,730	15,755
Total Staffed Beds	14,897	14,730	14,764	14,802	14,826
Median Percentage Occupancy	66.3%	68.4%	70.9%	74.2%	72.9%
Total Inpatient Discharges	0.7M	0.8M	0.7M	0.8M	0.8M
Total Inpatient Days	3.8M	4.0M	4.1M	4.1M	4.1M
Median Average Length of Stay	4.78	4.82	5.15	5.00	4.84
Total Emergency Department Visits	2.6M	2.5M	2.7M	2.8M	2.7M
Total Outpatient Visits	14.0M	17.1M	17.0M	16.7M	17.4M

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Statewide Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	59,576	7.9%	1.2%
Septicemia & Disseminated Infections	43,807	5.8%	12.5%
Vaginal Delivery	40,753	5.4%	(0.5%)
Heart Failure	26,491	3.5%	(0.6%)
Cesarean Delivery	22,562	3.0%	0.3%
Major Respiratory Infections & Inflammations	18,935	2.5%	(5.9%)
Other Pneumonia	15,497	2.1%	9.3%
Kidney & Urinary Tract Infections	12,764	1.7%	2.7%
Cardiac Arrhythmia & Conduction Disorders	11,407	1.5%	(0.8%)
Acute Kidney Injury	10,709	1.4%	4.9%
Chronic Obstructive Pulmonary Disease	9,196	1.2%	1.0%
Cva & Precerebral Occlusion W Infarct	9,187	1.2%	(0.3%)
Alcohol Abuse & Dependence	9,105	1.2%	1.6%
Cellulitis & Other Skin Infections	8,922	1.2%	3.1%
Respiratory Failure	7,672	1.0%	1.5%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Beth Israel Deaconess Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA	**Trauma Center Designation:**	Adult: Level 1
Region:	Metro Boston	**Total FTEs in HFY 2024:**	9,566.00
Hospital Type:	Academic Medical Center	**FY24 Case Mix Index:**	1.47
Total Staffed Beds in HFY 2024:	876, 3rd Largest Hospital	**Average Age of Plant in HFY 2024:**	23: Decreased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	**Public Payer Mix[1]:**	61.4%
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	**CY 2023 Commercial Statewide Relative Price:**	1.03
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	89.86: Teaching Hospital
Hospital System Total Margin in HFY 2024:	0.8%	**HFY 2023 Medicare Mix:**	47.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	13.0%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$1,186.0M	$1,371.7M	$1,337.5M	$1,410.3M	$1,773.6M
Outpatient GPSR	$1,759.1M	$2,073.5M	$2,492.2M	$2,788.5M	$3,256.1M
Inpatient and Outpatient GPSR	$2,945.2M	$3,445.2M	$3,829.6M	$4,198.8M	$5,029.7M
Inpatient NPSR per CMAD	$16,246	$17,216	$16,793	$19,190	$20,001
Inpatient NPSR	$755.1M	$853.4M	$852.6M	$1,006.3M	$1,154.6M
Outpatient NPSR	$577.5M	$692.3M	$813.8M	$893.2M	$959.1M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$2,078.5M	$2,241.3M	$2,388.2M	$2,679.8M	$3,098.6M
Non-Operating Revenue[4]	($1.6M)	$90.3M	($83.5M)	$55.1M	$98.6M
Total Revenue	$2,076.9M	$2,331.7M	$2,304.7M	$2,735.0M	$3,197.2M
Total Expenses	$1,978.5M	$2,150.3M	$2,351.1M	$2,574.2M	$3,100.4M
Total Surplus (Deficit)	$98.4M	$181.4M	($46.4M)	$160.8M	$96.8M
Operating Margin	4.8%	3.9%	1.6%	3.9%	(0.1%)
Non-Operating Margin	(0.1%)	3.9%	(3.6%)	2.0%	3.1%
Total Margin	4.7%	7.8%	(2.0%)	5.9%	3.0%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$1,062.6M	$1,303.6M	$1,285.4M	$1,459.8M	$1,606.3M
Current Ratio	2.2	2.2	3.6	4.0	3.3
Debt Service Coverage Ratio[5]	6.0	8.0	1.5	6.7	2.4
Cash Flow to Total Debt[5]	16.7%	23.9%	2.3%	19.1%	4.4%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.04	0.94	0.75	1.33	0.85
Payer Mix		47.6%	12.8%	33.1%	6.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	783	807	807	848	876
Available Beds	783	807	807	848	876
Staffed Beds	740	799	799	799	876
Percentage Occupancy	82.1%	82.8%	83.8%	82.4%	80.7%
Inpatient Discharges	36,279	37,313	35,996	36,275	39,173
Inpatient Days	222,413	241,412	244,425	240,253	258,711
Average Length of Stay	6.13	6.47	6.79	6.62	6.60
Emergency Department Visits	63,923	47,780	50,520	53,436	35,201
Outpatient Visits	549,790	876,757	895,049	908,528	1,174,435

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	4,022	10.3%	2.9%
Vaginal Delivery	2,507	6.4%	(4.5%)
Septicemia & Disseminated Infections	1,479	3.8%	13.7%
Cesarean Delivery	1,412	3.6%	(10.4%)
Heart Failure	954	2.4%	13.7%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	2,240	5.7%	11.7%
Quincy, MA	1,405	3.6%	7.1%
Dorchester, MA	1,332	3.4%	8.6%
Brookline, MA	1,157	3.0%	3.1%
Cambridge, MA	879	2.2%	17.5%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Beth Israel Deaconess Medical Center. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Boston Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA
Region:	Metro Boston
Hospital Type:	Academic Medical Center
Total Staffed Beds in HFY 2024:	539, 6th Largest Hospital
Hospital System Affiliation:	Boston Medical Center Health System
Hospital System Surplus (Deficit) in HFY 2024:	$137,714,944
Hospital System Operating Margin in HFY 2024:	(1.1%)
Hospital System Total Margin in HFY 2024:	1.8%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 1, Pedi: Level 1
Total FTEs in HFY 2024:	9,861.00
FY24 Case Mix Index:	1.19
Average Age of Plant in HFY 2024:	13: Increased from HFY23
Public Payer Mix[1]:	77.9%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.96
Teaching Hospital Status[2]:	139.56: Teaching Hospital
HFY 2023 Medicare Mix:	28.5%
HFY 2023 Medicaid Mix:	42.2%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$931.7M	$1,036.8M	$1,029.3M	$1,197.0M	$1,425.0M
Outpatient GPSR	$2,304.3M	$2,642.2M	$2,878.9M	$3,101.0M	$3,494.4M
Inpatient and Outpatient GPSR	$3,236.0M	$3,679.1M	$3,908.1M	$4,298.0M	$4,919.4M
Inpatient NPSR per CMAD	$19,368	$19,419	$20,211	$16,672	$17,375
Inpatient NPSR	$482.2M	$540.1M	$512.9M	$512.6M	$571.4M
Outpatient NPSR	$661.9M	$775.1M	$834.8M	$933.1M	$1,035.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$1,843.1M	$1,929.7M	$2,110.0M	$2,347.1M	$2,606.7M
Non-Operating Revenue[4]	$34.6M	$36.4M	($62.2M)	$39.9M	$87.5M
Total Revenue	$1,877.6M	$1,966.1M	$2,047.8M	$2,387.0M	$2,694.3M
Total Expenses	$1,785.2M	$1,920.1M	$2,131.2M	$2,417.6M	$2,658.4M
Total Surplus (Deficit)	$92.5M	$46.0M	($83.4M)	($30.6M)	$35.9M
Operating Margin	3.1%	0.5%	(1.0%)	(3.0%)	(1.9%)
Non-Operating Margin	1.8%	1.9%	(3.0%)	1.7%	3.2%
Total Margin	4.9%	2.3%	(4.1%)	(1.3%)	1.3%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$1,323.9M	$1,420.5M	$1,255.6M	$1,247.5M	$1,426.0M
Current Ratio	1.8	1.9	1.7	1.8	2.0
Debt Service Coverage Ratio[5]	6.5	5.2	1.4	2.7	3.3
Cash Flow to Total Debt[5]	15.8%	12.8%	2.0%	6.1%	6.7%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.88	0.76	1.10	0.77	0.59
Payer Mix		29.3%	39.6%	17.9%	13.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	420	449	461	546	539
Available Beds	420	449	461	546	539
Staffed Beds	420	449	461	546	539
Percentage Occupancy	89.2%	88.2%	91.3%	89.0%	91.6%
Inpatient Discharges	21,754	22,667	21,560	26,341	27,681
Inpatient Days	137,159	144,493	153,634	177,273	180,748
Average Length of Stay	6.31	6.37	7.13	6.73	6.53
Emergency Department Visits	165,058	102,300	107,703	114,620	113,480
Outpatient Visits	1,770,002	2,162,580	1,953,501	1,845,435	1,901,878

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	2,303	8.3%	1.8%
Vaginal Delivery	1,479	5.3%	(6.6%)
Cesarean Delivery	1,186	4.3%	10.9%
Septicemia & Disseminated Infections	1,041	3.8%	20.3%
Heart Failure	788	2.8%	0.5%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	4,414	15.9%	6.5%
Dorchester, MA	3,657	13.2%	8.6%
Dorchester Center, MA	1,858	6.7%	0.1%
Roxbury, MA	1,445	5.2%	9.2%
Mattapan, MA	1,106	4.0%	12.3%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Boston Medical Center. For more information regarding Boston Medical Center Health System, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Outpatient metrics for Boston Medical Center (BMC) include information for the following freestanding community health centers: East Boston Neighborhood Health Center, Codman Square Health Center, Dorchester House Multi-Service Center and South Boston Community Health Center

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Brigham and Women's Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA	**Trauma Center Designation:**	Adult: Level 1
Region:	Metro Boston	**Total FTEs in HFY 2024:**	10,182.00
Hospital Type:	Academic Medical Center	**FY24 Case Mix Index:**	1.60
Total Staffed Beds in HFY 2024:	912, 2nd Largest Hospital	**Average Age of Plant in HFY 2024:**	11: Increased from HFY23
Hospital System Affiliation:	Mass General Brigham	**Public Payer Mix[1]:**	57.6%
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000	**CY 2023 Commercial Statewide Relative Price:**	1.34
Hospital System Operating Margin in HFY 2024:	0.2%	**Teaching Hospital Status[2]:**	95.61: Teaching Hospital
Hospital System Total Margin in HFY 2024:	9.1%	**HFY 2023 Medicare Mix:**	41.7%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	11.7%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$3,919.3M	$4,453.8M	$4,534.8M	$4,733.0M	$5,050.8M
Outpatient GPSR	$3,034.0M	$3,777.0M	$4,174.6M	$4,639.4M	$5,107.8M
Inpatient and Outpatient GPSR	$6,953.3M	$8,230.8M	$8,709.3M	$9,372.5M	$10,158.6M
Inpatient NPSR per CMAD	$21,535	$23,505	$23,165	$23,532	$24,000
Inpatient NPSR	$1,384.7M	$1,592.2M	$1,628.7M	$1,677.3M	$1,831.4M
Outpatient NPSR	$835.7M	$1,003.0M	$1,080.8M	$1,133.2M	$1,194.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$3,218.2M	$3,688.8M	$3,835.5M	$4,087.0M	$4,327.6M
Non-Operating Revenue[4]	$0.7M	$5.0M	($2.8M)	$6.1M	$227.9M
Total Revenue	$3,218.9M	$3,693.8M	$3,832.8M	$4,093.1M	$4,555.6M
Total Expenses	$3,141.3M	$3,379.0M	$3,709.8M	$3,958.8M	$4,154.7M
Total Surplus (Deficit)	$77.5M	$314.8M	$123.0M	$134.3M	$400.9M
Operating Margin	2.4%	8.4%	3.3%	3.1%	3.8%
Non-Operating Margin	0.0%	0.1%	(0.1%)	0.1%	5.0%
Total Margin	2.4%	8.5%	3.2%	3.3%	8.8%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$780.7M	$612.8M	$857.9M	$845.9M	$2,398.8M
Current Ratio	1.2	0.8	1.3	1.2	1.1
Debt Service Coverage Ratio[5]	1.8	3.1	1.9	1.9	2.5
Cash Flow to Total Debt[5]	11.0%	21.4%	16.0%	15.6%	20.0%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.17	0.83	0.78	1.72	1.11
Payer Mix		42.4%	12.1%	38.1%	7.4%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	891	901	909	912	912
Available Beds	891	901	909	912	912
Staffed Beds	891	901	909	912	912
Percentage Occupancy	80.4%	87.6%	91.9%	92.6%	94.2%
Inpatient Discharges	43,260	46,597	46,511	46,383	47,658
Inpatient Days	262,321	288,018	305,021	308,081	314,580
Average Length of Stay	6.06	6.18	6.56	6.64	6.60
Emergency Department Visits	51,803	54,273	56,537	57,474	59,141
Outpatient Visits	615,174	714,990	757,785	781,830	811,574

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	5,739	12.0%	1.7%
Vaginal Delivery	4,155	8.7%	(0.9%)
Cesarean Delivery	2,348	4.9%	0.3%
Septicemia & Disseminated Infections	1,112	2.3%	19.1%
Craniotomy Except For Trauma	968	2.0%	(2.9%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	2,382	5.0%	5.8%
Dorchester, MA	1,694	3.6%	12.2%
Jamaica Plain, MA	1,082	2.3%	(8.2%)
Dorchester Center, MA	1,053	2.2%	(0.6%)
Brookline, MA	1,003	2.1%	(0.2%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Brigham and Women's Hospital. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Massachusetts General Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA
Region:	Metro Boston
Hospital Type:	Academic Medical Center
Total Staffed Beds in HFY 2024:	1,065, Largest Hospital
Hospital System Affiliation:	Mass General Brigham
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000
Hospital System Operating Margin in HFY 2024:	0.2%
Hospital System Total Margin in HFY 2024:	9.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 1, Pedi: Level 1
Total FTEs in HFY 2024:	13,859.27
FY24 Case Mix Index:	1.72
Average Age of Plant in HFY 2024:	11: Increased from HFY23
Public Payer Mix[1]:	62.1%
CY 2023 Commercial Statewide Relative Price:	1.29
Teaching Hospital Status[2]:	89.64: Teaching Hospital
HFY 2023 Medicare Mix:	42.5%
HFY 2023 Medicaid Mix:	14.1%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$4,445.7M	$4,926.3M	$5,059.2M	$5,369.3M	$5,737.8M
Outpatient GPSR	$5,209.7M	$6,198.0M	$6,761.5M	$7,561.0M	$8,572.6M
Inpatient and Outpatient GPSR	$9,655.5M	$11,124.3M	$11,820.7M	$12,930.3M	$14,310.4M
Inpatient NPSR per CMAD	$19,620	$20,147	$20,026	$19,961	$19,884
Inpatient NPSR	$1,472.8M	$1,579.7M	$1,534.3M	$1,645.9M	$1,733.2M
Outpatient NPSR	$1,472.7M	$1,785.4M	$1,957.7M	$2,181.3M	$2,373.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$4,518.3M	$4,996.0M	$5,277.2M	$5,868.4M	$6,410.6M
Non-Operating Revenue[4]	$0.5M	$5.2M	($8.9M)	$6.4M	$161.1M
Total Revenue	$4,518.8M	$5,001.2M	$5,268.3M	$5,874.8M	$6,571.7M
Total Expenses	$4,282.5M	$4,760.0M	$5,077.8M	$5,514.0M	$6,043.1M
Total Surplus (Deficit)	$236.3M	$241.2M	$190.5M	$360.9M	$528.6M
Operating Margin	5.2%	4.7%	3.8%	6.0%	5.6%
Non-Operating Margin	0.0%	0.1%	(0.2%)	0.1%	2.5%
Total Margin	5.2%	4.8%	3.6%	6.1%	8.0%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$2,810.6M	$3,194.2M	$3,546.0M	$4,508.4M	$6,371.8M
Current Ratio	1.2	0.8	1.1	1.2	1.3
Debt Service Coverage Ratio[5]	6.0	5.9	5.1	7.6	7.7
Cash Flow to Total Debt[5]	28.3%	30.0%	32.4%	48.6%	38.4%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.15	0.82	0.67	1.77	1.16
Payer Mix		42.9%	13.1%	35.4%	8.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	1,063	1,063	1,064	1,065	1,065
Available Beds	1,063	1,063	1,064	1,065	1,065
Staffed Beds	1,063	1,063	1,064	1,065	1,065
Percentage Occupancy	82.2%	87.6%	89.2%	90.8%	93.4%
Inpatient Discharges	50,632	50,632	48,426	49,193	50,667
Inpatient Days	319,649	339,944	346,410	353,129	364,145
Average Length of Stay	6.31	6.71	7.15	7.18	7.19
Emergency Department Visits	98,624	101,640	109,570	113,678	118,067
Outpatient Visits	774,874	833,451	862,756	918,594	971,907

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	3,355	6.6%	8.1%
Vaginal Delivery	2,337	4.6%	4.3%
Septicemia & Disseminated Infections	1,684	3.3%	24.1%
Cesarean Delivery	1,314	2.6%	8.1%
Percutaneous Coronary Intervention W/O Ami	1,193	2.4%	16.6%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	4,561	9.0%	(0.3%)
Revere, MA	2,119	4.2%	(6.0%)
Chelsea, MA	1,684	3.3%	4.4%
Lynn, MA	1,526	3.0%	1.3%
Cambridge, MA	1,373	2.7%	10.6%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Massachusetts General Hospital. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Tufts Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA
Region:	Metro Boston
Hospital Type:	Academic Medical Center
Total Staffed Beds in HFY 2024:	370, Large Hospital
Hospital System Affiliation:	Tufts Medicine
Hospital System Surplus (Deficit) in HFY 2024:	($214,024,000)
Hospital System Operating Margin in HFY 2024:	(9.1%)
Hospital System Total Margin in HFY 2024:	(7.7%)
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 1
Total FTEs in HFY 2024:	4,633.54
FY24 Case Mix Index:	1.60
Average Age of Plant in HFY 2024:	14: Increased from HFY23
Public Payer Mix[1]:	69.8%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	1.08
Teaching Hospital Status[2]:	116.65: Teaching Hospital
HFY 2023 Medicare Mix:	46.1%
HFY 2023 Medicaid Mix:	22.4%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$974.8M	$1,100.8M	$1,073.2M	$1,225.2M	$1,330.7M
Outpatient GPSR	$1,083.8M	$1,305.0M	$1,337.2M	$1,545.8M	$1,649.1M
Inpatient and Outpatient GPSR	$2,058.6M	$2,405.7M	$2,410.4M	$2,771.0M	$2,979.8M
Inpatient NPSR per CMAD	$19,037	$19,375	$17,516	$19,240	$20,017
Inpatient NPSR	$475.0M	$518.6M	$441.2M	$537.6M	$613.6M
Outpatient NPSR	$375.5M	$477.5M	$533.9M	$519.5M	$538.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$1,001.6M	$1,122.1M	$1,088.8M	$1,233.0M	$1,333.8M
Non-Operating Revenue[4]	$19.1M	$81.0M	($57.1M)	$49.0M	$22.2M
Total Revenue	$1,020.7M	$1,203.1M	$1,031.6M	$1,282.0M	$1,356.0M
Total Expenses	$982.5M	$1,067.7M	$1,222.0M	$1,285.5M	$1,354.6M
Total Surplus (Deficit)	$38.2M	$135.3M	($190.4M)	($3.5M)	$1.4M
Operating Margin	1.9%	4.5%	(12.9%)	(4.1%)	(1.5%)
Non-Operating Margin	1.9%	6.7%	(5.5%)	3.8%	1.6%
Total Margin	3.7%	11.2%	(18.5%)	(0.3%)	0.1%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$184.7M	$387.9M	$51.3M	$204.3M	($221.2M)
Current Ratio	1.1	1.4	0.9	1.0	1.2
Debt Service Coverage Ratio[5]	2.8	5.8	(4.5)	1.6	1.4
Cash Flow to Total Debt[5]	8.4%	23.5%	(21.0%)	4.0%	3.0%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.83	0.83	0.61	1.08	0.61
Payer Mix		43.2%	20.9%	29.9%	6.0%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	439	439	439	370	370
Available Beds	428	428	428	370	370
Staffed Beds	289	288	288	370	370
Percentage Occupancy	90.5%	100.7%	100.8%	80.2%	84.2%
Inpatient Discharges	16,246	17,438	16,557	17,484	19,159
Inpatient Days	95,757	105,882	105,984	108,336	114,018
Average Length of Stay	5.89	6.07	6.40	6.20	5.95
Emergency Department Visits	35,729	37,753	37,753	42,932	45,652
Outpatient Visits	330,773	374,679	400,060	400,900	435,064

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,272	6.6%	17.5%
Vaginal Delivery	882	4.6%	12.5%
Cesarean Delivery	647	3.4%	13.7%
Septicemia & Disseminated Infections	446	2.3%	24.6%
Percutaneous Coronary Intervention W/O Ami	418	2.2%	7.5%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	2,384	12.4%	1.0%
Lowell, MA	1,028	5.4%	19.8%
Quincy, MA	768	4.0%	(3.2%)
Dorchester, MA	611	3.2%	0.8%
Brockton, MA	525	2.7%	(4.7%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Tufts Medical Center. For more information regarding Tufts Medicine, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).
Tufts Medical Center's net patient service revenue (NPSR) includes their pharmacy revenue.

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UMass Memorial Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Worcester, MA
Region:	Central Massachusetts
Hospital Type:	Academic Medical Center
Total Staffed Beds in HFY 2024:	816, 5th Largest Hospital
Hospital System Affiliation:	UMass Memorial Health Care
Hospital System Surplus (Deficit) in HFY 2024:	$183,529,000
Hospital System Operating Margin in HFY 2024:	(2.3%)
Hospital System Total Margin in HFY 2024:	4.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 1, Pedi: Level 1
Total FTEs in HFY 2024:	8,752.00
FY24 Case Mix Index:	1.23
Average Age of Plant in HFY 2024:	11: Increased from HFY23
Public Payer Mix[1]:	67.8%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	1.17
Teaching Hospital Status[2]:	71.39: Teaching Hospital
HFY 2023 Medicare Mix:	42.5%
HFY 2023 Medicaid Mix:	22.6%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$2,306.2M	$2,561.9M	$2,622.1M	$2,996.1M	$3,194.3M
Outpatient GPSR	$2,817.3M	$3,396.5M	$3,810.6M	$4,406.0M	$5,183.5M
Inpatient and Outpatient GPSR	$5,123.5M	$5,958.4M	$6,432.7M	$7,402.1M	$8,377.8M
Inpatient NPSR per CMAD	$16,947	$17,827	$17,765	$18,117	$14,785
Inpatient NPSR	$828.2M	$906.1M	$887.7M	$969.9M	$821.0M
Outpatient NPSR	$766.8M	$897.7M	$1,008.9M	$1,154.3M	$1,477.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$2,018.4M	$2,154.7M	$2,282.9M	$2,376.7M	$2,947.4M
Non-Operating Revenue[4]	$19.9M	$49.3M	$6.1M	$25.6M	$19.9M
Total Revenue	$2,038.3M	$2,203.9M	$2,288.9M	$2,402.2M	$2,967.4M
Total Expenses	$1,991.9M	$2,139.5M	$2,372.6M	$2,471.2M	$2,890.2M
Total Surplus (Deficit)	$46.4M	$64.4M	($83.7M)	($68.9M)	$77.1M
Operating Margin	1.3%	0.7%	(3.9%)	(3.9%)	1.9%
Non-Operating Margin	1.0%	2.2%	0.3%	1.1%	0.7%
Total Margin	2.3%	2.9%	(3.7%)	(2.9%)	2.6%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$434.1M	$479.3M	$357.9M	$261.1M	$324.8M
Current Ratio	1.1	1.1	0.9	0.8	0.9
Debt Service Coverage Ratio[5]	3.5	9.9	(0.1)	0.8	8.1
Cash Flow to Total Debt[5]	10.6%	22.7%	(2.0%)	(0.4%)	16.2%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.03	0.80	1.19	1.21	1.10
Payer Mix		42.4%	21.9%	29.7%	6.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	816	818	818	818	818
Available Beds	816	818	818	801	809
Staffed Beds	774	793	800	801	816
Percentage Occupancy	78.0%	84.3%	88.8%	92.1%	93.9%
Inpatient Discharges	38,918	39,789	40,110	42,590	45,067
Inpatient Days	220,930	244,037	259,240	269,326	280,365
Average Length of Stay	5.68	6.13	6.46	6.32	6.22
Emergency Department Visits	110,665	108,168	123,820	129,572	137,108
Outpatient Visits	817,416	940,820	983,725	1,041,596	1,127,729

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	4,460	9.9%	10.9%
Vaginal Delivery	3,081	6.8%	5.7%
Septicemia & Disseminated Infections	2,570	5.7%	5.8%
Cesarean Delivery	1,821	4.0%	17.6%
Heart Failure	927	2.1%	5.8%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Worcester, MA	14,258	31.6%	3.7%
Shrewsbury, MA	1,957	4.3%	2.3%
Fitchburg, MA	1,379	3.1%	39.7%
Leominster, MA	1,267	2.8%	23.2%
Marlborough, MA	1,258	2.8%	3.9%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to UMass Memorial Medical Center. For more information regarding UMass Memorial Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Baystate Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Springfield, MA	**Trauma Center Designation:**	Adult: Level 1, Pedi: Level 2
Region:	Western Massachusetts	**Total FTEs in HFY 2024:**	7,005.66
Hospital Type:	Teaching Hospital	**FY24 Case Mix Index:**	1.16
Total Staffed Beds in HFY 2024:	825, 4th Largest Hospital	**Average Age of Plant in HFY 2024:**	16: Decreased from HFY23
Hospital System Affiliation:	Baystate Health	**Public Payer Mix[1]:**	74.1%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	($146,034,000)	**CY 2023 Commercial Statewide Relative Price:**	0.93
Hospital System Operating Margin in HFY 2024:	(2.5%)	**Teaching Hospital Status[2]:**	42.96: Teaching Hospital
Hospital System Total Margin in HFY 2024:	(6.0%)	**HFY 2023 Medicare Mix:**	46.4%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	24.1%: High Medicaid Hospital
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$1,186.5M	$1,354.0M	$1,378.8M	$1,438.0M	$1,538.0M
Outpatient GPSR	$1,489.9M	$1,683.6M	$1,868.7M	$2,099.7M	$2,229.8M
Inpatient and Outpatient GPSR	$2,676.4M	$3,037.6M	$3,247.5M	$3,537.7M	$3,767.9M
Inpatient NPSR per CMAD	$13,567	$13,940	$13,851	$14,163	$14,452
Inpatient NPSR	$618.9M	$683.8M	$670.6M	$696.2M	$745.6M
Outpatient NPSR	$597.3M	$690.1M	$752.4M	$815.1M	$866.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$1,472.3M	$1,595.8M	$1,610.5M	$1,800.6M	$1,856.1M
Non-Operating Revenue[4]	$8.9M	$103.6M	($84.2M)	$14.6M	$7.9M
Total Revenue	$1,481.2M	$1,699.5M	$1,526.3M	$1,815.2M	$1,864.0M
Total Expenses	$1,386.1M	$1,503.7M	$1,691.7M	$1,787.6M	$1,825.1M
Total Surplus (Deficit)	$95.2M	$195.7M	($165.3M)	$27.6M	$38.9M
Operating Margin	5.8%	5.4%	(5.3%)	0.7%	1.7%
Non-Operating Margin	0.6%	6.1%	(5.5%)	0.8%	0.4%
Total Margin	6.4%	11.5%	(10.8%)	1.5%	2.1%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$856.4M	$1,071.3M	$792.8M	$759.6M	$940.3M
Current Ratio	2.3	2.6	2.6	1.6	2.7
Debt Service Coverage Ratio[5]	5.9	5.8	(4.3)	3.5	2.0
Cash Flow to Total Debt[5]	16.4%	31.3%	(14.9%)	11.6%	7.9%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.08	1.00	0.95	1.25	0.90
Payer Mix		47.7%	23.6%	23.6%	5.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	791	791	837	837	825
Available Beds	791	791	837	837	825
Staffed Beds	791	791	837	837	825
Percentage Occupancy	74.0%	80.5%	78.5%	79.1%	79.9%
Inpatient Discharges	40,750	43,233	43,536	43,558	44,630
Inpatient Days	214,348	232,431	239,855	241,665	241,130
Average Length of Stay	5.26	5.38	5.51	5.55	5.40
Emergency Department Visits	95,922	89,739	99,449	102,919	111,652
Outpatient Visits	343,851	355,864	406,461	405,499	410,469

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	3,431	7.7%	(0.3%)
Septicemia & Disseminated Infections	2,592	5.8%	7.5%
Vaginal Delivery	2,473	5.5%	(1.9%)
Heart Failure	1,583	3.5%	(13.2%)
Cesarean Delivery	1,479	3.3%	0.1%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Springfield, MA	13,222	29.6%	1.5%
Chicopee, MA	3,972	8.9%	0.4%
Westfield, MA	2,322	5.2%	2.3%
West Springfield, MA	2,227	5.0%	2.9%
Holyoke, MA	2,142	4.8%	(2.1%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Baystate Medical Center. For more information regarding Baystate Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Brigham and Women's Faulkner Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	1,304.00
Hospital Type:	Teaching Hospital	**FY24 Case Mix Index:**	0.91
Total Staffed Beds in HFY 2024:	171, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	10: Increased from HFY23
Hospital System Affiliation:	Mass General Brigham	**Public Payer Mix[1]:**	63.6%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000	**CY 2023 Commercial Statewide Relative Price:**	0.87
Hospital System Operating Margin in HFY 2024:	0.2%	**Teaching Hospital Status[2]:**	25.07: Teaching Hospital
Hospital System Total Margin in HFY 2024:	9.1%	**HFY 2023 Medicare Mix:**	45.3%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	14.5%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$277.0M	$296.0M	$290.1M	$309.5M	$327.0M
Outpatient GPSR	$549.1M	$700.1M	$727.8M	$812.5M	$854.0M
Inpatient and Outpatient GPSR	$826.1M	$996.1M	$1,018.0M	$1,122.0M	$1,181.0M
Inpatient NPSR per CMAD	$15,343	$15,902	$15,841	$14,756	$16,243
Inpatient NPSR	$123.1M	$124.8M	$114.7M	$113.6M	$128.4M
Outpatient NPSR	$154.1M	$192.5M	$201.6M	$225.0M	$252.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$313.0M	$332.0M	$325.0M	$359.5M	$395.0M
Non-Operating Revenue[4]	$0.1M	$0.0M	($0.1M)	$1.3M	$2.4M
Total Revenue	$313.2M	$332.0M	$324.9M	$360.8M	$397.4M
Total Expenses	$292.3M	$316.1M	$341.7M	$375.2M	$388.1M
Total Surplus (Deficit)	$20.9M	$15.9M	($16.8M)	($14.4M)	$9.3M
Operating Margin	6.6%	4.8%	(5.1%)	(4.3%)	1.7%
Non-Operating Margin	0.0%	0.0%	(0.0%)	0.4%	0.6%
Total Margin	6.7%	4.8%	(5.2%)	(4.0%)	2.4%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$117.4M	$68.4M	$100.8M	$78.0M	$118.1M
Current Ratio	1.3	0.7	0.9	1.1	0.6
Debt Service Coverage Ratio[5]	14.0	13.5	(1.3)	0.4	2.9
Cash Flow to Total Debt[5]	37.7%	39.4%	(4.1%)	0.9%	9.6%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.12	0.93	0.75	1.54	1.23
Payer Mix		45.1%	14.7%	32.7%	7.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	171	171	171	171	171
Available Beds	171	171	171	171	171
Staffed Beds	171	171	171	171	171
Percentage Occupancy	68.5%	71.0%	70.9%	78.9%	85.0%
Inpatient Discharges	8,812	8,495	7,693	8,419	8,678
Inpatient Days	42,875	44,292	44,271	49,262	53,175
Average Length of Stay	4.87	5.21	5.75	5.85	6.13
Emergency Department Visits	23,892	25,395	28,599	32,256	46,750
Outpatient Visits	27,159	28,631	31,259	36,028	50,994

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Alcohol Abuse & Dependence	720	8.3%	15.4%
Septicemia & Disseminated Infections	557	6.4%	31.4%
Heart Failure	499	5.8%	7.8%
Major Respiratory Infections & Inflammations	393	4.5%	6.8%
Kidney & Urinary Tract Infections	222	2.6%	11.6%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Roslindale, MA	893	10.3%	22.5%
West Roxbury, MA	891	10.3%	13.8%
Hyde Park, MA	749	8.6%	7.0%
Jamaica Plain, MA	523	6.0%	(3.1%)
Dedham, MA	447	5.2%	(7.1%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Brigham and Women's Faulkner Hospital. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Cambridge Health Alliance

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Cambridge, Somerville, & Everett, MA
Region:	Metro Boston
Hospital Type:	Teaching Hospital
Total Staffed Beds in HFY 2024:	331, Large Hospital
Hospital System Affiliation:	Cambridge Health Alliance
Hospital System Surplus (Deficit) in HFY 2024:	$6,408,746
Hospital System Operating Margin in HFY 2024:	(4.5%)
Hospital System Total Margin in HFY 2024:	0.6%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Municipal
Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	4,003.19
FY24 Case Mix Index:	0.80
Average Age of Plant in HFY 2024:	15: Increased from HFY23
Public Payer Mix[1]:	72.8%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.80
Teaching Hospital Status[2]:	41.53: Teaching Hospital
HFY 2023 Medicare Mix:	21.0%
HFY 2023 Medicaid Mix:	50.0%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$185.3M	$199.6M	$196.3M	$228.5M	$273.1M
Outpatient GPSR	$641.6M	$666.5M	$718.2M	$835.8M	$1,054.6M
Inpatient and Outpatient GPSR	$826.9M	$866.1M	$914.5M	$1,064.3M	$1,327.6M
Inpatient NPSR per CMAD	$14,557	$15,708	$16,309	$16,469	$16,873
Inpatient NPSR	$114.6M	$119.6M	$117.5M	$124.6M	$145.9M
Outpatient NPSR	$200.8M	$239.0M	$250.0M	$259.3M	$284.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$728.3M	$756.8M	$803.6M	$902.3M	$988.3M
Non-Operating Revenue[4]	$14.6M	$80.5M	$56.5M	$14.1M	$52.9M
Total Revenue	$742.9M	$837.3M	$860.1M	$916.4M	$1,041.1M
Total Expenses	$746.3M	$787.3M	$844.0M	$946.4M	$1,034.7M
Total Surplus (Deficit)	($3.4M)	$50.1M	$16.0M	($30.0M)	$6.4M
Operating Margin	(2.4%)	(3.6%)	(4.7%)	(4.8%)	(4.5%)
Non-Operating Margin	2.0%	9.6%	6.6%	1.5%	5.1%
Total Margin	(0.5%)	6.0%	1.9%	(3.3%)	0.6%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$248.5M	$299.2M	$289.2M	$274.4M	$280.0M
Current Ratio	2.3	4.1	3.3	3.0	2.4
Debt Service Coverage Ratio[5]	205.2	996.6	4.8	0.9	3.3
Cash Flow to Total Debt[5]	8.8%	57.3%	23.0%	5.5%	21.9%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.65	0.65	0.82	0.73	-0.42
Payer Mix		21.0%	48.6%	20.5%	9.9%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	370	370	391	417	417
Available Beds	370	370	272	318	331
Staffed Beds	370	370	272	318	331
Percentage Occupancy	40.9%	42.4%	60.3%	55.7%	58.9%
Inpatient Discharges	9,836	9,458	9,089	9,489	10,781
Inpatient Days	55,348	57,296	59,868	64,620	71,380
Average Length of Stay	5.63	6.06	6.59	6.81	6.62
Emergency Department Visits	85,136	69,274	88,094	93,950	96,618
Outpatient Visits	721,000	755,438	758,486	752,252	833,472

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,163	10.8%	1.3%
Major Depress Disorders & Other/Unspecpsychoses	769	7.1%	54.7%
Vaginal Delivery	756	7.0%	(0.9%)
Schizophrenia	666	6.2%	39.3%
Septicemia & Disseminated Infections	469	4.4%	11.4%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Everett, MA	1,644	15.2%	10.9%
Somerville, MA	1,329	12.3%	(1.8%)
Cambridge, MA	1,306	12.1%	5.2%
Malden, MA	1,174	10.9%	14.6%
Revere, MA	963	8.9%	1.8%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Cambridge Health Alliance. For more information regarding Cambridge Health Alliance, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Lahey Hospital & Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Burlington & Peabody, MA
Region:	Northeastern Massachusetts
Hospital Type:	Teaching Hospital
Total Staffed Beds in HFY 2024:	343, Large Hospital
Hospital System Affiliation:	Beth Israel Lahey Health
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000
Hospital System Operating Margin in HFY 2024:	(2.7%)
Hospital System Total Margin in HFY 2024:	0.8%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 1
Total FTEs in HFY 2024:	3,901.63
FY24 Case Mix Index:	1.59
Average Age of Plant in HFY 2024:	17: Increased from HFY23
Public Payer Mix[1]:	62.9%
CY 2023 Commercial Statewide Relative Price:	1.05
Teaching Hospital Status[2]:	54.36: Teaching Hospital
HFY 2023 Medicare Mix:	52.9%: High Medicare Hospital
HFY 2023 Medicaid Mix:	7.9%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$732.2M	$790.2M	$788.8M	$856.7M	$976.7M
Outpatient GPSR	$1,406.4M	$1,596.4M	$1,482.2M	$1,590.1M	$1,748.9M
Inpatient and Outpatient GPSR	$2,138.7M	$2,386.6M	$2,271.0M	$2,446.8M	$2,725.6M
Inpatient NPSR per CMAD	$15,522	$16,088	$16,152	$16,857	$16,466
Inpatient NPSR	$450.1M	$485.7M	$481.9M	$550.6M	$586.9M
Outpatient NPSR	$481.7M	$544.7M	$505.9M	$521.8M	$575.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$1,039.0M	$1,120.7M	$1,064.1M	$1,166.2M	$1,249.2M
Non-Operating Revenue[4]	$3.5M	$23.4M	($69.1M)	$13.4M	$47.5M
Total Revenue	$1,042.5M	$1,144.1M	$995.0M	$1,179.5M	$1,296.6M
Total Expenses	$966.3M	$1,033.4M	$1,033.1M	$1,085.2M	$1,149.4M
Total Surplus (Deficit)	$76.2M	$110.7M	($38.0M)	$94.3M	$147.2M
Operating Margin	7.0%	7.6%	3.1%	6.9%	7.7%
Non-Operating Margin	0.3%	2.0%	(6.9%)	1.1%	3.7%
Total Margin	7.3%	9.7%	(3.8%)	8.0%	11.4%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$89.3M	$555.7M	$421.8M	$486.3M	$584.7M
Current Ratio	1.2	1.7	1.9	2.3	2.3
Debt Service Coverage Ratio[5]	3.0	8.1	3.8	9.8	11.3
Cash Flow to Total Debt[5]	40.2%	24.2%	4.6%	30.1%	33.3%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.11	0.96	0.76	1.49	0.91
Payer Mix		53.4%	7.4%	33.8%	5.4%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	345	345	345	344	343
Available Beds	345	345	345	344	343
Staffed Beds	345	345	345	344	343
Percentage Occupancy	92.0%	94.8%	94.1%	95.2%	102.7%
Inpatient Discharges	21,448	21,448	20,747	21,618	22,354
Inpatient Days	116,121	119,431	118,448	119,588	128,889
Average Length of Stay	5.41	5.57	5.71	5.53	5.77
Emergency Department Visits	58,993	61,991	66,193	69,677	53,569
Outpatient Visits	770,340	1,280,787	1,174,395	1,089,714	1,124,888

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	2,039	9.1%	11.7%
Heart Failure	821	3.7%	(4.3%)
Percutaneous Coronary Intervention W/O Ami	665	3.0%	14.3%
Cardiac Arrhythmia & Conduction Disorders	657	2.9%	6.5%
Major Respiratory Infections & Inflammations	495	2.2%	(1.6%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Woburn, MA	1,428	6.4%	(1.5%)
Billerica, MA	1,368	6.1%	8.7%
Burlington, MA	1,323	5.9%	(4.1%)
Peabody, MA	971	4.3%	1.1%
Lexington, MA	871	3.9%	2.0%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Lahey Hospital & Medical Center. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Mount Auburn Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Cambridge, MA
Region:	Metro Boston
Hospital Type:	Teaching Hospital
Total Staffed Beds in HFY 2024:	242, Mid-Size Hospital
Hospital System Affiliation:	Beth Israel Lahey Health
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000
Hospital System Operating Margin in HFY 2024:	(2.7%)
Hospital System Total Margin in HFY 2024:	0.8%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	1,734.79
FY24 Case Mix Index:	0.83
Average Age of Plant in HFY 2024:	19: Increased from HFY23
Public Payer Mix[1]:	56.3%
CY 2023 Commercial Statewide Relative Price:	0.90
Teaching Hospital Status[2]:	9.17
HFY 2023 Medicare Mix:	44.9%
HFY 2023 Medicaid Mix:	10.3%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$185.3M	$203.9M	$208.0M	$211.8M	$208.4M
Outpatient GPSR	$336.4M	$384.7M	$419.4M	$436.3M	$489.6M
Inpatient and Outpatient GPSR	$521.7M	$588.6M	$627.4M	$648.2M	$698.0M
Inpatient NPSR per CMAD	$14,986	$15,064	$15,273	$15,859	$16,010
Inpatient NPSR	$141.5M	$154.6M	$157.7M	$165.3M	$151.5M
Outpatient NPSR	$141.9M	$163.1M	$178.0M	$172.2M	$178.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$327.8M	$328.0M	$357.7M	$360.4M	$354.5M
Non-Operating Revenue[4]	$2.1M	$19.1M	($14.4M)	$16.6M	$24.4M
Total Revenue	$329.9M	$347.1M	$343.4M	$377.1M	$378.9M
Total Expenses	$319.3M	$323.9M	$365.7M	$392.0M	$370.6M
Total Surplus (Deficit)	$10.6M	$23.1M	($22.4M)	($15.0M)	$8.3M
Operating Margin	2.6%	1.2%	(2.3%)	(8.4%)	(4.3%)
Non-Operating Margin	0.6%	5.5%	(4.2%)	4.4%	6.4%
Total Margin	3.2%	6.7%	(6.5%)	(4.0%)	2.2%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$244.0M	$255.6M	$194.3M	$187.4M	$200.7M
Current Ratio	2.0	1.9	1.4	1.5	1.4
Debt Service Coverage Ratio[5]	3.2	4.5	0.6	1.1	1.1
Cash Flow to Total Debt[5]	17.6%	24.2%	2.4%	6.4%	6.0%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.93	0.84	0.64	1.14	0.80
Payer Mix		45.2%	9.4%	39.6%	5.8%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	252	252	252	255	255
Available Beds	243	236	236	246	242
Staffed Beds	243	236	236	246	242
Percentage Occupancy	62.3%	68.4%	69.7%	61.5%	55.8%
Inpatient Discharges	12,337	12,741	12,378	12,088	11,462
Inpatient Days	55,383	58,899	60,063	55,252	49,447
Average Length of Stay	4.49	4.62	4.85	4.57	4.31
Emergency Department Visits	28,366	29,042	32,812	34,386	33,693
Outpatient Visits	270,498	293,526	302,245	307,355	308,060

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	2,237	19.5%	14.8%
Vaginal Delivery	1,648	14.4%	11.9%
Cesarean Delivery	568	5.0%	19.6%
Septicemia & Disseminated Infections	540	4.7%	(0.6%)
Heart Failure	334	2.9%	(4.0%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Cambridge, MA	2,026	17.7%	(3.6%)
Watertown, MA	1,301	11.4%	1.6%
Arlington, MA	1,216	10.6%	2.4%
Somerville, MA	1,018	8.9%	(5.1%)
Waltham, MA	940	8.2%	(1.6%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Mount Auburn Hospital. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Mount Auburn Hospital changed their methodology for counting outpatient visits to include all clinic visits for the entity starting in HFY 2020.

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Saint Vincent Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Worcester, MA
Region:	Central Massachusetts
Hospital Type:	Teaching Hospital
Total Staffed Beds in HFY 2024:	333, Large Hospital
Hospital System Affiliation:	Tenet Healthcare
Hospital System Surplus (Deficit) in HFY 2024:	$3,200,000,000
Hospital System Operating Margin in HFY 2024:	19.5%
Hospital System Total Margin in HFY 2024:	15.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	For-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	1,377.00
FY24 Case Mix Index:	0.98
Average Age of Plant in HFY 2024:	10: Increased from HFY23
Public Payer Mix[1]:	71.9%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	1.01
Teaching Hospital Status[2]:	35.14: Teaching Hospital
HFY 2023 Medicare Mix:	52.7%: High Medicare Hospital
HFY 2023 Medicaid Mix:	17.4%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$876.9M	$812.7M	$812.5M	$854.5M	$951.8M
Outpatient GPSR	$1,399.2M	$1,224.4M	$1,273.6M	$1,221.8M	$1,395.4M
Inpatient and Outpatient GPSR	$2,276.0M	$2,037.1M	$2,086.1M	$2,076.3M	$2,347.2M
Inpatient NPSR per CMAD	$11,543	$10,991	$12,786	$13,412	$16,391
Inpatient NPSR	$215.8M	$179.5M	$195.5M	$193.5M	$245.8M
Outpatient NPSR	$286.1M	$263.6M	$212.8M	$196.4M	$167.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$484.1M	$412.9M	$430.4M	$417.5M	$426.2M
Non-Operating Revenue[4]	$0.1M	($5.4M)	$0.0M	$0.0M	$0.0M
Total Revenue	$484.2M	$407.5M	$430.4M	$417.5M	$426.2M
Total Expenses	$414.4M	$513.1M	$414.4M	$408.1M	$423.9M
Total Surplus (Deficit)	$69.8M	($105.6M)	$16.0M	$9.4M	$2.3M
Operating Margin	14.4%	(24.6%)	3.7%	2.3%	0.5%
Non-Operating Margin	0.0%	(1.3%)	0.0%	0.0%	0.0%
Total Margin	14.4%	(25.9%)	3.7%	2.3%	0.5%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$238.2M	$247.4M	$253.5M	$262.9M	$265.2M
Current Ratio	0.8	1.0	2.9	2.6	2.7
Debt Service Coverage Ratio[5]	19.6	(33.2)	14.0	14.5	22.4
Cash Flow to Total Debt[5]	81.7%	(101.6%)	92.4%	58.7%	57.3%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.22	1.14	0.92	1.71	0.91
Payer Mix		52.3%	16.6%	26.2%	4.9%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	333	314	333	333	333
Available Beds	303	314	333	333	333
Staffed Beds	303	314	333	333	333
Percentage Occupancy	66.6%	62.2%	54.9%	53.7%	54.1%
Inpatient Discharges	19,432	16,957	15,944	15,151	15,228
Inpatient Days	73,696	71,510	66,710	65,267	65,776
Average Length of Stay	3.79	4.22	4.18	4.31	4.32
Emergency Department Visits	62,400	44,548	46,012	42,053	40,347
Outpatient Visits	261,642	204,925	307,835	205,634	192,793

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,450	9.5%	(2.0%)
Septicemia & Disseminated Infections	1,040	6.8%	(6.2%)
Vaginal Delivery	948	6.2%	(3.8%)
Cesarean Delivery	573	3.8%	(0.5%)
Heart Failure	522	3.4%	(4.7%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Worcester, MA	5,466	35.9%	(1.0%)
Auburn, MA	605	4.0%	(9.3%)
Millbury, MA	443	2.9%	(9.0%)
Webster, MA	440	2.9%	14.9%
Shrewsbury, MA	417	2.7%	(18.2%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Saint Vincent Hospital. For more information regarding Tenet Healthcare, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Steward Carney Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Dorchester, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	510.92
Hospital Type:	Teaching Hospital	**FY24 Case Mix Index:**	0.91
Total Staffed Beds in HFY 2024:	81, Small Hospital	**Average Age of Plant in HFY 2024:**	9: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	71.4%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	0.91
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	25.98: Teaching Hospital
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	33.7%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	36.1%: High Medicaid Hospital
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$71.4M	$63.6M	$58.0M	$51.0M	$25.2M
Outpatient GPSR	$104.0M	$104.1M	$111.4M	$127.7M	$74.4M
Inpatient and Outpatient GPSR	$175.4M	$167.7M	$169.4M	$178.7M	$99.7M
Inpatient NPSR per CMAD	$14,748	$13,091	$14,407	$14,016	$13,327
Inpatient NPSR	$61.5M	$48.5M	$42.1M	$35.5M	$17.5M
Outpatient NPSR	$38.6M	$40.6M	$47.6M	$54.4M	$30.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$165.5M	$113.2M	$98.1M	$113.0M	$59.4M
Non-Operating Revenue[4]	$0.0M	$14.2M	$0.0M	$14.2M	$0.0M
Total Revenue	$165.5M	$127.4M	$98.1M	$127.3M	$59.4M
Total Expenses	$161.4M	$139.7M	$120.7M	$133.8M	$83.1M
Total Surplus (Deficit)	$4.1M	($12.3M)	($22.6M)	($6.5M)	($23.7M)
Operating Margin	2.5%	(20.8%)	(23.0%)	(16.3%)	(39.9%)
Non-Operating Margin	0.0%	11.2%	0.0%	11.2%	0.0%
Total Margin	2.5%	(9.6%)	(23.0%)	(5.1%)	(39.9%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$26.6M	$37.3M	($0.5M)	($116.0M)	($145.0M)
Current Ratio	0.8	1.1	1.2	1.1	1.0
Debt Service Coverage Ratio[5]	6.6	(12.9)	0.3	0.7	(0.5)
Cash Flow to Total Debt[5]	29.9%	(83.2%)	(4.9%)	1.3%	(7.6%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.75	0.62	0.69	1.16	0.62
Payer Mix		33.1%	36.7%	22.1%	8.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	159	159	159	159	159
Available Beds	122	122	122	122	122
Staffed Beds	91	91	91	81	81
Percentage Occupancy	86.7%	76.7%	72.9%	73.5%	63.3%
Inpatient Discharges	4,302	3,799	3,119	2,787	1,435
Inpatient Days	28,874	25,463	24,206	21,716	12,468
Average Length of Stay	6.71	6.70	7.76	7.79	8.69
Emergency Department Visits	37,617	31,782	30,919	30,211	19,798
Outpatient Visits	66,670	65,272	63,172	62,695	36,072

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Bipolar Disorders	207	14.4%	(21.6%)
Schizophrenia	167	11.6%	(29.2%)
Major Depress Disorders & Other/Unspecpsychoses	147	10.2%	(15.5%)
Heart Failure	87	6.1%	(26.3%)
Septicemia & Disseminated Infections	76	5.3%	(15.6%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Dorchester Center, MA	499	34.8%	(22.2%)
Quincy, MA	291	20.3%	(38.7%)
Dorchester, MA	278	19.4%	(23.8%)
Mattapan, MA	172	12.0%	(33.3%)
Brockton, MA	157	10.9%	9.0%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Steward Carney Hospital. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Eight or 9 months of HFY 2024 data was provided for Steward Health Care's affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

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Steward St. Elizabeth's Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Brighton, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	1,591.96
Hospital Type:	Teaching Hospital	**FY24 Case Mix Index:**	1.25
Total Staffed Beds in HFY 2024:	217, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	8: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	69.4%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	1.10
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	56.54: Teaching Hospital
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	48.5%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	18.6%
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$415.0M	$484.5M	$497.7M	$455.7M	$280.9M
Outpatient GPSR	$265.0M	$319.1M	$303.3M	$304.9M	$201.0M
Inpatient and Outpatient GPSR	$680.1M	$803.6M	$800.9M	$760.6M	$481.9M
Inpatient NPSR per CMAD	$17,380	$18,558	$19,087	$18,570	$17,049
Inpatient NPSR	$266.1M	$296.2M	$300.4M	$266.8M	$160.2M
Outpatient NPSR	$105.3M	$126.1M	$120.3M	$115.1M	$72.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$413.4M	$433.6M	$445.7M	$411.6M	$241.4M
Non-Operating Revenue[4]	$0.0M	$4.7M	$0.0M	$4.6M	$0.0M
Total Revenue	$413.4M	$438.3M	$445.7M	$416.2M	$241.4M
Total Expenses	$411.1M	$427.4M	$448.3M	$429.6M	$309.8M
Total Surplus (Deficit)	$2.3M	$10.9M	($2.6M)	($13.4M)	($68.4M)
Operating Margin	0.6%	1.4%	(0.6%)	(4.3%)	(28.4%)
Non-Operating Margin	0.0%	1.1%	0.0%	1.1%	0.0%
Total Margin	0.6%	2.5%	(0.6%)	(3.2%)	(28.4%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$87.4M	$131.1M	$67.6M	$178.8M	$84.0M
Current Ratio	0.8	1.1	2.0	1.5	1.0
Debt Service Coverage Ratio[5]	19.6	9.3	1.5	0.4	(0.7)
Cash Flow to Total Debt[5]	11.9%	32.3%	3.5%	0.3%	(10.5%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.74	0.75	0.51	0.95	0.76
Payer Mix		49.1%	18.4%	26.3%	6.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	312	328	326	326	326
Available Beds	300	320	325	325	325
Staffed Beds	218	226	234	217	217
Percentage Occupancy	92.7%	97.1%	91.7%	87.7%	75.3%
Inpatient Discharges	13,069	13,638	12,697	11,466	7,507
Inpatient Days	73,939	80,132	78,307	69,497	44,773
Average Length of Stay	5.66	5.88	6.17	6.06	5.96
Emergency Department Visits	23,715	26,059	25,549	25,731	18,830
Outpatient Visits	116,854	127,584	115,662	101,970	75,976

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	564	7.5%	(29.3%)
Alcohol & Drug Depend W Rehab Or Rehab/Detox Therapy	481	6.4%	36.3%
Vaginal Delivery	383	5.1%	(21.5%)
Bipolar Disorders	343	4.6%	13.6%
Septicemia & Disseminated Infections	309	4.1%	3.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Brighton, MA	1,316	17.5%	(5.7%)
Brockton, MA	695	9.3%	31.4%
Taunton, MA	430	5.7%	(16.2%)
Waltham, MA	345	4.6%	(8.2%)
Watertown, MA	307	4.1%	(0.6%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Steward St. Elizabeth's Medical Center. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Eight or 9 months of HFY 2024 data was provided for Steward Health Care's affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

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Beth Israel Deaconess Hospital - Milton

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Milton, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	661.15
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.94
Total Staffed Beds in HFY 2024:	102, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	10: Increased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	**Public Payer Mix[1]:**	62.8%
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	**CY 2023 Commercial Statewide Relative Price:**	0.81
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	0.8%	**HFY 2023 Medicare Mix:**	50.8%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	11.6%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$101.8M	$114.0M	$111.1M	$120.0M	$130.0M
Outpatient GPSR	$145.6M	$189.3M	$199.8M	$229.1M	$249.5M
Inpatient and Outpatient GPSR	$247.4M	$303.2M	$310.9M	$349.1M	$379.5M
Inpatient NPSR per CMAD	$11,971	$12,478	$12,491	$12,659	$12,524
Inpatient NPSR	$66.0M	$71.2M	$67.1M	$70.7M	$77.5M
Outpatient NPSR	$49.0M	$64.0M	$67.2M	$73.1M	$79.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$131.4M	$145.3M	$140.0M	$152.5M	$164.8M
Non-Operating Revenue[4]	($0.9M)	$6.7M	($3.8M)	$4.0M	$6.3M
Total Revenue	$130.5M	$151.9M	$136.2M	$156.5M	$171.0M
Total Expenses	$122.6M	$136.8M	$150.2M	$154.0M	$172.3M
Total Surplus (Deficit)	$7.9M	$15.2M	($14.0M)	$2.4M	($1.3M)
Operating Margin	6.7%	5.6%	(7.5%)	(1.0%)	(4.4%)
Non-Operating Margin	(0.7%)	4.4%	(2.8%)	2.6%	3.7%
Total Margin	6.0%	10.0%	(10.3%)	1.5%	(0.8%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$99.7M	$123.3M	$108.7M	$111.3M	$109.4M
Current Ratio	1.6	1.8	1.6	1.6	1.3
Debt Service Coverage Ratio[5]	4.9	7.1	(1.1)	3.9	0.4
Cash Flow to Total Debt[5]	20.8%	34.0%	(9.1%)	21.5%	0.5%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.95	0.94	0.77	1.14	0.61
Payer Mix		50.5%	11.4%	30.4%	7.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	102	102	102	102	102
Available Beds	102	102	102	102	102
Staffed Beds	78	102	102	102	102
Percentage Occupancy	77.9%	64.4%	63.8%	65.9%	72.0%
Inpatient Discharges	5,723	5,836	5,335	5,700	6,593
Inpatient Days	22,234	23,959	23,748	24,519	26,868
Average Length of Stay	3.89	4.11	4.45	4.30	4.08
Emergency Department Visits	26,926	29,842	31,937	35,264	32,296
Outpatient Visits	37,816	44,574	53,356	60,030	58,506

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	738	11.2%	46.1%
Heart Failure	414	6.3%	11.6%
Knee Joint Replacement	408	6.2%	(27.0%)
Non-Ext Or Procedure For Other Comp Of Treat	301	4.6%	(24.4%)
Major Respiratory Infections & Inflammations	279	4.2%	6.1%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Quincy, MA	1,432	21.7%	23.3%
Milton, MA	829	12.6%	13.4%
Randolph, MA	795	12.1%	13.9%
Canton, MA	581	8.8%	35.1%
Braintree, MA	354	5.4%	9.3%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Beth Israel Deaconess Hospital - Milton. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Beth Israel Deaconess Hospital - Needham

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Needham, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	647.28
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.85
Total Staffed Beds in HFY 2024:	73, Small Hospital	**Average Age of Plant in HFY 2024:**	11: Increased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	**Public Payer Mix[1]:**	59.9%
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	**CY 2023 Commercial Statewide Relative Price:**	0.92
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	0.8%	**HFY 2023 Medicare Mix:**	51.6%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	7.8%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$46.0M	$62.1M	$73.2M	$80.6M	$100.9M
Outpatient GPSR	$156.1M	$208.4M	$224.0M	$241.0M	$275.4M
Inpatient and Outpatient GPSR	$202.0M	$270.5M	$297.2M	$321.6M	$376.3M
Inpatient NPSR per CMAD	$11,397	$11,764	$12,123	$11,994	$11,196
Inpatient NPSR	$29.1M	$37.9M	$43.0M	$47.9M	$50.6M
Outpatient NPSR	$62.3M	$80.3M	$88.6M	$94.1M	$99.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$105.8M	$121.4M	$136.5M	$147.5M	$157.5M
Non-Operating Revenue[4]	$0.1M	$1.4M	($0.5M)	$0.9M	$1.2M
Total Revenue	$106.0M	$122.9M	$136.0M	$148.4M	$158.6M
Total Expenses	$106.3M	$120.7M	$133.9M	$140.0M	$160.2M
Total Surplus (Deficit)	($0.4M)	$2.1M	$2.1M	$8.3M	($1.6M)
Operating Margin	(0.5%)	0.6%	1.9%	5.0%	(1.8%)
Non-Operating Margin	0.1%	1.2%	(0.4%)	0.6%	0.7%
Total Margin	(0.4%)	1.7%	1.5%	5.6%	(1.0%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$57.0M	$64.0M	$70.5M	$98.9M	$101.6M
Current Ratio	1.5	1.5	1.7	2.7	2.5
Debt Service Coverage Ratio[5]	2.4	3.0	2.9	4.3	1.8
Cash Flow to Total Debt[5]	8.8%	12.6%	14.3%	26.1%	9.5%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.98	0.82	0.80	1.36	0.88
Payer Mix		52.6%	7.9%	32.8%	6.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	58	58	58	58	73
Available Beds	58	58	58	58	73
Staffed Beds	57	57	58	58	73
Percentage Occupancy	54.1%	69.9%	81.5%	92.9%	80.7%
Inpatient Discharges	3,008	3,729	4,007	4,515	5,290
Inpatient Days	11,287	14,541	17,250	19,673	21,572
Average Length of Stay	3.75	3.90	4.30	4.36	4.08
Emergency Department Visits	15,567	20,966	19,752	24,117	27,678
Outpatient Visits	57,969	59,369	62,269	73,597	90,611

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	585	11.1%	6.9%
Major Respiratory Infections & Inflammations	388	7.3%	28.9%
Heart Failure	324	6.1%	4.5%
Acute Kidney Injury	233	4.4%	36.3%
Other Pneumonia	228	4.3%	28.1%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Norwood, MA	1,080	20.4%	20.4%
Dedham, MA	637	12.0%	9.5%
Needham, MA	544	10.3%	23.1%
Walpole, MA	449	8.5%	25.4%
Westwood, MA	357	6.7%	21.8%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Beth Israel Deaconess Hospital - Needham. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Emerson Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Concord, MA	**Trauma Center Designation:**	Not Applicable
Region:	Northeastern Massachusetts	**Total FTEs in HFY 2024:**	1,526.59
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.80
Total Staffed Beds in HFY 2024:	179, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	21: Increased from HFY23
Hospital System Affiliation:	Emerson Health System Inc. and Subsid.	**Public Payer Mix[1]:**	48.4%
Hospital System Surplus (Deficit) in HFY 2024:	$16,105,036	**CY 2023 Commercial Statewide Relative Price:**	0.92
Hospital System Operating Margin in HFY 2024:	4.5%	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	4.2%	**HFY 2023 Medicare Mix:**	41.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	4.6%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$150.3M	$162.2M	$180.9M	$167.7M	$177.3M
Outpatient GPSR	$488.8M	$611.1M	$660.2M	$737.0M	$773.5M
Inpatient and Outpatient GPSR	$639.1M	$773.4M	$841.1M	$904.8M	$950.8M
Inpatient NPSR per CMAD	$12,572	$13,521	$13,489	$10,701	$12,912
Inpatient NPSR	$80.9M	$92.9M	$94.0M	$90.2M	$97.0M
Outpatient NPSR	$159.5M	$208.0M	$221.2M	$246.0M	$250.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$267.5M	$316.1M	$347.2M	$357.4M	$384.4M
Non-Operating Revenue[4]	$15.0M	$31.8M	$2.9M	($2.0M)	($1.3M)
Total Revenue	$282.5M	$347.9M	$350.2M	$355.4M	$383.1M
Total Expenses	$286.1M	$314.8M	$347.1M	$367.3M	$367.1M
Total Surplus (Deficit)	($3.5M)	$33.0M	$3.1M	($11.9M)	$16.1M
Operating Margin	(6.6%)	0.4%	0.0%	(2.8%)	4.5%
Non-Operating Margin	5.3%	9.1%	0.8%	(0.6%)	(0.3%)
Total Margin	(1.3%)	9.5%	0.9%	(3.3%)	4.2%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$45.2M	$88.2M	$98.6M	$92.0M	$113.4M
Current Ratio	1.2	1.7	1.1	0.9	1.0
Debt Service Coverage Ratio[5]	0.8	4.5	1.7	0.1	0.6
Cash Flow to Total Debt[5]	4.9%	30.9%	10.7%	(0.3%)	17.4%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.99	0.86	0.51	1.22	0.69
Payer Mix		43.2%	4.6%	46.0%	6.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	199	199	199	199	179
Available Beds	199	199	199	179	179
Staffed Beds	199	199	199	179	179
Percentage Occupancy	50.1%	49.4%	51.0%	62.0%	57.8%
Inpatient Discharges	8,413	8,712	9,027	10,916	9,397
Inpatient Days	36,510	35,873	37,030	40,480	37,894
Average Length of Stay	4.34	4.12	4.10	3.71	4.03
Emergency Department Visits	26,109	28,583	32,340	34,372	35,775
Outpatient Visits	67,207	63,315	58,810	73,886	71,804

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,301	13.8%	(4.0%)
Vaginal Delivery	938	10.0%	3.3%
Septicemia & Disseminated Infections	628	6.7%	16.9%
Cesarean Delivery	470	5.0%	(0.6%)
Procedures For Obesity	430	4.6%	14.7%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Acton, MA	872	9.3%	(3.8%)
Concord, MA	825	8.8%	3.5%
Maynard, MA	705	7.5%	3.5%
Westford, MA	469	5.0%	10.9%
Littleton, MA	429	4.6%	(7.1%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Emerson Hospital. For more information regarding Emerson Health System Inc. and Subsid., please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Martha's Vineyard Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Oak Bluffs, MA	**Trauma Center Designation:**	Not Applicable
Region:	Cape and Islands	**Total FTEs in HFY 2024:**	426.49
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.66
Total Staffed Beds in HFY 2024:	31, Small Hospital	**Average Age of Plant in HFY 2024:**	11: Decreased from HFY23
Hospital System Affiliation:	Mass General Brigham	**Public Payer Mix[1]:**	62.6%
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000	**CY 2023 Commercial Statewide Relative Price:**	1.51
Hospital System Operating Margin in HFY 2024:	0.2%	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	9.1%	**HFY 2023 Medicare Mix:**	46.4%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	13.4%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$18.9M	$19.8M	$33.1M	$36.9M	$25.5M
Outpatient GPSR	$149.4M	$194.9M	$194.3M	$221.7M	$261.2M
Inpatient and Outpatient GPSR	$168.2M	$214.7M	$227.4M	$258.6M	$286.7M
Inpatient NPSR per CMAD	$24,422	$20,029	$21,598	$25,627	$27,878
Inpatient NPSR	$16.8M	$18.5M	$17.5M	$21.0M	$24.0M
Outpatient NPSR	$76.4M	$89.3M	$104.0M	$111.2M	$121.5M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$104.3M	$114.0M	$125.5M	$143.0M	$153.3M
Non-Operating Revenue[4]	$5.3M	$16.0M	($12.5M)	$6.4M	$13.6M
Total Revenue	$109.6M	$130.0M	$113.0M	$149.4M	$167.0M
Total Expenses	$99.7M	$108.8M	$117.8M	$133.6M	$144.0M
Total Surplus (Deficit)	$10.0M	$21.2M	($4.8M)	$15.9M	$22.9M
Operating Margin	4.2%	4.0%	6.9%	6.3%	5.6%
Non-Operating Margin	4.9%	12.3%	(11.1%)	4.3%	8.2%
Total Margin	9.1%	16.3%	(4.2%)	10.6%	13.7%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$137.8M	$160.0M	$151.3M	$174.8M	$203.8M
Current Ratio	1.9	2.1	2.6	3.2	3.1
Debt Service Coverage Ratio[5]	852.3	377.1	12.0	238.5	219.4
Cash Flow to Total Debt[5]	39.2%	60.3%	3.0%	87.4%	73.8%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.06	0.93	0.77	1.54	0.86
Payer Mix		48.9%	15.8%	27.3%	8.0%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	31	31	31	31	31
Available Beds	31	31	31	31	31
Staffed Beds	31	31	31	31	31
Percentage Occupancy	41.2%	38.9%	37.5%	44.6%	44.4%
Inpatient Discharges	1,056	1,364	1,247	1,244	1,303
Inpatient Days	4,673	4,398	4,237	5,045	5,039
Average Length of Stay	4.43	3.22	3.40	4.06	3.87
Emergency Department Visits	12,254	14,068	15,693	16,614	16,608
Outpatient Visits	55,615	60,466	71,655	70,306	84,114

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	119	9.1%	7.2%
Vaginal Delivery	70	5.4%	2.9%
Other Pneumonia	63	4.8%	3.3%
Major Respiratory Infections & Inflammations	61	4.7%	22.0%
Kidney & Urinary Tract Infections	61	4.7%	0.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Vineyard Haven, MA	507	38.9%	3.3%
Edgartown, MA	298	22.9%	(7.5%)
Oak Bluffs, MA	174	13.4%	(19.4%)
West Tisbury, MA	134	10.3%	(2.9%)
Chilmark, MA	53	4.1%	(13.1%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Martha's Vineyard Hospital. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Milford Regional Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Milford, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro West	**Total FTEs in HFY 2024:**	1,309.08
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.86
Total Staffed Beds in HFY 2024:	157, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	13: Increased from HFY23
Hospital System Affiliation:	Milford Regional Medical Ctr, Inc. & Affil.	**Public Payer Mix[1]:**	58.4%
Hospital System Surplus (Deficit) in HFY 2024:	($14,450,095)	**CY 2023 Commercial Statewide Relative Price:**	0.85
Hospital System Operating Margin in HFY 2024:	(5.3%)	**Teaching Hospital Status[2]:**	8.18
Hospital System Total Margin in HFY 2024:	(3.6%)	**HFY 2023 Medicare Mix:**	44.5%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	13.2%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$144.3M	$158.7M	$168.8M	$160.0M	$147.6M
Outpatient GPSR	$363.8M	$434.9M	$459.3M	$483.9M	$478.4M
Inpatient and Outpatient GPSR	$508.1M	$593.6M	$628.1M	$643.9M	$626.0M
Inpatient NPSR per CMAD	$9,981	$9,966	$10,188	$9,296	$8,986
Inpatient NPSR	$76.8M	$81.4M	$87.1M	$80.1M	$79.5M
Outpatient NPSR	$126.7M	$149.7M	$166.0M	$189.5M	$192.9M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$230.0M	$242.1M	$266.9M	$288.2M	$290.4M
Non-Operating Revenue[4]	$2.7M	$7.5M	($6.1M)	$6.8M	$6.7M
Total Revenue	$232.7M	$249.6M	$260.9M	$295.1M	$297.1M
Total Expenses	$225.4M	$251.3M	$272.9M	$294.6M	$301.5M
Total Surplus (Deficit)	$7.3M	($1.8M)	($12.1M)	$0.5M	($4.4M)
Operating Margin	2.0%	(3.7%)	(2.3%)	(2.2%)	(3.8%)
Non-Operating Margin	1.1%	3.0%	(2.3%)	2.3%	2.3%
Total Margin	3.1%	(0.7%)	(4.6%)	0.2%	(1.5%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$127.8M	$119.4M	$99.4M	$92.2M	$77.1M
Current Ratio	1.9	1.8	1.9	1.8	1.3
Debt Service Coverage Ratio[5]	3.3	2.1	0.7	1.8	0.8
Cash Flow to Total Debt[5]	10.9%	5.9%	0.2%	8.9%	2.2%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.99	0.92	0.84	1.19	0.71
Payer Mix		45.4%	12.2%	37.3%	5.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	158	158	157	157	157
Available Beds	158	158	157	157	157
Staffed Beds	158	158	157	157	157
Percentage Occupancy	59.2%	61.2%	66.0%	66.7%	61.3%
Inpatient Discharges	9,592	9,726	10,068	10,312	10,326
Inpatient Days	34,219	35,316	37,804	38,210	35,232
Average Length of Stay	3.57	3.63	3.75	3.71	3.41
Emergency Department Visits	50,697	51,502	56,744	58,068	60,261
Outpatient Visits	100,198	93,876	103,148	106,785	106,606

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,090	10.6%	7.5%
Septicemia & Disseminated Infections	962	9.3%	72.1%
Vaginal Delivery	729	7.1%	11.0%
Heart Failure	608	5.9%	7.2%
Major Respiratory Infections & Inflammations	553	5.4%	2.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Milford, MA	2,042	19.8%	(2.3%)
Franklin, MA	1,252	12.1%	5.1%
Bellingham, MA	865	8.4%	6.5%
Uxbridge, MA	693	6.7%	(7.4%)
Medway, MA	588	5.7%	8.5%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Milford Regional Medical Center. For more information regarding Milford Regional Medical Ctr, Inc. & Affil., please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Milford Regional Medical Center became part of UMass Memorial Health at the start of HFY 2025 This is its last reporting year as a standalone hospital and independent health system

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Nantucket Cottage Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Nantucket, MA
Region:	Cape and Islands
Hospital Type:	Community Hospital
Total Staffed Beds in HFY 2024:	18, Small Hospital
Hospital System Affiliation:	Mass General Brigham
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000
Hospital System Operating Margin in HFY 2024:	0.2%
Hospital System Total Margin in HFY 2024:	9.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	248.03
FY24 Case Mix Index:	0.56
Average Age of Plant in HFY 2024:	7: Increased from HFY23
Public Payer Mix[1]:	53.5%
CY 2023 Commercial Statewide Relative Price:	1.79
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	32.0%
HFY 2023 Medicaid Mix:	19.1%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$9.5M	$11.4M	$12.2M	$12.1M	$12.4M
Outpatient GPSR	$79.7M	$107.5M	$107.1M	$121.6M	$132.1M
Inpatient and Outpatient GPSR	$89.2M	$119.0M	$119.3M	$133.6M	$144.5M
Inpatient NPSR per CMAD	$18,341	$19,559	$20,204	$20,695	$18,189
Inpatient NPSR	$6.2M	$7.0M	$8.0M	$7.8M	$6.5M
Outpatient NPSR	$45.6M	$60.5M	$56.4M	$69.1M	$70.2M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$57.3M	$71.5M	$72.1M	$85.8M	$88.3M
Non-Operating Revenue[4]	$5.3M	$4.7M	$5.2M	$6.2M	$6.0M
Total Revenue	$62.6M	$76.2M	$77.3M	$92.0M	$94.3M
Total Expenses	$63.9M	$72.2M	$83.8M	$90.2M	$95.3M
Total Surplus (Deficit)	($1.3M)	$4.0M	($6.5M)	$1.9M	($1.0M)
Operating Margin	(10.5%)	(0.9%)	(15.2%)	(4.7%)	(7.4%)
Non-Operating Margin	8.4%	6.1%	6.8%	6.8%	6.4%
Total Margin	(2.1%)	5.2%	(8.4%)	2.0%	(1.0%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$155.6M	$162.9M	$150.3M	$158.3M	$167.0M
Current Ratio	3.0	3.5	4.0	5.2	5.1
Debt Service Coverage Ratio[5]	23.8	53.2	(1.5)	44.6	56.7
Cash Flow to Total Debt[5]	42.2%	95.5%	(5.4%)	128.2%	168.7%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.92	1.03	0.51	1.08	0.63
Payer Mix		33.0%	16.2%	40.1%	10.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	18	18	18	18	18
Available Beds	18	18	18	18	18
Staffed Beds	18	18	18	18	18
Percentage Occupancy	31.1%	28.0%	30.9%	32.9%	31.4%
Inpatient Discharges	583	611	658	682	640
Inpatient Days	2,048	1,839	2,030	2,163	2,067
Average Length of Stay	3.51	3.01	3.09	3.17	3.23
Emergency Department Visits	7,775	10,005	11,587	11,710	10,726
Outpatient Visits	34,543	42,022	35,019	36,009	38,828

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	114	17.8%	(20.3%)
Vaginal Delivery	79	12.3%	(21.0%)
Other Pneumonia	40	6.3%	21.2%
Cesarean Delivery	38	5.9%	(11.6%)
Septicemia & Disseminated Infections	27	4.2%	0.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Nantucket, MA	567	88.6%	(4.1%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Nantucket Cottage Hospital. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Newton-Wellesley Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Newton, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	2,564.00
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.80
Total Staffed Beds in HFY 2024:	339, Large Hospital	**Average Age of Plant in HFY 2024:**	11: Increased from HFY23
Hospital System Affiliation:	Mass General Brigham	**Public Payer Mix[1]:**	50.5%
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000	**CY 2023 Commercial Statewide Relative Price:**	0.95
Hospital System Operating Margin in HFY 2024:	0.2%	**Teaching Hospital Status[2]:**	18.65
Hospital System Total Margin in HFY 2024:	9.1%	**HFY 2023 Medicare Mix:**	39.8%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	7.2%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$455.8M	$524.9M	$553.3M	$605.5M	$600.7M
Outpatient GPSR	$922.1M	$1,161.0M	$1,294.3M	$1,443.4M	$1,496.3M
Inpatient and Outpatient GPSR	$1,377.9M	$1,686.0M	$1,847.6M	$2,048.9M	$2,097.0M
Inpatient NPSR per CMAD	$13,897	$14,163	$14,818	$14,591	$16,361
Inpatient NPSR	$207.5M	$225.0M	$240.1M	$259.5M	$289.6M
Outpatient NPSR	$272.1M	$360.1M	$381.8M	$427.2M	$425.2M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$541.8M	$612.5M	$650.6M	$720.3M	$753.3M
Non-Operating Revenue[4]	($2.1M)	($3.1M)	($2.8M)	$4.6M	$15.2M
Total Revenue	$539.7M	$609.4M	$647.8M	$724.9M	$768.5M
Total Expenses	$565.4M	$605.2M	$658.8M	$712.0M	$743.4M
Total Surplus (Deficit)	($25.6M)	$4.2M	($10.9M)	$12.9M	$25.2M
Operating Margin	(4.4%)	1.2%	(1.3%)	1.1%	1.3%
Non-Operating Margin	(0.4%)	(0.5%)	(0.4%)	0.6%	2.0%
Total Margin	(4.7%)	0.7%	(1.7%)	1.8%	3.3%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$127.7M	$87.6M	$285.9M	$297.4M	$331.4M
Current Ratio	1.0	0.7	2.0	2.1	1.8
Debt Service Coverage Ratio[5]	0.5	1.7	1.1	1.8	2.9
Cash Flow to Total Debt[5]	2.4%	11.5%	7.6%	15.2%	26.2%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.07	0.79	0.53	1.47	1.14
Payer Mix		40.7%	7.1%	46.2%	6.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	341	341	330	325	339
Available Beds	341	341	330	325	339
Staffed Beds	341	341	330	325	339
Percentage Occupancy	56.9%	63.0%	72.8%	78.3%	74.0%
Inpatient Discharges	19,174	20,072	20,545	22,360	22,105
Inpatient Days	70,966	78,378	87,735	92,930	91,758
Average Length of Stay	3.70	3.90	4.27	4.16	4.15
Emergency Department Visits	41,660	46,910	56,055	59,261	62,845
Outpatient Visits	97,859	104,231	121,706	127,871	131,472

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	3,469	15.7%	(0.8%)
Vaginal Delivery	2,401	10.9%	1.1%
Cesarean Delivery	1,198	5.4%	(3.2%)
Septicemia & Disseminated Infections	872	3.9%	15.8%
Heart Failure	773	3.5%	16.4%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Waltham, MA	2,280	10.3%	8.7%
Natick, MA	1,263	5.7%	6.6%
Framingham, MA	1,243	5.6%	6.4%
Wellesley Hills, MA	529	2.4%	15.5%
Norwood, MA	487	2.2%	12.0%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Newton-Wellesley Hospital. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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North Adams Regional Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	North Adams, MA	**Trauma Center Designation:**	Not Applicable
Region:	Western Massachusetts	**Total FTEs in HFY 2024:**	147.16
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.74
Total Staffed Beds in HFY 2024:	10, Small Hospital	**Average Age of Plant in HFY 2024:**	10
Hospital System Affiliation:	Berkshire Health Systems	**Public Payer Mix[1]:**	-
Hospital System Surplus (Deficit) in HFY 2024:	$116,288,724	**CY 2023 Commercial Statewide Relative Price:**	-
Hospital System Operating Margin in HFY 2024:	3.9%	**Teaching Hospital Status[2]:**	-
Hospital System Total Margin in HFY 2024:	12.1%	**HFY 2023 Medicare Mix:**	-
Change in Ownership HFY 2020 - HFY 2024:	Berkshire reopened in 2024	**HFY 2023 Medicaid Mix:**	-
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	-	-	-	-	$3.6M
Outpatient GPSR	-	-	-	-	$65.3M
Inpatient and Outpatient GPSR	-	-	-	-	$68.9M
Inpatient NPSR per CMAD	-	-	-	-	$12,919
Inpatient NPSR	-	-	-	-	$2.0M
Outpatient NPSR	-	-	-	-	$18.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	-	-	-	-	$20.2M
Non-Operating Revenue[4]	-	-	-	-	$0.0M
Total Revenue	-	-	-	-	$20.2M
Total Expenses	-	-	-	-	$26.0M
Total Surplus (Deficit)	-	-	-	-	($5.8M)
Operating Margin	-	-	-	-	(28.7%)
Non-Operating Margin	-	-	-	-	0.0%
Total Margin	-	-	-	-	(28.7%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	-	-	-	-	($5.8M)
Current Ratio	-	-	-	-	0.3
Debt Service Coverage Ratio[5]	-	-	-	-	0
Cash Flow to Total Debt[5]	-	-	-	-	(13.4%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.01	0.50	0.86	1.93	1.96
Payer Mix		46.5%	21.1%	23.7%	8.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	-	-	-	-	18
Available Beds	-	-	-	-	18
Staffed Beds	-	-	-	-	10
Percentage Occupancy	-	-	-	-	31.2%
Inpatient Discharges	-	-	-	-	212
Inpatient Days	-	-	-	-	583
Average Length of Stay	-	-	-	-	2.75
Emergency Department Visits	-	-	-	-	1,766
Outpatient Visits	-	-	-	-	2,071

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	44	20.8%	-

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
North Adams, MA	128	60.4%	-
Adams, MA	31	14.6%	-

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to North Adams Regional Hospital. For more information regarding Berkshire Health Systems, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

North Adams Regional Hospital reopened in March 2024 after closing in 2014, with first data reported for HFY24.

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Winchester Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Winchester, MA	**Trauma Center Designation:**	Not Applicable
Region:	Northeastern Massachusetts	**Total FTEs in HFY 2024:**	1,397.52
Hospital Type:	Community Hospital	**FY24 Case Mix Index:**	0.72
Total Staffed Beds in HFY 2024:	217, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	9: Increased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	**Public Payer Mix[1]:**	49.5%
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	**CY 2023 Commercial Statewide Relative Price:**	0.88
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	0.8%	**HFY 2023 Medicare Mix:**	40.5%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	8.0%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$186.9M	$216.7M	$226.3M	$221.1M	$254.7M
Outpatient GPSR	$351.5M	$442.0M	$472.1M	$534.7M	$634.6M
Inpatient and Outpatient GPSR	$538.4M	$658.7M	$698.4M	$755.8M	$889.3M
Inpatient NPSR per CMAD	$13,667	$13,705	$14,230	$13,991	$13,312
Inpatient NPSR	$130.5M	$142.6M	$149.3M	$148.7M	$152.9M
Outpatient NPSR	$130.2M	$157.5M	$164.9M	$187.3M	$207.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$297.5M	$316.4M	$334.3M	$357.3M	$397.2M
Non-Operating Revenue[4]	$6.9M	$22.9M	($26.0M)	$14.8M	$35.9M
Total Revenue	$304.4M	$339.3M	$308.2M	$372.0M	$433.1M
Total Expenses	$278.1M	$296.4M	$327.2M	$343.9M	$367.0M
Total Surplus (Deficit)	$26.3M	$42.8M	($18.9M)	$28.1M	$66.1M
Operating Margin	6.4%	5.9%	2.3%	3.6%	7.0%
Non-Operating Margin	2.3%	6.7%	(8.4%)	4.0%	8.3%
Total Margin	8.6%	12.6%	(6.1%)	7.6%	15.3%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$319.6M	$360.2M	$325.1M	$354.6M	$424.2M
Current Ratio	3.4	4.1	5.3	6.4	7.3
Debt Service Coverage Ratio[5]	7.5	10.6	0.3	8.4	11.5
Cash Flow to Total Debt[5]	25.8%	38.9%	(0.5%)	39.5%	55.1%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.04	0.84	0.75	1.30	1.00
Payer Mix		41.6%	6.5%	45.5%	6.4%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	224	218	218	221	223
Available Beds	224	218	218	221	223
Staffed Beds	220	218	221	212	217
Percentage Occupancy	61.2%	66.4%	69.2%	64.8%	68.5%
Inpatient Discharges	13,960	14,815	14,917	14,666	15,857
Inpatient Days	49,271	52,869	55,837	50,171	54,427
Average Length of Stay	3.53	3.57	3.74	3.42	3.43
Emergency Department Visits	39,445	39,445	39,444	50,676	42,869
Outpatient Visits	258,836	259,021	258,840	306,163	494,784

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	2,313	14.6%	(2.9%)
Vaginal Delivery	1,578	10.0%	(2.1%)
Cesarean Delivery	788	5.0%	(6.1%)
Septicemia & Disseminated Infections	704	4.4%	34.6%
Other Pneumonia	603	3.8%	0.7%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Woburn, MA	2,004	12.6%	13.5%
Medford, MA	1,163	7.3%	8.8%
Stoneham, MA	1,062	6.7%	5.7%
Reading, MA	954	6.0%	2.9%
Wilmington, MA	922	5.8%	4.3%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Winchester Hospital. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Anna Jaques Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Newburyport, MA	**Trauma Center Designation:**	Adult: Level 3
Region:	Northeastern Massachusetts	**Total FTEs in HFY 2024:**	627.24
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.78
Total Staffed Beds in HFY 2024:	129, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	5: Increased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	**Public Payer Mix[1]:**	64.8%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	**CY 2023 Commercial Statewide Relative Price:**	0.74
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	0.8%	**HFY 2023 Medicare Mix:**	52.5%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	11.0%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$70.3M	$73.9M	$75.0M	$83.4M	$95.7M
Outpatient GPSR	$182.8M	$219.8M	$211.1M	$226.2M	$265.4M
Inpatient and Outpatient GPSR	$253.1M	$293.7M	$286.1M	$309.6M	$361.1M
Inpatient NPSR per CMAD	$9,826	$10,142	$9,944	$12,113	$11,730
Inpatient NPSR	$45.5M	$48.7M	$49.2M	$60.0M	$53.8M
Outpatient NPSR	$69.6M	$82.8M	$80.3M	$80.2M	$83.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$126.3M	$141.2M	$138.7M	$149.1M	$144.7M
Non-Operating Revenue[4]	$0.8M	$3.8M	($2.4M)	$0.9M	($0.8M)
Total Revenue	$127.2M	$145.0M	$136.3M	$149.9M	$143.9M
Total Expenses	$133.6M	$143.0M	$150.2M	$163.2M	$174.6M
Total Surplus (Deficit)	($6.4M)	$1.9M	($13.9M)	($13.3M)	($30.7M)
Operating Margin	(5.7%)	(1.3%)	(8.4%)	(9.4%)	(20.7%)
Non-Operating Margin	0.6%	2.6%	(1.8%)	0.6%	(0.6%)
Total Margin	(5.0%)	1.3%	(10.2%)	(8.9%)	(21.3%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$8.7M	$26.6M	$39.5M	$31.2M	$1.8M
Current Ratio	1.6	1.6	1.3	1.0	0.6
Debt Service Coverage Ratio[5]	(0.1)	4.4	(4.6)	(6.3)	(21.5)
Cash Flow to Total Debt[5]	(1.2%)	12.1%	(16.3%)	(12.3%)	(31.1%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.82	0.78	0.73	0.96	0.64
Payer Mix		51.5%	10.6%	31.6%	6.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	140	140	136	136	136
Available Beds	140	140	136	136	129
Staffed Beds	140	140	136	136	129
Percentage Occupancy	54.1%	57.5%	61.2%	57.7%	55.6%
Inpatient Discharges	6,147	6,030	5,899	6,173	5,851
Inpatient Days	27,693	29,390	30,360	28,650	26,261
Average Length of Stay	4.51	4.87	5.15	4.64	4.49
Emergency Department Visits	22,221	22,519	24,274	24,274	19,775
Outpatient Visits	57,903	60,836	61,531	62,855	54,284

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	540	9.2%	(5.8%)
Vaginal Delivery	304	5.2%	(16.0%)
Septicemia & Disseminated Infections	282	4.8%	(20.8%)
Heart Failure	216	3.7%	(8.9%)
Major Depress Disorders & Other/Unspecpsychoses	214	3.7%	(36.5%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Amesbury, MA	1,000	17.1%	0.9%
Newburyport, MA	977	16.7%	(9.2%)
Haverhill, MA	638	10.9%	(0.3%)
Salisbury, MA	581	9.9%	5.4%
Merrimac, MA	324	5.5%	0.0%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Anna Jaques Hospital. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Athol Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Athol, MA	**Trauma Center Designation:**	Not Applicable
Region:	Central Massachusetts	**Total FTEs in HFY 2024:**	159.25
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.85
Total Staffed Beds in HFY 2024:	21, Small Hospital	**Average Age of Plant in HFY 2024:**	21: Increased from HFY23
Hospital System Affiliation:	Heywood Healthcare	**Public Payer Mix[1]:**	71.2%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	($10,215,394)	**CY 2023 Commercial Statewide Relative Price:**	0.96
Hospital System Operating Margin in HFY 2024:	(4.2%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	(4.2%)	**HFY 2023 Medicare Mix:**	47.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	21.2%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$7.0M	$7.4M	$7.4M	$8.8M	$10.9M
Outpatient GPSR	$75.9M	$86.1M	$79.7M	$82.6M	$94.2M
Inpatient and Outpatient GPSR	$82.9M	$93.4M	$87.1M	$91.4M	$105.1M
Inpatient NPSR per CMAD	$18,377	$15,822	$10,933	$10,699	$12,526
Inpatient NPSR	$7.0M	$5.9M	$4.5M	$5.1M	$6.1M
Outpatient NPSR	$26.4M	$32.2M	$25.8M	$32.6M	$36.9M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$35.3M	$36.4M	$32.1M	$41.4M	$45.5M
Non-Operating Revenue[4]	($1.1M)	$0.0M	$0.0M	$0.1M	$0.0M
Total Revenue	$34.2M	$36.4M	$32.1M	$41.5M	$45.5M
Total Expenses	$32.4M	$36.2M	$38.2M	$40.5M	$41.3M
Total Surplus (Deficit)	$1.8M	$0.2M	($6.0M)	$1.0M	$4.2M
Operating Margin	8.6%	0.5%	(18.8%)	2.2%	9.2%
Non-Operating Margin	(3.2%)	0.1%	0.0%	0.2%	0.0%
Total Margin	5.4%	0.6%	(18.8%)	2.4%	9.2%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$22.0M	$14.5M	($0.5M)	$15.2M	$3.2M
Current Ratio	2.0	0.7	0.2	0.7	0.6
Debt Service Coverage Ratio[5]	21.5	8.1	(28.6)	9.8	33.8
Cash Flow to Total Debt[5]	29.9%	6.4%	(20.9%)	18.4%	21.4%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.05	0.94	1.42	1.01	1.28
Payer Mix		51.6%	18.4%	23.8%	6.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	25	25	25	25	25
Available Beds	21	21	21	21	21
Staffed Beds	21	21	21	21	21
Percentage Occupancy	44.8%	48.4%	48.0%	51.9%	55.7%
Inpatient Discharges	509	526	523	566	571
Inpatient Days	3,446	3,711	3,676	3,981	4,283
Average Length of Stay	6.77	7.06	7.03	7.03	7.50
Emergency Department Visits	9,823	10,072	11,306	11,673	12,068
Outpatient Visits	27,304	26,833	30,621	33,087	35,436

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Other Pneumonia	79	13.8%	(9.2%)
Rehabilitation	66	11.6%	34.7%
Chronic Obstructive Pulmonary Disease	56	9.8%	51.4%
Heart Failure	55	9.6%	25.0%
Major Respiratory Infections & Inflammations	41	7.2%	(4.7%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Athol, MA	258	45.2%	12.7%
Orange, MA	118	20.7%	(13.9%)
Gardner, MA	37	6.5%	(14.0%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Athol Hospital. For more information regarding Heywood Healthcare, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

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[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Baystate Franklin Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Greenfield, MA	**Trauma Center Designation:**	Not Applicable
Region:	Western Massachusetts	**Total FTEs in HFY 2024:**	494.01
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.73
Total Staffed Beds in HFY 2024:	107, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	27: Increased from HFY23
Hospital System Affiliation:	Baystate Health	**Public Payer Mix[1]:**	71.0%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	($146,034,000)	**CY 2023 Commercial Statewide Relative Price:**	0.90
Hospital System Operating Margin in HFY 2024:	(2.5%)	**Teaching Hospital Status[2]:**	5.08
Hospital System Total Margin in HFY 2024:	(6.0%)	**HFY 2023 Medicare Mix:**	45.6%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	21.1%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$61.3M	$67.0M	$73.5M	$76.8M	$80.1M
Outpatient GPSR	$182.0M	$202.2M	$222.6M	$259.0M	$273.3M
Inpatient and Outpatient GPSR	$243.2M	$269.1M	$296.2M	$335.9M	$353.4M
Inpatient NPSR per CMAD	$10,623	$10,443	$11,376	$10,631	$10,524
Inpatient NPSR	$34.6M	$36.2M	$38.7M	$37.0M	$38.2M
Outpatient NPSR	$51.2M	$58.7M	$59.4M	$74.3M	$79.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$103.2M	$108.0M	$113.2M	$131.8M	$144.3M
Non-Operating Revenue[4]	($0.7M)	$0.3M	($0.4M)	($2.2M)	($22.7M)
Total Revenue	$102.5M	$108.3M	$112.9M	$129.6M	$121.5M
Total Expenses	$104.0M	$109.8M	$121.8M	$131.6M	$136.7M
Total Surplus (Deficit)	($1.5M)	($1.5M)	($8.9M)	($2.0M)	($15.1M)
Operating Margin	(0.9%)	(1.7%)	(7.6%)	0.2%	6.3%
Non-Operating Margin	(0.6%)	0.3%	(0.3%)	(1.7%)	(18.7%)
Total Margin	(1.5%)	(1.4%)	(7.9%)	(1.5%)	(12.5%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$42.6M	$52.4M	$39.9M	$44.1M	$56.9M
Current Ratio	1.3	1.1	1.0	0.9	1.5
Debt Service Coverage Ratio[5]	2.3	2.3	(1.6)	1.6	(8.4)
Cash Flow to Total Debt[5]	6.9%	7.6%	(10.8%)	6.6%	(32.7%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.99	0.84	0.97	1.23	0.88
Payer Mix		46.7%	19.6%	26.3%	7.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	107	107	107	107	107
Available Beds	107	107	107	107	107
Staffed Beds	107	107	107	107	107
Percentage Occupancy	43.7%	46.9%	49.9%	50.1%	51.2%
Inpatient Discharges	4,475	4,711	4,696	4,831	4,988
Inpatient Days	17,118	18,304	19,500	19,562	20,049
Average Length of Stay	3.83	3.89	4.15	4.05	4.02
Emergency Department Visits	21,321	21,247	23,412	25,806	26,473
Outpatient Visits	28,653	28,719	31,122	52,286	89,211

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	367	7.4%	6.7%
Normal Neonate Birth	364	7.3%	(3.7%)
Heart Failure	270	5.4%	2.3%
Vaginal Delivery	264	5.3%	(7.7%)
Major Depress Disorders & Other/Unspecpsychoses	198	4.0%	29.4%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Greenfield, MA	1,698	34.0%	2.9%
Turners Falls, MA	503	10.1%	11.3%
Shelburne Falls, MA	240	4.8%	1.7%
Northfield, MA	171	3.4%	(8.1%)
South Deerfield, MA	168	3.4%	28.2%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Baystate Franklin Medical Center. For more information regarding Baystate Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

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[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

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[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Baystate Noble Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Westfield, MA	**Trauma Center Designation:**	Not Applicable
Region:	Western Massachusetts	**Total FTEs in HFY 2024:**	375.74
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.77
Total Staffed Beds in HFY 2024:	66, Small Hospital	**Average Age of Plant in HFY 2024:**	21: Increased from HFY23
Hospital System Affiliation:	Baystate Health	**Public Payer Mix[1]:**	69.7%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	($146,034,000)	**CY 2023 Commercial Statewide Relative Price:**	0.74
Hospital System Operating Margin in HFY 2024:	(2.5%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	(6.0%)	**HFY 2023 Medicare Mix:**	47.8%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	19.0%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$40.2M	$53.1M	$58.8M	$63.4M	$56.9M
Outpatient GPSR	$89.4M	$122.0M	$142.9M	$163.6M	$171.6M
Inpatient and Outpatient GPSR	$129.6M	$175.1M	$201.7M	$227.0M	$228.6M
Inpatient NPSR per CMAD	$12,006	$12,207	$12,366	$11,704	$11,237
Inpatient NPSR	$24.7M	$30.8M	$33.6M	$33.2M	$28.9M
Outpatient NPSR	$22.5M	$31.8M	$36.1M	$43.6M	$47.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$54.2M	$69.0M	$76.0M	$86.6M	$84.8M
Non-Operating Revenue[4]	$0.0M	$0.1M	($0.1M)	$0.0M	$0.1M
Total Revenue	$54.2M	$69.1M	$75.9M	$86.6M	$84.8M
Total Expenses	$64.3M	$68.9M	$82.7M	$82.9M	$84.3M
Total Surplus (Deficit)	($10.1M)	$0.1M	($6.9M)	$3.7M	$0.5M
Operating Margin	(18.7%)	0.1%	(8.9%)	4.3%	0.5%
Non-Operating Margin	0.0%	0.1%	(0.1%)	0.0%	0.1%
Total Margin	(18.7%)	0.2%	(9.1%)	4.3%	0.6%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$25.2M	$30.8M	$20.8M	$25.2M	$26.0M
Current Ratio	0.7	1.0	0.7	1.0	1.1
Debt Service Coverage Ratio[5]	(10.2)	14.0	(7.9)	40.1	45.4
Cash Flow to Total Debt[5]	(23.5%)	22.4%	(14.6%)	54.7%	30.1%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.01	0.90	0.93	1.25	0.77
Payer Mix		49.0%	17.0%	27.6%	6.4%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	91	85	85	85	66
Available Beds	91	85	85	85	66
Staffed Beds	91	85	85	85	66
Percentage Occupancy	42.6%	53.6%	58.1%	56.0%	53.9%
Inpatient Discharges	2,387	3,056	3,389	3,692	3,362
Inpatient Days	14,182	16,639	18,012	17,369	13,011
Average Length of Stay	5.94	5.44	5.31	4.70	3.87
Emergency Department Visits	23,280	24,722	27,975	31,426	30,006
Outpatient Visits	28,316	32,918	36,834	40,727	35,583

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	268	8.0%	(13.8%)
Heart Failure	251	7.5%	12.1%
Kidney & Urinary Tract Infections	174	5.2%	(2.8%)
Cellulitis & Other Skin Infections	138	4.1%	22.1%
Major Respiratory Infections & Inflammations	136	4.0%	15.3%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Westfield, MA	1,558	46.3%	(2.5%)
Southwick, MA	349	10.4%	(0.3%)
West Springfield, MA	228	6.8%	3.2%
Feeding Hills, MA	214	6.4%	19.6%
Agawam, MA	164	4.9%	(4.7%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Baystate Noble Hospital. For more information regarding Baystate Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Baystate Wing Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Palmer & Ware, MA	**Trauma Center Designation:**	Not Applicable
Region:	Western Massachusetts	**Total FTEs in HFY 2024:**	492.97
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.80
Total Staffed Beds in HFY 2024:	46, Small Hospital	**Average Age of Plant in HFY 2024:**	17: Increased from HFY23
Hospital System Affiliation:	Baystate Health	**Public Payer Mix[1]:**	72.6%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	($146,034,000)	**CY 2023 Commercial Statewide Relative Price:**	-
Hospital System Operating Margin in HFY 2024:	(2.5%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	(6.0%)	**HFY 2023 Medicare Mix:**	49.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	20.5%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$57.1M	$69.0M	$76.2M	$77.4M	$67.6M
Outpatient GPSR	$146.7M	$154.8M	$178.4M	$200.4M	$202.4M
Inpatient and Outpatient GPSR	$203.8M	$223.7M	$254.6M	$277.8M	$270.1M
Inpatient NPSR per CMAD	$11,824	$12,945	$13,189	$12,544	$12,650
Inpatient NPSR	$33.4M	$41.1M	$40.7M	$39.3M	$37.1M
Outpatient NPSR	$45.3M	$46.9M	$50.8M	$56.7M	$57.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$86.3M	$97.5M	$97.8M	$108.9M	$103.8M
Non-Operating Revenue[4]	$0.1M	$1.6M	($1.6M)	$0.4M	($6.0M)
Total Revenue	$86.4M	$99.1M	$96.1M	$109.3M	$97.8M
Total Expenses	$93.7M	$98.7M	$108.1M	$110.7M	$106.3M
Total Surplus (Deficit)	($7.3M)	$0.3M	($12.0M)	($1.3M)	($8.5M)
Operating Margin	(8.6%)	(1.2%)	(10.8%)	(1.6%)	(2.5%)
Non-Operating Margin	0.2%	1.6%	(1.7%)	0.4%	(6.2%)
Total Margin	(8.4%)	0.3%	(12.5%)	(1.2%)	(8.7%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$38.6M	$43.8M	$25.7M	$25.8M	$20.0M
Current Ratio	1.0	1.1	0.8	0.7	0.6
Debt Service Coverage Ratio[5]	(0.1)	3.9	(3.8)	2.2	(1.9)
Cash Flow to Total Debt[5]	(1.7%)	10.3%	(13.2%)	4.8%	(7.5%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.01	0.99	0.94	1.07	0.78
Payer Mix		48.5%	18.4%	27.0%	6.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	74	68	68	68	46
Available Beds	74	68	68	68	46
Staffed Beds	74	68	68	68	46
Percentage Occupancy	63.0%	80.7%	88.8%	86.5%	92.5%
Inpatient Discharges	3,350	3,620	3,565	3,766	3,663
Inpatient Days	17,069	20,027	22,030	21,479	15,580
Average Length of Stay	5.10	5.53	6.18	5.70	4.25
Emergency Department Visits	31,749	31,543	34,554	38,860	39,557
Outpatient Visits	114,290	131,924	133,463	134,823	128,288

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	606	16.5%	13.9%
Heart Failure	342	9.3%	(5.0%)
Major Respiratory Infections & Inflammations	153	4.2%	(19.9%)
Chronic Obstructive Pulmonary Disease	119	3.2%	9.2%
Acute Kidney Injury	112	3.1%	5.7%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Ware, MA	512	14.0%	(10.0%)
Palmer, MA	387	10.6%	(8.1%)
Wilbraham, MA	372	10.2%	6.6%
Belchertown, MA	365	10.0%	8.0%
Ludlow, MA	351	9.6%	9.3%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Baystate Wing Hospital. For more information regarding Baystate Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Berkshire Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Pittsfield, MA
Region:	Western Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	193, Mid-Size Hospital
Hospital System Affiliation:	Berkshire Health Systems
Hospital System Surplus (Deficit) in HFY 2024:	$116,288,724
Hospital System Operating Margin in HFY 2024:	3.9%
Hospital System Total Margin in HFY 2024:	12.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 3
Total FTEs in HFY 2024:	2,561.58
FY24 Case Mix Index:	1.01
Average Age of Plant in HFY 2024:	17: Decreased from HFY23
Public Payer Mix[1]:	74.4%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	1.08
Teaching Hospital Status[2]:	23.81
HFY 2023 Medicare Mix:	53.2%: High Medicare Hospital
HFY 2023 Medicaid Mix:	18.9%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$314.7M	$322.7M	$328.7M	$351.2M	$406.5M
Outpatient GPSR	$677.6M	$810.3M	$856.8M	$952.1M	$1,052.9M
Inpatient and Outpatient GPSR	$992.3M	$1,133.0M	$1,185.5M	$1,303.3M	$1,459.4M
Inpatient NPSR per CMAD	$14,104	$14,880	$14,817	$14,683	$14,692
Inpatient NPSR	$164.4M	$169.8M	$170.6M	$168.8M	$183.0M
Outpatient NPSR	$261.0M	$315.5M	$336.7M	$349.9M	$376.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$522.7M	$587.3M	$627.9M	$663.8M	$711.4M
Non-Operating Revenue[4]	$21.3M	$54.7M	($50.4M)	$27.8M	$69.0M
Total Revenue	$544.0M	$642.0M	$577.4M	$691.6M	$780.4M
Total Expenses	$519.1M	$545.3M	$590.4M	$625.5M	$636.8M
Total Surplus (Deficit)	$24.9M	$96.7M	($12.9M)	$66.2M	$143.7M
Operating Margin	0.7%	6.5%	6.5%	5.5%	9.6%
Non-Operating Margin	3.9%	8.5%	(8.7%)	4.0%	8.8%
Total Margin	4.6%	15.1%	(2.2%)	9.6%	18.4%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$457.2M	$540.9M	$498.9M	$536.5M	$650.8M
Current Ratio	1.6	1.4	1.4	1.4	1.8
Debt Service Coverage Ratio[5]	10.7	64.1	5.3	21.8	25.1
Cash Flow to Total Debt[5]	27.1%	58.3%	12.5%	46.1%	71.1%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.07	0.94	0.84	1.58	1.20
Payer Mix		53.8%	17.6%	21.5%	7.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	318	318	318	318	318
Available Beds	292	287	292	292	292
Staffed Beds	187	188	198	207	193
Percentage Occupancy	90.6%	87.5%	84.9%	79.9%	90.9%
Inpatient Discharges	13,157	12,458	11,904	11,859	12,391
Inpatient Days	61,997	60,051	61,340	60,329	64,192
Average Length of Stay	4.71	4.82	5.15	5.09	5.18
Emergency Department Visits	40,870	45,137	50,357	47,781	40,031
Outpatient Visits	247,671	315,696	317,077	323,691	315,517

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	1,043	8.4%	4.5%
Heart Failure	589	4.8%	(3.0%)
Normal Neonate Birth	460	3.7%	(11.2%)
Alcohol & Drug Depend W Rehab Or Rehab/Detox Therapy	400	3.2%	(31.7%)
Major Respiratory Infections & Inflammations	391	3.2%	28.6%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Pittsfield, MA	4,797	38.7%	2.1%
North Adams, MA	1,310	10.6%	(5.5%)
Adams, MA	657	5.3%	(1.6%)
Lenox, MA	548	4.4%	18.1%
Dalton, MA	527	4.3%	5.2%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Berkshire Medical Center. For more information regarding Berkshire Health Systems, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Beth Israel Deaconess Hospital - Plymouth

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Plymouth, MA
Region:	Metro South
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	193, Mid-Size Hospital
Hospital System Affiliation:	Beth Israel Lahey Health
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000
Hospital System Operating Margin in HFY 2024:	(2.7%)
Hospital System Total Margin in HFY 2024:	0.8%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	1,366.00
FY24 Case Mix Index:	0.95
Average Age of Plant in HFY 2024:	11: Increased from HFY23
Public Payer Mix[1]:	70.0%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.91
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	57.8%: High Medicare Hospital
HFY 2023 Medicaid Mix:	10.8%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$234.2M	$237.7M	$255.4M	$295.5M	$338.5M
Outpatient GPSR	$438.7M	$510.5M	$554.7M	$579.2M	$607.1M
Inpatient and Outpatient GPSR	$672.9M	$748.3M	$810.0M	$874.7M	$945.5M
Inpatient NPSR per CMAD	$12,742	$13,052	$12,526	$13,378	$13,997
Inpatient NPSR	$134.9M	$142.1M	$143.9M	$160.3M	$181.0M
Outpatient NPSR	$143.1M	$168.5M	$181.3M	$188.1M	$189.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$310.7M	$323.7M	$340.1M	$366.0M	$386.0M
Non-Operating Revenue[4]	$0.0M	$4.4M	($2.6M)	$2.5M	$4.4M
Total Revenue	$310.8M	$328.0M	$337.5M	$368.5M	$390.4M
Total Expenses	$291.2M	$318.0M	$343.2M	$365.1M	$393.9M
Total Surplus (Deficit)	$19.5M	$10.0M	($5.7M)	$3.5M	($3.5M)
Operating Margin	6.3%	1.7%	(0.9%)	0.3%	(2.0%)
Non-Operating Margin	0.0%	1.3%	(0.8%)	0.7%	1.1%
Total Margin	6.3%	3.1%	(1.7%)	0.9%	(0.9%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$117.9M	$122.3M	$99.9M	$97.4M	$84.0M
Current Ratio	1.4	1.4	1.3	1.0	0.8
Debt Service Coverage Ratio[5]	5.9	4.1	1.1	2.6	1.0
Cash Flow to Total Debt[5]	19.2%	14.7%	4.8%	12.4%	1.3%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.97	0.87	0.94	1.30	0.72
Payer Mix		58.8%	10.1%	24.5%	6.6%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	183	187	187	193	193
Available Beds	183	187	187	193	193
Staffed Beds	183	187	187	193	193
Percentage Occupancy	79.4%	81.9%	82.1%	83.1%	81.0%
Inpatient Discharges	11,739	11,724	11,720	12,651	13,665
Inpatient Days	53,182	55,877	56,064	58,512	57,180
Average Length of Stay	4.53	4.77	4.78	4.63	4.18
Emergency Department Visits	38,360	39,380	42,367	43,609	45,938
Outpatient Visits	115,801	137,328	116,607	125,772	90,927

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	1,438	10.5%	12.7%
Normal Neonate Birth	939	6.9%	(4.7%)
Vaginal Delivery	688	5.0%	(5.8%)
Heart Failure	430	3.1%	(1.8%)
Major Respiratory Infections & Inflammations	410	3.0%	1.7%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Plymouth, MA	5,374	39.3%	7.4%
Kingston, MA	994	7.3%	12.3%
Middleboro, MA	956	7.0%	10.9%
Carver, MA	893	6.5%	9.8%
Duxbury, MA	661	4.8%	4.3%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Beth Israel Deaconess Hospital - Plymouth. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Cape Cod Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Hyannis, MA	**Trauma Center Designation:**	Not Applicable
Region:	Cape and Islands	**Total FTEs in HFY 2024:**	1,915.84
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.61
Total Staffed Beds in HFY 2024:	269, Large Hospital	**Average Age of Plant in HFY 2024:**	19: Increased from HFY23
Hospital System Affiliation:	Cape Cod Healthcare	**Public Payer Mix[1]:**	76.7%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$84,703,207	**CY 2023 Commercial Statewide Relative Price:**	1.35
Hospital System Operating Margin in HFY 2024:	(1.2%)	**Teaching Hospital Status[2]:**	0.17
Hospital System Total Margin in HFY 2024:	6.9%	**HFY 2023 Medicare Mix:**	60.4%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	13.7%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$495.7M	$567.0M	$580.3M	$588.4M	$640.0M
Outpatient GPSR	$716.8M	$838.1M	$956.0M	$1,071.2M	$1,124.1M
Inpatient and Outpatient GPSR	$1,212.6M	$1,405.1M	$1,536.3M	$1,659.6M	$1,764.1M
Inpatient NPSR per CMAD	$16,123	$18,224	$16,991	$17,902	$28,471
Inpatient NPSR	$266.8M	$319.6M	$293.3M	$311.4M	$315.4M
Outpatient NPSR	$253.5M	$256.5M	$323.5M	$368.2M	$373.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$576.6M	$606.7M	$653.7M	$718.7M	$718.6M
Non-Operating Revenue[4]	$6.0M	$20.7M	($25.9M)	$25.8M	$41.4M
Total Revenue	$582.6M	$627.4M	$627.8M	$744.5M	$760.0M
Total Expenses	$555.0M	$574.7M	$633.5M	$667.7M	$684.9M
Total Surplus (Deficit)	$27.6M	$52.7M	($5.8M)	$76.8M	$75.1M
Operating Margin	3.7%	5.1%	3.2%	6.9%	4.4%
Non-Operating Margin	1.0%	3.3%	(4.1%)	3.5%	5.4%
Total Margin	4.7%	8.4%	(0.9%)	10.3%	9.9%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$488.3M	$513.0M	$480.3M	$533.1M	$588.9M
Current Ratio	1.4	1.5	2.1	2.6	1.7
Debt Service Coverage Ratio[5]	4.8	5.3	1.5	10.2	11.6
Cash Flow to Total Debt[5]	20.9%	27.3%	9.0%	65.8%	58.9%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.10	0.99	0.79	1.76	0.92
Payer Mix		61.0%	12.6%	18.3%	8.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	269	269	269	269	269
Available Beds	269	269	269	269	269
Staffed Beds	269	269	269	269	269
Percentage Occupancy	68.3%	74.9%	80.2%	81.5%	80.7%
Inpatient Discharges	15,753	16,983	16,718	17,244	18,294
Inpatient Days	67,239	73,533	78,743	79,969	79,466
Average Length of Stay	4.27	4.33	4.71	4.64	4.34
Emergency Department Visits	65,198	69,799	75,113	78,662	79,612
Outpatient Visits	117,524	459,904	460,054	417,957	450,816

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	2,312	12.6%	10.0%
Normal Neonate Birth	974	5.3%	7.7%
Heart Failure	715	3.9%	(5.2%)
Vaginal Delivery	592	3.2%	0.5%
Major Respiratory Infections & Inflammations	386	2.1%	(6.8%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Hyannis, MA	2,044	11.2%	9.1%
South Yarmouth, MA	1,233	6.7%	0.7%
Centerville, MA	1,126	6.2%	17.0%
West Yarmouth, MA	1,025	5.6%	6.1%
Harwich, MA	931	5.1%	(6.2%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Cape Cod Hospital. For more information regarding Cape Cod Healthcare, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Cape Cod Hospital changed its methodology for counting outpatient visits to include all clinic visits for the entity starting in HFY 2021.

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Cooley Dickinson Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Northampton, MA
Region:	Western Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	151, Mid-Size Hospital
Hospital System Affiliation:	Mass General Brigham
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000
Hospital System Operating Margin in HFY 2024:	0.2%
Hospital System Total Margin in HFY 2024:	9.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	988.15
FY24 Case Mix Index:	0.86
Average Age of Plant in HFY 2024:	13: Increased from HFY23
Public Payer Mix[1]:	71.6%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.96
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	50.9%
HFY 2023 Medicaid Mix:	12.3%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$136.4M	$157.5M	$158.6M	$155.4M	$162.2M
Outpatient GPSR	$354.9M	$452.5M	$500.2M	$559.8M	$630.9M
Inpatient and Outpatient GPSR	$491.3M	$610.0M	$658.7M	$715.2M	$793.1M
Inpatient NPSR per CMAD	$9,897	$10,670	$10,378	$14,118	$14,212
Inpatient NPSR	$51.6M	$58.4M	$55.5M	$72.8M	$78.6M
Outpatient NPSR	$134.0M	$167.9M	$174.9M	$174.5M	$189.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$199.6M	$236.0M	$238.9M	$260.4M	$277.1M
Non-Operating Revenue[4]	$0.2M	$0.1M	$0.0M	$2.4M	($4.8M)
Total Revenue	$199.8M	$236.1M	$238.9M	$262.8M	$272.3M
Total Expenses	$200.6M	$211.1M	$229.8M	$245.3M	$263.0M
Total Surplus (Deficit)	($0.8M)	$25.0M	$9.1M	$17.5M	$9.3M
Operating Margin	(0.5%)	10.6%	3.8%	5.8%	5.2%
Non-Operating Margin	0.1%	0.0%	0.0%	0.9%	(1.8%)
Total Margin	(0.4%)	10.6%	3.8%	6.7%	3.4%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$39.8M	$41.7M	$46.0M	$25.8M	$19.8M
Current Ratio	0.7	0.7	0.7	0.3	0.2
Debt Service Coverage Ratio[5]	2.0	5.8	4.3	5.8	3.3
Cash Flow to Total Debt[5]	11.7%	40.8%	31.6%	37.8%	18.1%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.12	0.88	0.88	1.82	1.08
Payer Mix		51.0%	11.4%	24.3%	13.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	151	151	151	151	151
Available Beds	151	151	151	151	151
Staffed Beds	151	151	151	151	151
Percentage Occupancy	50.6%	55.2%	58.4%	56.9%	57.4%
Inpatient Discharges	6,419	6,663	6,357	6,262	6,430
Inpatient Days	27,983	30,420	32,170	31,341	31,744
Average Length of Stay	4.36	4.57	5.06	5.00	4.94
Emergency Department Visits	28,951	31,736	36,418	39,032	38,566
Outpatient Visits	40,818	42,042	51,950	45,965	44,671

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	643	10.0%	56.8%
Normal Neonate Birth	519	8.1%	(3.4%)
Vaginal Delivery	380	5.9%	3.3%
Heart Failure	276	4.3%	(15.1%)
Major Respiratory Infections & Inflammations	202	3.1%	(3.3%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Northampton, MA	914	14.2%	9.7%
Amherst, MA	813	12.6%	0.5%
Easthampton, MA	741	11.5%	(4.3%)
Florence, MA	456	7.1%	(5.4%)
Hadley, MA	295	4.6%	9.7%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Cooley Dickinson Hospital. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Fairview Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Great Barrington, MA
Region:	Western Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	28, Small Hospital
Hospital System Affiliation:	Berkshire Health Systems
Hospital System Surplus (Deficit) in HFY 2024:	$116,288,724
Hospital System Operating Margin in HFY 2024:	3.9%
Hospital System Total Margin in HFY 2024:	12.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	352.13
FY24 Case Mix Index:	0.72
Average Age of Plant in HFY 2024:	12: Decreased from HFY23
Public Payer Mix[1]:	69.2%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	1.20
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	52.3%: High Medicare Hospital
HFY 2023 Medicaid Mix:	14.3%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$15.8M	$16.5M	$17.8M	$16.1M	$18.5M
Outpatient GPSR	$91.4M	$108.6M	$123.6M	$140.2M	$146.0M
Inpatient and Outpatient GPSR	$107.2M	$125.1M	$141.4M	$156.3M	$164.5M
Inpatient NPSR per CMAD	$19,177	$18,789	$19,027	$29,806	$17,756
Inpatient NPSR	$12.4M	$13.5M	$13.9M	$18.6M	$11.8M
Outpatient NPSR	$46.7M	$54.7M	$62.3M	$67.2M	$65.9M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$62.7M	$77.3M	$82.5M	$94.4M	$88.8M
Non-Operating Revenue[4]	$2.7M	$5.8M	$2.8M	$4.3M	$8.3M
Total Revenue	$65.4M	$83.0M	$85.3M	$98.7M	$97.1M
Total Expenses	$66.1M	$67.5M	$74.1M	$79.7M	$82.5M
Total Surplus (Deficit)	($0.8M)	$15.5M	$11.2M	$19.0M	$14.6M
Operating Margin	(5.3%)	11.7%	9.9%	14.9%	6.5%
Non-Operating Margin	4.1%	6.9%	3.3%	4.4%	8.5%
Total Margin	(1.2%)	18.7%	13.2%	19.3%	15.0%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$38.6M	$55.3M	$66.7M	$85.3M	$100.3M
Current Ratio	1.2	1.4	2.2	3.6	3.8
Debt Service Coverage Ratio[5]	6.4	174.4	63.3	95.1	49.2
Cash Flow to Total Debt[5]	8.6%	68.6%	60.1%	122.9%	60.6%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.04	0.96	0.98	1.32	0.75
Payer Mix		53.0%	13.2%	25.5%	8.4%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	29	29	29	29	29
Available Beds	28	28	29	29	29
Staffed Beds	28	28	28	28	28
Percentage Occupancy	29.6%	31.8%	35.7%	28.9%	30.8%
Inpatient Discharges	947	1,004	1,031	823	915
Inpatient Days	3,034	3,251	3,650	2,951	3,159
Average Length of Stay	3.20	3.24	3.54	3.59	3.45
Emergency Department Visits	10,410	10,697	12,472	13,492	13,997
Outpatient Visits	59,406	67,262	67,731	64,437	56,880

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	101	11.0%	0.0%
Vaginal Delivery	82	9.0%	18.8%
Septicemia & Disseminated Infections	65	7.1%	16.1%
Other Pneumonia	61	6.7%	38.6%
Major Respiratory Infections & Inflammations	54	5.9%	10.2%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Great Barrington, MA	261	28.5%	21.4%
Lee, MA	92	10.1%	21.1%
Pittsfield, MA	89	9.7%	32.8%
Sheffield, MA	60	6.6%	9.1%
Housatonic, MA	42	4.6%	(4.5%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Fairview Hospital. For more information regarding Berkshire Health Systems, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Falmouth Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Falmouth, MA
Region:	Cape and Islands
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	81, Small Hospital
Hospital System Affiliation:	Cape Cod Healthcare
Hospital System Surplus (Deficit) in HFY 2024:	$84,703,207
Hospital System Operating Margin in HFY 2024:	(1.2%)
Hospital System Total Margin in HFY 2024:	6.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	625.45
FY24 Case Mix Index:	0.51
Average Age of Plant in HFY 2024:	21: Decreased from HFY23
Public Payer Mix[1]:	75.0%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	1.38
Teaching Hospital Status[2]:	0.19
HFY 2023 Medicare Mix:	59.2%: High Medicare Hospital
HFY 2023 Medicaid Mix:	12.8%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$129.0M	$147.3M	$148.7M	$156.9M	$168.0M
Outpatient GPSR	$274.0M	$292.4M	$333.3M	$354.0M	$367.0M
Inpatient and Outpatient GPSR	$403.0M	$439.6M	$482.0M	$510.9M	$535.0M
Inpatient NPSR per CMAD	$10,986	$14,337	$15,038	$14,853	$25,599
Inpatient NPSR	$55.7M	$70.3M	$68.2M	$67.0M	$69.6M
Outpatient NPSR	$97.1M	$87.8M	$103.1M	$109.9M	$110.9M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$170.9M	$168.0M	$180.7M	$186.6M	$188.5M
Non-Operating Revenue[4]	$3.5M	$22.2M	($19.5M)	$17.2M	$35.9M
Total Revenue	$174.4M	$190.2M	$161.3M	$203.9M	$224.4M
Total Expenses	$163.8M	$166.0M	$177.7M	$184.2M	$183.2M
Total Surplus (Deficit)	$10.6M	$24.2M	($16.4M)	$19.7M	$41.2M
Operating Margin	4.1%	1.1%	1.9%	1.2%	2.4%
Non-Operating Margin	2.0%	11.7%	(12.1%)	8.5%	16.0%
Total Margin	6.1%	12.7%	(10.2%)	9.7%	18.4%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$237.6M	$247.6M	$219.1M	$234.5M	$271.8M
Current Ratio	1.0	0.9	0.8	(0.2)	0.4
Debt Service Coverage Ratio[5]	5.8	7.9	(2.8)	8.5	22.8
Cash Flow to Total Debt[5]	24.3%	38.5%	(19.3%)	76.9%	66.1%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.11	0.87	0.86	2.00	1.07
Payer Mix		59.1%	11.8%	21.1%	7.9%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	103	81	81	81	81
Available Beds	103	81	81	81	81
Staffed Beds	103	81	81	81	81
Percentage Occupancy	57.3%	68.5%	72.2%	74.9%	79.8%
Inpatient Discharges	5,381	5,095	4,772	4,902	5,292
Inpatient Days	21,588	20,245	21,347	22,152	23,649
Average Length of Stay	4.01	3.97	4.47	4.52	4.47
Emergency Department Visits	26,749	28,753	30,461	31,944	33,103
Outpatient Visits	37,971	153,219	168,417	163,628	161,118

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	1,066	20.1%	14.9%
Heart Failure	270	5.1%	(5.6%)
Major Respiratory Infections & Inflammations	235	4.4%	8.3%
Other Pneumonia	216	4.1%	32.5%
Kidney & Urinary Tract Infections	199	3.8%	(6.1%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
East Falmouth, MA	1,392	26.3%	6.3%
Mashpee, MA	993	18.8%	14.8%
Falmouth, MA	880	16.6%	8.6%
Buzzards Bay, MA	429	8.1%	7.8%
Pocasset, MA	317	6.0%	7.5%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Falmouth Hospital. For more information regarding Cape Cod Healthcare, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Falmouth Hospital changed its methodology for counting outpatient visits to include all clinic visits for the entity starting in HFY 2021.

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Harrington Memorial Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Southbridge, MA	**Trauma Center Designation:**	Not Applicable
Region:	Central Massachusetts	**Total FTEs in HFY 2024:**	913.99
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.90
Total Staffed Beds in HFY 2024:	129, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	8: Decreased from HFY23
Hospital System Affiliation:	UMass Memorial Health Care	**Public Payer Mix[1]:**	72.1%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$183,529,000	**CY 2023 Commercial Statewide Relative Price:**	0.91
Hospital System Operating Margin in HFY 2024:	(2.3%)	**Teaching Hospital Status[2]:**	0.26
Hospital System Total Margin in HFY 2024:	4.1%	**HFY 2023 Medicare Mix:**	46.4%
Change in Ownership HFY 2020 - HFY 2024:	UMass Memorial Health Care 7/1/21	**HFY 2023 Medicaid Mix:**	23.5%: High Medicaid Hospital
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$75.1M	$78.8M	$95.2M	$101.5M	$149.6M
Outpatient GPSR	$271.4M	$318.9M	$349.7M	$385.5M	$496.0M
Inpatient and Outpatient GPSR	$346.5M	$397.7M	$444.9M	$487.0M	$645.6M
Inpatient NPSR per CMAD	$12,549	$9,913	$10,364	$11,276	$20,598
Inpatient NPSR	$41.0M	$36.1M	$39.9M	$42.9M	$79.6M
Outpatient NPSR	$81.6M	$102.6M	$110.5M	$119.7M	$72.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$138.8M	$154.1M	$160.7M	$171.3M	$175.2M
Non-Operating Revenue[4]	$8.0M	$3.9M	($2.5M)	$6.7M	$20.6M
Total Revenue	$146.8M	$158.0M	$158.2M	$178.0M	$195.8M
Total Expenses	$147.2M	$143.4M	$158.6M	$167.2M	$186.4M
Total Surplus (Deficit)	($0.4M)	$14.6M	($0.4M)	$10.8M	$9.3M
Operating Margin	(5.7%)	6.8%	1.3%	2.3%	(5.8%)
Non-Operating Margin	5.4%	2.5%	(1.6%)	3.8%	10.5%
Total Margin	(0.3%)	9.2%	(0.2%)	6.0%	4.8%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$73.1M	$80.6M	$69.9M	$68.4M	$72.7M
Current Ratio	2.2	2.2	1.2	1.0	0.8
Debt Service Coverage Ratio[5]	2.3	8.8	7.1	18.3	7.0
Cash Flow to Total Debt[5]	7.9%	31.0%	27.0%	65.1%	25.3%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.96	0.83	1.09	1.18	0.83
Payer Mix		52.5%	19.0%	22.4%	6.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	119	119	129	129	129
Available Beds	119	119	129	129	129
Staffed Beds	119	119	129	129	129
Percentage Occupancy	47.1%	52.7%	60.1%	60.4%	59.6%
Inpatient Discharges	3,995	4,328	4,339	4,307	4,283
Inpatient Days	20,494	22,909	28,297	28,426	28,123
Average Length of Stay	5.13	5.29	6.52	6.60	6.57
Emergency Department Visits	33,502	35,145	39,607	41,764	42,982
Outpatient Visits	73,015	80,037	81,832	79,977	62,723

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Bipolar Disorders	283	6.6%	22.5%
Septicemia & Disseminated Infections	269	6.3%	20.6%
Heart Failure	245	5.7%	(24.8%)
Other Pneumonia	209	4.9%	(12.9%)
Major Depress Disorders & Other/Unspecpsychoses	199	4.6%	(10.8%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Southbridge, MA	816	19.1%	(9.9%)
Webster, MA	797	18.6%	7.8%
Dudley, MA	303	7.1%	(1.3%)
Charlton, MA	245	5.7%	(11.6%)
Worcester, MA	239	5.6%	174.7%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Harrington Memorial Hospital. For more information regarding UMass Memorial Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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HealthAlliance-Clinton Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Leominster, Fitchburg & Clinton, MA
Region:	Central Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	112, Mid-Size Hospital
Hospital System Affiliation:	UMass Memorial Health Care
Hospital System Surplus (Deficit) in HFY 2024:	$183,529,000
Hospital System Operating Margin in HFY 2024:	(2.3%)
Hospital System Total Margin in HFY 2024:	4.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	873.59
FY24 Case Mix Index:	0.95
Average Age of Plant in HFY 2024:	13: Increased from HFY23
Public Payer Mix[1]:	75.0%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.89
Teaching Hospital Status[2]:	4.90
HFY 2023 Medicare Mix:	52.0%: High Medicare Hospital
HFY 2023 Medicaid Mix:	20.0%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$190.7M	$212.3M	$222.6M	$260.7M	$312.2M
Outpatient GPSR	$413.1M	$473.6M	$476.3M	$575.8M	$679.1M
Inpatient and Outpatient GPSR	$603.8M	$685.8M	$698.9M	$836.5M	$991.3M
Inpatient NPSR per CMAD	$10,679	$11,288	$10,985	$12,658	$14,104
Inpatient NPSR	$71.3M	$80.2M	$76.8M	$89.3M	$104.0M
Outpatient NPSR	$98.3M	$109.7M	$111.8M	$130.5M	$122.2M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$209.3M	$218.7M	$217.7M	$259.2M	$299.0M
Non-Operating Revenue[4]	$4.9M	$10.7M	($6.0M)	$7.1M	$13.1M
Total Revenue	$214.3M	$229.3M	$211.7M	$266.4M	$312.1M
Total Expenses	$210.5M	$217.8M	$248.8M	$258.8M	$286.9M
Total Surplus (Deficit)	$3.8M	$11.6M	($37.1M)	$7.6M	$25.1M
Operating Margin	(0.5%)	0.4%	(14.7%)	0.2%	3.9%
Non-Operating Margin	2.3%	4.7%	(2.8%)	2.7%	4.2%
Total Margin	1.8%	5.0%	(17.5%)	2.9%	8.1%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$161.8M	$178.4M	$133.9M	$141.9M	$169.9M
Current Ratio	1.0	1.1	0.6	0.8	1.0
Debt Service Coverage Ratio[5]	7.2	10.9	(8.0)	9.7	14.5
Cash Flow to Total Debt[5]	23.1%	32.4%	(27.1%)	17.3%	19.8%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.08	0.81	1.57	1.30	1.32
Payer Mix		53.0%	17.9%	22.1%	7.0%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	173	173	173	173	138
Available Beds	173	173	173	173	138
Staffed Beds	116	116	116	126	112
Percentage Occupancy	78.6%	84.8%	92.2%	92.2%	112.7%
Inpatient Discharges	7,466	7,866	7,660	7,853	7,796
Inpatient Days	33,383	35,907	39,039	42,409	46,180
Average Length of Stay	4.47	4.56	5.10	5.40	5.92
Emergency Department Visits	64,041	62,646	51,371	51,618	54,446
Outpatient Visits	87,580	89,371	77,697	77,738	116,581

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	750	9.6%	13.3%
Heart Failure	539	6.9%	20.3%
Other Pneumonia	321	4.1%	33.8%
Major Respiratory Infections & Inflammations	311	4.0%	1.3%
Chronic Obstructive Pulmonary Disease	288	3.7%	29.1%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Fitchburg, MA	2,186	28.0%	(9.6%)
Leominster, MA	2,060	26.4%	(7.5%)
Clinton, MA	530	6.8%	11.3%
Lunenburg, MA	339	4.3%	6.6%
Sterling, MA	258	3.3%	18.3%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to HealthAlliance-Clinton Hospital. For more information regarding UMass Memorial Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Heywood Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Gardner, MA	**Trauma Center Designation:**	Not Applicable
Region:	Central Massachusetts	**Total FTEs in HFY 2024:**	775.33
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.86
Total Staffed Beds in HFY 2024:	147, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	17: Decreased from HFY23
Hospital System Affiliation:	Heywood Healthcare	**Public Payer Mix[1]:**	69.4%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	($10,215,394)	**CY 2023 Commercial Statewide Relative Price:**	0.75
Hospital System Operating Margin in HFY 2024:	(4.2%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	(4.2%)	**HFY 2023 Medicare Mix:**	48.3%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	18.7%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$52.9M	$49.0M	$52.3M	$69.3M	$92.1M
Outpatient GPSR	$236.4M	$253.9M	$282.5M	$296.9M	$345.8M
Inpatient and Outpatient GPSR	$289.3M	$302.9M	$334.8M	$366.2M	$437.9M
Inpatient NPSR per CMAD	$8,883	$6,768	$7,423	$7,343	$8,949
Inpatient NPSR	$32.6M	$24.8M	$26.0M	$25.3M	$30.6M
Outpatient NPSR	$93.5M	$109.9M	$109.5M	$118.5M	$125.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$147.6M	$131.1M	$155.0M	$186.3M	$191.8M
Non-Operating Revenue[4]	$1.7M	$4.2M	($0.3M)	($1.9M)	$0.1M
Total Revenue	$149.3M	$135.3M	$154.8M	$184.4M	$191.9M
Total Expenses	$146.2M	$151.0M	$174.6M	$197.9M	$202.4M
Total Surplus (Deficit)	$3.2M	($15.7M)	($19.8M)	($13.5M)	($10.4M)
Operating Margin	1.0%	(14.7%)	(12.6%)	(6.3%)	(5.5%)
Non-Operating Margin	1.2%	3.1%	(0.2%)	(1.0%)	0.0%
Total Margin	2.1%	(11.6%)	(12.8%)	(7.3%)	(5.4%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$40.7M	$27.2M	$9.4M	($10.9M)	($14.4M)
Current Ratio	1.7	0.6	0.8	0.5	1.1
Debt Service Coverage Ratio[5]	2.3	(2.6)	(3.1)	(2.7)	(1.0)
Cash Flow to Total Debt[5]	8.6%	(12.5%)	(14.3%)	(8.2%)	(5.6%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.90	0.74	0.93	1.13	1.16
Payer Mix		47.7%	18.4%	28.2%	5.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	147	147	147	147	147
Available Beds	99	106	147	147	147
Staffed Beds	99	106	147	147	147
Percentage Occupancy	61.1%	57.7%	41.8%	40.2%	41.7%
Inpatient Discharges	4,357	4,121	3,752	3,795	3,972
Inpatient Days	22,147	22,314	22,432	21,547	22,454
Average Length of Stay	5.08	5.41	5.98	5.68	5.65
Emergency Department Visits	22,871	22,404	25,734	26,280	24,898
Outpatient Visits	72,038	70,138	72,587	79,515	80,139

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	323	8.1%	19.6%
Septicemia & Disseminated Infections	312	7.9%	21.9%
Vaginal Delivery	270	6.8%	19.5%
Other Pneumonia	261	6.6%	(7.1%)
Major Depress Disorders & Other/Unspecpsychoses	242	6.1%	57.1%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Gardner, MA	1,114	28.0%	3.4%
Athol, MA	503	12.7%	24.2%
Winchendon, MA	427	10.8%	(3.6%)
Orange, MA	242	6.1%	44.0%
Fitchburg, MA	214	5.4%	1.4%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Heywood Hospital. For more information regarding Heywood Healthcare, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Holyoke Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Holyoke, MA
Region:	Western Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	213, Mid-Size Hospital
Hospital System Affiliation:	Valley Health System
Hospital System Surplus (Deficit) in HFY 2024:	$138,392
Hospital System Operating Margin in HFY 2024:	0.4%
Hospital System Total Margin in HFY 2024:	0.0%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit
Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	1,367.00
FY24 Case Mix Index:	0.94
Average Age of Plant in HFY 2024:	21: Decreased from HFY23
Public Payer Mix[1]:	79.9%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.76
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	47.5%
HFY 2023 Medicaid Mix:	29.4%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$84.3M	$101.8M	$165.3M	$161.7M	$200.9M
Outpatient GPSR	$257.9M	$302.4M	$365.2M	$430.8M	$453.6M
Inpatient and Outpatient GPSR	$342.2M	$404.2M	$530.6M	$592.5M	$654.5M
Inpatient NPSR per CMAD	$11,987	$14,840	$15,005	$12,712	$13,167
Inpatient NPSR	$56.6M	$72.3M	$84.0M	$75.0M	$88.2M
Outpatient NPSR	$81.9M	$79.0M	$92.9M	$116.9M	$129.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$186.7M	$185.5M	$210.9M	$237.1M	$260.4M
Non-Operating Revenue[4]	$4.8M	($0.7M)	($2.6M)	($2.0M)	($1.9M)
Total Revenue	$191.6M	$184.8M	$208.4M	$235.1M	$258.6M
Total Expenses	$173.3M	$184.0M	$208.3M	$238.1M	$256.6M
Total Surplus (Deficit)	$18.3M	$0.8M	$0.0M	($3.0M)	$2.0M
Operating Margin	7.0%	0.8%	1.3%	(0.4%)	1.5%
Non-Operating Margin	2.5%	(0.4%)	(1.2%)	(0.8%)	(0.7%)
Total Margin	9.5%	0.4%	0.0%	(1.3%)	0.8%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	($10.8M)	$10.5M	$33.7M	$40.8M	$39.5M
Current Ratio	1.6	1.3	1.3	1.1	0.9
Debt Service Coverage Ratio[5]	7.9	2.1	2.1	1.3	2.8
Cash Flow to Total Debt[5]	40.7%	9.9%	9.4%	4.3%	9.0%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.01	0.90	1.19	1.03	0.89
Payer Mix		48.1%	27.4%	19.1%	5.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	198	205	219	219	219
Available Beds	192	205	219	219	219
Staffed Beds	185	199	213	213	213
Percentage Occupancy	36.2%	39.7%	49.1%	51.0%	54.8%
Inpatient Discharges	5,488	5,442	6,168	6,279	7,093
Inpatient Days	24,518	28,802	38,172	39,643	42,745
Average Length of Stay	4.47	5.29	6.19	6.31	6.03
Emergency Department Visits	43,532	39,834	42,158	44,721	44,387
Outpatient Visits	141,893	159,543	165,382	180,489	187,685

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	696	9.8%	16.4%
Major Depress Disorders & Other/Unspecpsychoses	492	6.9%	10.1%
Schizophrenia	374	5.3%	21.8%
Bipolar Disorders	336	4.7%	(13.6%)
Heart Failure	284	4.0%	(14.7%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Holyoke, MA	2,712	38.2%	14.2%
Chicopee, MA	1,425	20.1%	17.0%
Springfield, MA	629	8.9%	8.3%
South Hadley, MA	607	8.6%	8.4%
West Springfield, MA	204	2.9%	3.6%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Holyoke Medical Center. For more information regarding Valley Health System, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Lawrence General Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Lawrence, MA
Region:	Northeastern Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	220, Mid-Size Hospital
Hospital System Affiliation:	Lawrence General Hospital and Affiliates
Hospital System Surplus (Deficit) in HFY 2024:	($10,758,000)
Hospital System Operating Margin in HFY 2024:	(4.6%)
Hospital System Total Margin in HFY 2024:	(3.1%)
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 3
Total FTEs in HFY 2024:	1,421.73
FY24 Case Mix Index:	0.84
Average Age of Plant in HFY 2024:	16: Increased from HFY23
Public Payer Mix[1]:	75.7%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.84
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	41.4%
HFY 2023 Medicaid Mix:	30.5%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$199.5M	$235.4M	$252.2M	$260.0M	$283.9M
Outpatient GPSR	$327.8M	$433.0M	$420.4M	$429.1M	$471.5M
Inpatient and Outpatient GPSR	$527.3M	$668.4M	$672.6M	$689.1M	$755.5M
Inpatient NPSR per CMAD	$12,393	$14,028	$14,247	$13,617	$14,143
Inpatient NPSR	$110.9M	$122.5M	$125.3M	$127.7M	$140.8M
Outpatient NPSR	$86.7M	$126.6M	$117.7M	$121.1M	$132.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$286.6M	$315.6M	$315.1M	$340.1M	$330.3M
Non-Operating Revenue[4]	$3.6M	$3.2M	($11.1M)	$1.4M	$4.2M
Total Revenue	$290.1M	$318.8M	$304.0M	$341.5M	$334.5M
Total Expenses	$299.7M	$326.3M	$324.5M	$345.5M	$339.5M
Total Surplus (Deficit)	($9.6M)	($7.5M)	($20.5M)	($4.0M)	($5.0M)
Operating Margin	(4.5%)	(3.4%)	(3.1%)	(1.6%)	(2.8%)
Non-Operating Margin	1.2%	1.0%	(3.7%)	0.4%	1.3%
Total Margin	(3.3%)	(2.4%)	(6.7%)	(1.2%)	(1.5%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$93.9M	$72.8M	$45.9M	$37.4M	$28.7M
Current Ratio	1.5	1.3	1.0	0.9	1.1
Debt Service Coverage Ratio[5]	1.2	1.9	(0.8)	2.1	1.9
Cash Flow to Total Debt[5]	1.6%	4.0%	(4.8%)	3.9%	3.2%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.01	0.82	1.17	1.24	0.83
Payer Mix		41.2%	30.6%	18.8%	9.3%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	227	227	227	227	227
Available Beds	227	227	227	227	227
Staffed Beds	227	227	227	227	220
Percentage Occupancy	50.2%	50.7%	55.7%	60.5%	64.2%
Inpatient Discharges	10,908	10,422	10,543	11,364	11,876
Inpatient Days	41,717	42,021	46,135	50,131	51,705
Average Length of Stay	3.82	4.03	4.38	4.41	4.35
Emergency Department Visits	53,398	54,534	57,299	61,249	67,279
Outpatient Visits	272,553	521,048	349,938	280,077	294,734

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,320	11.1%	3.8%
Septicemia & Disseminated Infections	807	6.8%	9.6%
Vaginal Delivery	755	6.4%	(1.2%)
Cesarean Delivery	593	5.0%	2.8%
Heart Failure	540	4.5%	0.2%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Lawrence, MA	5,174	43.6%	1.9%
Methuen, MA	1,772	14.9%	16.8%
Haverhill, MA	1,691	14.2%	11.5%
North Andover, MA	1,017	8.6%	6.2%
Andover, MA	888	7.5%	5.3%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Lawrence General Hospital. For more information regarding Lawrence General Hospital and Affiliates, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Lowell General Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Lowell, MA
Region:	Northeastern Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	324, Large Hospital
Hospital System Affiliation:	Tufts Medicine
Hospital System Surplus (Deficit) in HFY 2024:	($214,024,000)
Hospital System Operating Margin in HFY 2024:	(9.1%)
Hospital System Total Margin in HFY 2024:	(7.7%)
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 3
Total FTEs in HFY 2024:	2,447.19
FY24 Case Mix Index:	0.92
Average Age of Plant in HFY 2024:	16: Increased from HFY23
Public Payer Mix[1]:	69.8%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.81
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	46.4%
HFY 2023 Medicaid Mix:	22.5%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$400.8M	$466.5M	$449.3M	$454.6M	$478.4M
Outpatient GPSR	$775.0M	$862.6M	$867.8M	$953.0M	$998.9M
Inpatient and Outpatient GPSR	$1,175.8M	$1,329.0M	$1,317.1M	$1,407.6M	$1,477.3M
Inpatient NPSR per CMAD	$11,871	$13,253	$11,751	$12,381	$12,878
Inpatient NPSR	$182.2M	$202.6M	$183.9M	$210.0M	$235.4M
Outpatient NPSR	$226.5M	$248.1M	$261.4M	$272.9M	$258.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$477.1M	$501.5M	$509.7M	$599.4M	$592.0M
Non-Operating Revenue[4]	$5.1M	$19.2M	($11.2M)	$56.1M	($1.6M)
Total Revenue	$482.1M	$520.7M	$498.5M	$655.5M	$590.5M
Total Expenses	$469.7M	$492.8M	$594.4M	$584.1M	$612.9M
Total Surplus (Deficit)	$12.4M	$27.9M	($96.0M)	$71.4M	($22.5M)
Operating Margin	1.5%	1.7%	(17.0%)	2.3%	(3.5%)
Non-Operating Margin	1.0%	3.7%	(2.3%)	8.6%	(0.3%)
Total Margin	2.6%	5.4%	(19.3%)	10.9%	(3.8%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$123.7M	$160.4M	$96.9M	$83.8M	$176.9M
Current Ratio	1.1	1.2	1.4	1.6	1.0
Debt Service Coverage Ratio[5]	4.5	3.4	(5.1)	7.3	0.9
Cash Flow to Total Debt[5]	8.2%	13.6%	(19.1%)	30.0%	1.0%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.98	0.85	0.94	1.22	1.26
Payer Mix		47.9%	21.2%	24.6%	6.3%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	445	428	428	428	428
Available Beds	445	428	428	428	428
Staffed Beds	353	353	352	354	324
Percentage Occupancy	60.0%	61.1%	69.6%	72.8%	77.5%
Inpatient Discharges	18,492	17,777	18,065	18,946	19,838
Inpatient Days	77,460	78,693	89,418	94,046	91,930
Average Length of Stay	4.19	4.43	4.95	4.96	4.63
Emergency Department Visits	80,726	83,429	88,049	79,943	82,834
Outpatient Visits	136,594	159,360	154,503	144,971	151,614

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,616	8.1%	3.7%
Septicemia & Disseminated Infections	1,315	6.6%	1.9%
Vaginal Delivery	1,206	6.1%	5.7%
Heart Failure	1,109	5.6%	11.1%
Other Pneumonia	600	3.0%	22.7%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Lowell, MA	9,003	45.4%	3.4%
Dracut, MA	2,236	11.3%	0.1%
Tewksbury, MA	1,364	6.9%	0.0%
Chelmsford, MA	1,256	6.3%	3.9%
Tyngsboro, MA	647	3.3%	(6.6%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Lowell General Hospital. For more information regarding Tufts Medicine, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Marlborough Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Marlborough, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro West	**Total FTEs in HFY 2024:**	351.34
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.97
Total Staffed Beds in HFY 2024:	67, Small Hospital	**Average Age of Plant in HFY 2024:**	12: Increased from HFY23
Hospital System Affiliation:	UMass Memorial Health Care	**Public Payer Mix[1]:**	69.0%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$183,529,000	**CY 2023 Commercial Statewide Relative Price:**	0.99
Hospital System Operating Margin in HFY 2024:	(2.3%)	**Teaching Hospital Status[2]:**	1.99
Hospital System Total Margin in HFY 2024:	4.1%	**HFY 2023 Medicare Mix:**	44.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	21.7%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$79.9M	$88.1M	$92.1M	$105.8M	$116.4M
Outpatient GPSR	$185.5M	$228.9M	$254.7M	$279.7M	$305.0M
Inpatient and Outpatient GPSR	$265.4M	$317.0M	$346.7M	$385.5M	$421.5M
Inpatient NPSR per CMAD	$8,890	$10,360	$9,979	$12,695	$11,944
Inpatient NPSR	$25.7M	$30.5M	$29.2M	$38.2M	$39.9M
Outpatient NPSR	$39.5M	$52.1M	$57.8M	$59.8M	$60.2M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$90.7M	$107.1M	$104.9M	$107.5M	$124.9M
Non-Operating Revenue[4]	$1.8M	$4.5M	($2.0M)	$2.6M	$4.7M
Total Revenue	$92.5M	$111.6M	$103.0M	$110.0M	$129.6M
Total Expenses	$90.7M	$105.6M	$109.9M	$102.9M	$123.4M
Total Surplus (Deficit)	$1.8M	$6.0M	($6.9M)	$7.1M	$6.2M
Operating Margin	(0.0%)	1.4%	(4.8%)	4.1%	1.2%
Non-Operating Margin	2.0%	4.0%	(1.9%)	2.3%	3.6%
Total Margin	2.0%	5.4%	(6.7%)	6.4%	4.8%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$51.5M	$58.4M	$49.6M	$56.2M	$62.2M
Current Ratio	1.3	1.3	1.3	1.3	1.2
Debt Service Coverage Ratio[5]	7.1	12.5	(6.0)	25.4	14.5
Cash Flow to Total Debt[5]	11.5%	20.4%	(12.4%)	22.8%	12.2%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.84	0.68	0.49	1.32	1.59
Payer Mix		45.8%	21.0%	26.1%	7.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	79	79	79	79	79
Available Beds	67	67	67	67	67
Staffed Beds	67	67	67	67	67
Percentage Occupancy	67.2%	72.3%	76.5%	76.8%	80.3%
Inpatient Discharges	3,151	3,077	2,996	3,179	3,431
Inpatient Days	16,466	17,683	18,698	18,792	19,678
Average Length of Stay	5.23	5.75	6.24	5.91	5.74
Emergency Department Visits	22,678	25,009	28,482	29,939	29,831
Outpatient Visits	24,204	37,698	30,357	32,006	31,639

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	321	9.4%	12.2%
Heart Failure	233	6.8%	17.1%
Major Respiratory Infections & Inflammations	181	5.3%	1.1%
Major Depress Disorders & Other/Unspecpsychoses	173	5.0%	31.1%
Other Pneumonia	172	5.0%	49.6%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Marlborough, MA	1,478	43.1%	4.4%
Hudson, MA	603	17.6%	(3.1%)
Northborough, MA	169	4.9%	5.6%
Westborough, MA	139	4.1%	31.1%
Worcester, MA	129	3.8%	25.2%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Marlborough Hospital. For more information regarding UMass Memorial Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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MelroseWakefield Healthcare

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Medford & Melrose, MA
Region:	Metro Boston
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	172, Mid-Size Hospital
Hospital System Affiliation:	Tufts Medicine
Hospital System Surplus (Deficit) in HFY 2024:	($214,024,000)
Hospital System Operating Margin in HFY 2024:	(9.1%)
Hospital System Total Margin in HFY 2024:	(7.7%)
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	1,213.26
FY24 Case Mix Index:	0.87
Average Age of Plant in HFY 2024:	27: Increased from HFY23
Public Payer Mix[1]:	64.8%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.97
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	51.0%
HFY 2023 Medicaid Mix:	13.3%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$160.9M	$166.5M	$172.1M	$199.7M	$187.2M
Outpatient GPSR	$304.0M	$340.4M	$325.0M	$384.2M	$392.4M
Inpatient and Outpatient GPSR	$464.9M	$506.9M	$497.1M	$583.9M	$579.6M
Inpatient NPSR per CMAD	$12,815	$12,413	$12,893	$12,546	$11,811
Inpatient NPSR	$99.9M	$100.0M	$97.6M	$98.9M	$95.5M
Outpatient NPSR	$96.9M	$115.1M	$108.2M	$132.0M	$132.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$247.3M	$238.5M	$230.4M	$301.5M	$263.4M
Non-Operating Revenue[4]	$8.3M	$31.0M	($28.8M)	$46.0M	$6.2M
Total Revenue	$255.5M	$269.5M	$201.6M	$347.6M	$269.6M
Total Expenses	$233.7M	$248.3M	$308.9M	$290.8M	$285.0M
Total Surplus (Deficit)	$21.8M	$21.3M	($107.3M)	$56.8M	($15.5M)
Operating Margin	5.3%	(3.6%)	(39.0%)	3.1%	(8.0%)
Non-Operating Margin	3.2%	11.5%	(14.3%)	13.2%	2.3%
Total Margin	8.5%	7.9%	(53.2%)	16.3%	(5.7%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$179.9M	$191.1M	$121.0M	$61.6M	$125.9M
Current Ratio	1.1	0.7	1.1	1.7	0.8
Debt Service Coverage Ratio[5]	4.4	3.9	(8.4)	7.2	0.3
Cash Flow to Total Debt[5]	14.4%	14.3%	(45.2%)	37.5%	0.7%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.92	0.71	0.98	1.26	1.40
Payer Mix		51.3%	12.4%	30.2%	6.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	232	232	232	232	232
Available Beds	230	230	230	230	230
Staffed Beds	172	172	172	172	172
Percentage Occupancy	80.0%	79.2%	82.2%	84.5%	83.0%
Inpatient Discharges	9,193	9,166	8,540	8,835	9,298
Inpatient Days	50,329	49,712	51,595	53,070	52,218
Average Length of Stay	5.47	5.42	6.04	6.01	5.62
Emergency Department Visits	31,644	31,357	31,438	36,520	38,894
Outpatient Visits	333,652	394,267	330,844	296,619	260,619

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	724	7.8%	9.9%
Septicemia & Disseminated Infections	515	5.5%	(13.7%)
Vaginal Delivery	481	5.2%	4.6%
Heart Failure	468	5.0%	(10.9%)
Other Pneumonia	286	3.1%	43.7%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Malden, MA	1,619	17.4%	9.5%
Melrose, MA	1,189	12.8%	(3.9%)
Saugus, MA	1,089	11.7%	(2.9%)
Wakefield, MA	842	9.1%	4.5%
Medford, MA	630	6.8%	(6.5%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to MelroseWakefield Healthcare. For more information regarding Tufts Medicine, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Mercy Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Springfield, MA	**Trauma Center Designation:**	Not Applicable
Region:	Western Massachusetts	**Total FTEs in HFY 2024:**	939.00
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.97
Total Staffed Beds in HFY 2024:	237, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	3: Decreased from HFY23
Hospital System Affiliation:	Trinity Health	**Public Payer Mix[1]:**	76.7%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$475,509,314	**CY 2023 Commercial Statewide Relative Price:**	0.82
Hospital System Operating Margin in HFY 2024:	(0.3%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	1.9%	**HFY 2023 Medicare Mix:**	52.4%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	22.2%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$279.9M	$249.2M	$229.2M	$219.6M	$213.4M
Outpatient GPSR	$389.5M	$421.7M	$418.6M	$428.6M	$516.7M
Inpatient and Outpatient GPSR	$669.4M	$671.0M	$647.8M	$648.3M	$730.1M
Inpatient NPSR per CMAD	$9,874	$10,061	$11,656	$12,181	$9,363
Inpatient NPSR	$141.8M	$120.2M	$106.7M	$101.7M	$74.4M
Outpatient NPSR	$140.6M	$165.5M	$162.7M	$170.8M	$189.0M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$334.9M	$319.6M	$335.5M	$320.8M	$324.9M
Non-Operating Revenue[4]	$4.2M	$17.3M	$1.1M	$0.1M	($0.0M)
Total Revenue	$339.0M	$336.9M	$336.6M	$320.8M	$324.9M
Total Expenses	$346.9M	$321.1M	$331.9M	$311.0M	$354.6M
Total Surplus (Deficit)	($7.8M)	$15.8M	$4.7M	$9.8M	($29.8M)
Operating Margin	(3.5%)	(0.4%)	1.1%	3.0%	(9.1%)
Non-Operating Margin	1.2%	5.1%	0.3%	0.0%	(0.0%)
Total Margin	(2.3%)	4.7%	1.4%	3.1%	(9.2%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$150.1M	$199.5M	$63.9M	$70.5M	$37.7M
Current Ratio	2.6	1.8	1.7	2.0	2.2
Debt Service Coverage Ratio[5]	1.1	5.1	3.7	4.2	(2.1)
Cash Flow to Total Debt[5]	1.1%	8.1%	9.3%	13.2%	(10.4%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.85	0.90	0.41	1.08	1.93
Payer Mix		51.3%	21.9%	22.9%	3.9%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	395	321	321	267	267
Available Beds	395	291	291	237	237
Staffed Beds	395	291	291	237	237
Percentage Occupancy	46.3%	44.6%	38.7%	44.2%	41.7%
Inpatient Discharges	14,954	12,168	9,286	8,542	8,210
Inpatient Days	66,888	47,385	41,067	38,247	36,143
Average Length of Stay	4.47	3.89	4.42	4.48	4.40
Emergency Department Visits	60,033	54,670	57,435	46,315	44,038
Outpatient Visits	190,497	217,970	176,061	147,382	119,090

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	708	8.6%	(4.8%)
Septicemia & Disseminated Infections	571	7.0%	14.4%
Vaginal Delivery	533	6.5%	(2.9%)
Heart Failure	392	4.8%	(10.5%)
Procedures For Obesity	215	2.6%	(4.4%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Springfield, MA	3,561	43.4%	(1.3%)
Chicopee, MA	1,118	13.6%	(3.6%)
West Springfield, MA	538	6.6%	(9.3%)
Agawam, MA	390	4.8%	(2.0%)
Westfield, MA	340	4.1%	19.7%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Mercy Medical Center. For more information regarding Trinity Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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MetroWest Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Framingham & Natick, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro West	**Total FTEs in HFY 2024:**	826.10
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.93
Total Staffed Beds in HFY 2024:	283, Large Hospital	**Average Age of Plant in HFY 2024:**	8: Increased from HFY23
Hospital System Affiliation:	Tenet Healthcare	**Public Payer Mix[1]:**	71.4%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$3,200,000,000	**CY 2023 Commercial Statewide Relative Price:**	1.03
Hospital System Operating Margin in HFY 2024:	19.5%	**Teaching Hospital Status[2]:**	16.63
Hospital System Total Margin in HFY 2024:	15.9%	**HFY 2023 Medicare Mix:**	46.5%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	24.2%: High Medicaid Hospital
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$434.4M	$440.4M	$506.6M	$497.8M	$494.9M
Outpatient GPSR	$737.2M	$584.0M	$692.0M	$701.0M	$624.4M
Inpatient and Outpatient GPSR	$1,171.6M	$1,024.4M	$1,198.5M	$1,198.8M	$1,119.3M
Inpatient NPSR per CMAD	$12,026	$12,354	$13,318	$12,015	$17,545
Inpatient NPSR	$132.2M	$119.3M	$120.4M	$94.4M	$126.4M
Outpatient NPSR	$131.0M	$90.3M	$102.2M	$96.4M	$85.2M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$251.0M	$226.1M	$218.8M	$198.4M	$188.3M
Non-Operating Revenue[4]	$0.6M	$0.7M	$0.9M	$0.0M	$1.1M
Total Revenue	$251.6M	$226.8M	$219.7M	$198.4M	$189.4M
Total Expenses	$241.5M	$237.3M	$229.6M	$214.8M	$211.8M
Total Surplus (Deficit)	$10.1M	($10.5M)	($9.9M)	($16.4M)	($22.4M)
Operating Margin	3.8%	(5.0%)	(4.9%)	(8.3%)	(12.4%)
Non-Operating Margin	0.2%	0.3%	0.4%	0.0%	0.6%
Total Margin	4.0%	(4.6%)	(4.5%)	(8.3%)	(11.8%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$10.4M	$24.9M	($79.1M)	($95.5M)	($117.9M)
Current Ratio	0.6	0.8	1.6	1.5	1.4
Debt Service Coverage Ratio[5]	10.7	(1.6)	(0.9)	(6.6)	(27.0)
Cash Flow to Total Debt[5]	26.8%	(3.9%)	(4.4%)	(16.4%)	(19.1%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.22	0.92	1.29	1.41	1.07
Payer Mix		46.7%	25.2%	22.6%	5.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	351	333	275	273	283
Available Beds	351	333	275	273	283
Staffed Beds	351	333	275	276	283
Percentage Occupancy	47.6%	46.3%	58.3%	52.2%	44.2%
Inpatient Discharges	12,118	10,494	9,893	8,563	7,753
Inpatient Days	60,936	56,416	58,538	52,611	45,628
Average Length of Stay	5.03	5.38	5.92	6.14	5.89
Emergency Department Visits	49,837	31,597	32,367	33,190	31,886
Outpatient Visits	237,703	162,042	175,615	153,268	117,504

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	689	8.9%	32.8%
Normal Neonate Birth	552	7.1%	(6.4%)
Vaginal Delivery	352	4.5%	(17.9%)
Heart Failure	280	3.6%	(10.0%)
Bipolar Disorders	269	3.5%	18.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Framingham, MA	4,172	53.8%	13.7%
Natick, MA	740	9.5%	5.4%
Ashland, MA	610	7.9%	(4.4%)
Marlborough, MA	284	3.7%	(2.4%)
Sudbury, MA	217	2.8%	21.2%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to MetroWest Medical Center. For more information regarding Tenet Healthcare, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Morton Hospital, A Steward Family Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Taunton, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro South	**Total FTEs in HFY 2024:**	807.72
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.85
Total Staffed Beds in HFY 2024:	120, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	9: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	72.8%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	0.93
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	49.2%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	22.0%
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$85.9M	$104.2M	$113.3M	$114.0M	$84.4M
Outpatient GPSR	$145.3M	$188.4M	$203.4M	$232.7M	$174.1M
Inpatient and Outpatient GPSR	$231.2M	$292.6M	$316.7M	$346.6M	$258.5M
Inpatient NPSR per CMAD	$11,013	$10,966	$11,784	$11,526	$11,474
Inpatient NPSR	$60.0M	$67.3M	$75.5M	$72.7M	$54.3M
Outpatient NPSR	$55.3M	$71.7M	$76.9M	$86.2M	$57.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$160.6M	$150.6M	$161.8M	$172.6M	$120.2M
Non-Operating Revenue[4]	$0.0M	$2.0M	$0.0M	$2.1M	$0.0M
Total Revenue	$160.6M	$152.7M	$161.8M	$174.6M	$120.2M
Total Expenses	$150.8M	$156.9M	$166.6M	$174.1M	$129.9M
Total Surplus (Deficit)	$9.7M	($4.2M)	($4.8M)	$0.6M	($9.6M)
Operating Margin	6.1%	(4.1%)	(3.0%)	(0.9%)	(8.0%)
Non-Operating Margin	0.0%	1.3%	0.0%	1.2%	0.0%
Total Margin	6.1%	(2.8%)	(3.0%)	0.3%	(8.0%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$17.6M	$37.5M	$26.9M	$17.3M	$2.2M
Current Ratio	0.9	1.3	2.3	1.6	0.6
Debt Service Coverage Ratio[5]	66.0	(14.7)	1.3	0.8	0.1
Cash Flow to Total Debt[5]	75.6%	(14.8%)	1.8%	6.3%	(3.4%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.89	0.81	0.76	1.22	0.87
Payer Mix		48.5%	21.3%	24.1%	6.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	112	116	144	144	140
Available Beds	117	121	149	149	149
Staffed Beds	101	108	123	123	120
Percentage Occupancy	79.7%	83.0%	83.7%	91.4%	95.0%
Inpatient Discharges	5,566	6,158	7,161	7,369	5,554
Inpatient Days	29,468	32,699	37,578	41,011	31,239
Average Length of Stay	5.29	5.31	5.25	5.57	5.62
Emergency Department Visits	35,772	42,545	42,761	43,304	32,425
Outpatient Visits	45,750	56,334	57,260	60,789	43,884

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	370	6.7%	56.1%
Other Pneumonia	330	5.9%	24.1%
Heart Failure	322	5.8%	(5.8%)
Major Respiratory Infections & Inflammations	304	5.5%	(21.0%)
Chronic Obstructive Pulmonary Disease	283	5.1%	7.6%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Taunton, MA	3,328	59.9%	3.2%
Raynham, MA	867	15.6%	7.4%
Middleboro, MA	519	9.3%	(11.4%)
East Taunton, MA	309	5.6%	14.0%
Bridgewater, MA	285	5.1%	54.9%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Morton Hospital, A Steward Family Hospital. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Eight or 9 months of HFY 2024 data was provided for Steward Health Care's affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

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Nashoba Valley Medical Center, A Steward Family Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Ayer, MA	**Trauma Center Designation:**	Not Applicable
Region:	Northeastern Massachusetts	**Total FTEs in HFY 2024:**	312.11
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.89
Total Staffed Beds in HFY 2024:	36, Small Hospital	**Average Age of Plant in HFY 2024:**	12: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	64.6%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	1.02
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	46.4%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	13.4%
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$36.1M	$43.3M	$45.3M	$42.8M	$24.3M
Outpatient GPSR	$100.7M	$125.3M	$144.9M	$143.7M	$84.6M
Inpatient and Outpatient GPSR	$136.8M	$168.6M	$190.2M	$186.5M	$108.9M
Inpatient NPSR per CMAD	$13,634	$13,149	$13,496	$12,783	$12,036
Inpatient NPSR	$19.4M	$22.9M	$24.0M	$21.8M	$12.0M
Outpatient NPSR	$28.2M	$36.6M	$44.9M	$42.4M	$24.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$50.9M	$63.1M	$72.7M	$70.1M	$38.4M
Non-Operating Revenue[4]	$0.0M	$4.7M	$0.0M	$4.7M	$0.0M
Total Revenue	$50.9M	$67.8M	$72.7M	$74.8M	$38.4M
Total Expenses	$66.9M	$69.4M	$73.4M	$73.1M	$44.2M
Total Surplus (Deficit)	($16.0M)	($1.6M)	($0.7M)	$1.6M	($5.8M)
Operating Margin	(31.5%)	(9.3%)	(0.9%)	(4.1%)	(15.2%)
Non-Operating Margin	0.0%	6.9%	0.0%	6.3%	0.0%
Total Margin	(31.5%)	(2.4%)	(0.9%)	2.2%	(15.2%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$6.4M	$8.3M	$1.0M	($2.3M)	($8.4M)
Current Ratio	0.9	1.3	2.4	(0.4)	(0.5)
Debt Service Coverage Ratio[5]	(22.4)	(0.4)	1.4	1.3	(0.5)
Cash Flow to Total Debt[5]	(231.5%)	(12.2%)	3.2%	(23.1%)	27.6%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.88	0.69	0.65	1.49	0.70
Payer Mix		45.2%	13.4%	29.7%	11.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	77	77	77	77	77
Available Beds	46	46	46	44	44
Staffed Beds	39	38	38	36	36
Percentage Occupancy	73.7%	89.6%	84.3%	89.4%	74.0%
Inpatient Discharges	1,637	1,855	1,874	1,864	1,118
Inpatient Days	10,523	12,426	11,690	11,753	6,471
Average Length of Stay	6.43	6.70	6.24	6.31	5.79
Emergency Department Visits	11,013	13,812	16,004	15,873	10,195
Outpatient Visits	33,273	38,643	39,897	37,324	21,346

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Heart Failure	92	8.2%	(5.2%)
Other Pneumonia	90	8.1%	20.0%
Major Respiratory Infections & Inflammations	89	8.0%	(28.2%)
Degen Nervous System Disorders Exc Mult Sclerosis	67	6.0%	(2.9%)
Chronic Obstructive Pulmonary Disease	62	5.5%	(20.5%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Ayer, MA	249	22.3%	(7.1%)
Pepperell, MA	171	15.3%	(21.2%)
Shirley, MA	157	14.0%	6.1%
Groton, MA	146	13.1%	(14.1%)
Townsend, MA	111	9.9%	(33.5%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Nashoba Valley Medical Center, A Steward Family Hospital. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Eight or 9 months of HFY 2024 data was provided for Steward Health Care's affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

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North Shore Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Salem & Lynn, MA
Region:	Northeastern Massachusetts
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	403, Large Hospital
Hospital System Affiliation:	Mass General Brigham
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000
Hospital System Operating Margin in HFY 2024:	0.2%
Hospital System Total Margin in HFY 2024:	9.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 3
Total FTEs in HFY 2024:	2,496.00
FY24 Case Mix Index:	0.91
Average Age of Plant in HFY 2024:	8: Increased from HFY23
Public Payer Mix[1]:	71.5%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.93
Teaching Hospital Status[2]:	9.62
HFY 2023 Medicare Mix:	45.4%
HFY 2023 Medicaid Mix:	22.2%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$540.9M	$588.3M	$621.9M	$657.4M	$675.2M
Outpatient GPSR	$818.7M	$990.7M	$1,052.6M	$1,179.7M	$1,195.2M
Inpatient and Outpatient GPSR	$1,359.6M	$1,579.0M	$1,674.5M	$1,837.1M	$1,870.3M
Inpatient NPSR per CMAD	$14,795	$15,123	$14,707	$14,765	$15,211
Inpatient NPSR	$230.6M	$251.1M	$248.1M	$263.0M	$284.7M
Outpatient NPSR	$191.2M	$227.8M	$244.8M	$248.7M	$264.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$524.4M	$521.2M	$541.1M	$600.2M	$634.4M
Non-Operating Revenue[4]	$1.7M	($0.5M)	$0.1M	$4.6M	$10.0M
Total Revenue	$526.2M	$520.7M	$541.2M	$604.7M	$644.4M
Total Expenses	$475.0M	$505.0M	$568.6M	$611.8M	$650.5M
Total Surplus (Deficit)	$51.2M	$15.7M	($27.4M)	($7.1M)	($6.1M)
Operating Margin	9.4%	3.1%	(5.1%)	(1.9%)	(2.5%)
Non-Operating Margin	0.3%	(0.1%)	0.0%	0.8%	1.6%
Total Margin	9.7%	3.0%	(5.1%)	(1.2%)	(0.9%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$331.3M	$212.3M	$349.1M	$328.3M	$317.4M
Current Ratio	1.6	0.7	1.9	1.8	1.5
Debt Service Coverage Ratio[5]	6.0	3.7	1.0	1.7	1.4
Cash Flow to Total Debt[5]	27.4%	19.2%	4.3%	11.3%	8.8%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.97	0.81	1.00	1.35	0.84
Payer Mix		45.7%	20.3%	23.3%	10.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	398	399	397	395	403
Available Beds	398	399	397	395	403
Staffed Beds	398	399	397	395	403
Percentage Occupancy	68.2%	71.6%	74.3%	77.7%	78.2%
Inpatient Discharges	17,675	18,203	18,036	19,403	20,481
Inpatient Days	99,380	104,310	107,636	111,971	115,328
Average Length of Stay	5.62	5.73	5.97	5.77	5.63
Emergency Department Visits	70,338	66,475	54,623	56,625	55,353
Outpatient Visits	93,177	93,413	83,189	87,038	87,622

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,311	6.4%	3.5%
Septicemia & Disseminated Infections	1,221	6.0%	21.1%
Heart Failure	913	4.5%	9.7%
Vaginal Delivery	876	4.3%	12.9%
Major Respiratory Infections & Inflammations	760	3.7%	(1.6%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Lynn, MA	7,646	37.3%	7.9%
Salem, MA	3,086	15.1%	9.0%
Peabody, MA	2,630	12.8%	5.5%
Marblehead, MA	1,124	5.5%	0.7%
Swampscott, MA	925	4.5%	3.4%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to North Shore Medical Center. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Northeast Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Beverly & Gloucester, MA	**Trauma Center Designation:**	Adult: Level 3
Region:	Northeastern Massachusetts	**Total FTEs in HFY 2024:**	1,770.28
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.85
Total Staffed Beds in HFY 2024:	413, 10th Largest Hospital	**Average Age of Plant in HFY 2024:**	21: Increased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	**Public Payer Mix[1]:**	67.0%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	**CY 2023 Commercial Statewide Relative Price:**	0.81
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	0.8%	**HFY 2023 Medicare Mix:**	52.5%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	13.2%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$314.4M	$321.0M	$339.1M	$349.5M	$441.2M
Outpatient GPSR	$539.9M	$625.9M	$660.9M	$732.1M	$863.2M
Inpatient and Outpatient GPSR	$854.3M	$946.8M	$1,000.0M	$1,081.7M	$1,304.4M
Inpatient NPSR per CMAD	$12,823	$11,083	$11,255	$13,036	$13,031
Inpatient NPSR	$202.1M	$171.8M	$178.0M	$212.6M	$221.4M
Outpatient NPSR	$156.3M	$209.8M	$212.6M	$202.9M	$213.8M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$410.0M	$400.1M	$415.0M	$466.0M	$531.6M
Non-Operating Revenue[4]	$7.1M	$28.9M	($32.4M)	$12.3M	$34.1M
Total Revenue	$417.1M	$429.0M	$382.6M	$478.3M	$565.7M
Total Expenses	$363.5M	$383.4M	$417.1M	$441.2M	$494.5M
Total Surplus (Deficit)	$53.5M	$45.6M	($34.5M)	$37.2M	$71.2M
Operating Margin	11.1%	3.9%	(0.5%)	5.2%	6.6%
Non-Operating Margin	1.7%	6.7%	(8.5%)	2.6%	6.0%
Total Margin	12.8%	10.6%	(9.0%)	7.8%	12.6%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$251.6M	$313.2M	$274.5M	$300.1M	$346.5M
Current Ratio	3.1	3.4	4.5	5.8	5.8
Debt Service Coverage Ratio[5]	11.2	9.8	(2.4)	9.9	30.9
Cash Flow to Total Debt[5]	33.1%	32.1%	(11.7%)	43.1%	41.3%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.98	0.88	0.95	1.21	0.80
Payer Mix		52.0%	13.2%	29.2%	5.6%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	404	377	377	377	413
Available Beds	404	377	377	377	413
Staffed Beds	353	377	377	377	413
Percentage Occupancy	72.3%	65.7%	69.1%	66.3%	61.7%
Inpatient Discharges	19,181	18,872	18,685	19,048	20,076
Inpatient Days	93,363	90,443	95,038	91,169	93,196
Average Length of Stay	4.87	4.79	5.09	4.79	4.64
Emergency Department Visits	53,386	55,392	59,465	60,281	48,342
Outpatient Visits	406,758	407,050	449,818	461,969	535,786

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	1,820	9.1%	1.4%
Vaginal Delivery	1,280	6.4%	3.2%
Septicemia & Disseminated Infections	1,208	6.0%	9.8%
Heart Failure	705	3.5%	9.8%
Cesarean Delivery	585	2.9%	1.2%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Beverly, MA	3,561	17.7%	9.3%
Gloucester, MA	2,760	13.7%	6.8%
Peabody, MA	2,318	11.5%	2.4%
Danvers, MA	1,914	9.5%	0.6%
Lynn, MA	1,513	7.5%	12.2%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Northeast Hospital. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Signature Healthcare Brockton Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Brockton, MA
Region:	Metro South
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	178, Mid-Size Hospital
Hospital System Affiliation:	Signature Healthcare Corporation
Hospital System Surplus (Deficit) in HFY 2024:	$67,412,158
Hospital System Operating Margin in HFY 2024:	(17.2%)
Hospital System Total Margin in HFY 2024:	14.7%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Not Applicable
Total FTEs in HFY 2024:	956.44
FY24 Case Mix Index:	0.75
Average Age of Plant in HFY 2024:	13: Increased from HFY23
Public Payer Mix[1]:	75.3%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.95
Teaching Hospital Status[2]:	4.12
HFY 2023 Medicare Mix:	46.1%
HFY 2023 Medicaid Mix:	28.0%: High Medicaid Hospital

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$305.3M	$322.6M	$379.4M	$127.4M	$24.4M
Outpatient GPSR	$500.3M	$581.0M	$644.9M	$446.5M	$419.7M
Inpatient and Outpatient GPSR	$805.6M	$903.6M	$1,024.2M	$573.9M	$444.2M
Inpatient NPSR per CMAD	$13,970	$14,169	$15,498	$13,879	$28,621
Inpatient NPSR	$126.8M	$132.2M	$143.0M	$47.5M	$16.2M
Outpatient NPSR	$113.8M	$137.0M	$145.7M	$107.3M	$113.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$312.5M	$340.0M	$369.6M	$290.3M	$246.1M
Non-Operating Revenue[4]	$0.7M	$4.0M	$5.4M	$88.1M	$146.6M
Total Revenue	$313.2M	$344.1M	$374.9M	$378.3M	$392.8M
Total Expenses	$296.2M	$327.1M	$363.9M	$328.2M	$308.7M
Total Surplus (Deficit)	$17.0M	$17.0M	$11.0M	$50.1M	$84.1M
Operating Margin	5.2%	3.8%	1.5%	(10.0%)	(15.9%)
Non-Operating Margin	0.2%	1.2%	1.4%	23.3%	37.3%
Total Margin	5.4%	4.9%	2.9%	13.2%	21.4%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$67.0M	$92.8M	$92.7M	$141.1M	$229.0M
Current Ratio	0.7	0.7	0.9	1.0	1.0
Debt Service Coverage Ratio[5]	3.8	3.8	3.8	8.6	8.7
Cash Flow to Total Debt[5]	14.8%	17.0%	14.1%	38.8%	45.1%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.60	0.43	0.83	0.65	0.73
Payer Mix		46.2%	22.1%	24.4%	7.3%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	216	216	216	216	216
Available Beds	216	216	216	216	178
Staffed Beds	216	216	216	216	178
Percentage Occupancy	66.3%	68.1%	74.9%	26.4%	4.6%
Inpatient Discharges	11,404	11,524	11,336	4,081	756
Inpatient Days	52,444	53,719	59,044	20,839	2,965
Average Length of Stay	4.60	4.66	5.21	5.11	3.92
Emergency Department Visits	49,142	51,452	54,761	21,029	6,948
Outpatient Visits	180,310	285,510	287,594	265,949	296,381

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	72	9.5%	(82.1%)
Chronic Obstructive Pulmonary Disease	38	5.0%	(65.5%)
Heart Failure	33	4.4%	(71.1%)
Kidney & Urinary Tract Infections	32	4.2%	(59.5%)
Cellulitis & Other Skin Infections	31	4.1%	(18.4%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Brockton, MA	404	53.4%	(80.3%)
Bridgewater, MA	48	6.3%	(79.7%)
Whitman, MA	38	5.0%	(78.8%)
East Bridgewater, MA	30	4.0%	(85.0%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Signature Healthcare Brockton Hospital. For more information regarding Signature Healthcare Corporation, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Signature Healthcare Brockton Hospital closed due to fire in February 2023 and reopened in August 2024. This impacted its financial performance in HFY 2023 and HFY 2024.

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South Shore Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	South Weymouth, MA
Region:	Metro South
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	441, 9th Largest Hospital
Hospital System Affiliation:	South Shore Health System
Hospital System Surplus (Deficit) in HFY 2024:	$11,196,570
Hospital System Operating Margin in HFY 2024:	(3.5%)
Hospital System Total Margin in HFY 2024:	1.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 2
Total FTEs in HFY 2024:	4,315.32
FY24 Case Mix Index:	0.86
Average Age of Plant in HFY 2024:	14: Increased from HFY23
Public Payer Mix[1]:	63.7%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.99
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	48.4%
HFY 2023 Medicaid Mix:	13.9%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$547.8M	$601.8M	$624.5M	$676.3M	$746.2M
Outpatient GPSR	$691.8M	$841.9M	$886.1M	$952.5M	$1,009.9M
Inpatient and Outpatient GPSR	$1,239.5M	$1,443.7M	$1,510.6M	$1,628.8M	$1,756.1M
Inpatient NPSR per CMAD	$13,253	$14,071	$13,598	$13,492	$13,648
Inpatient NPSR	$333.5M	$380.5M	$363.6M	$390.5M	$424.1M
Outpatient NPSR	$267.1M	$314.3M	$347.8M	$366.0M	$385.7M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$684.1M	$746.5M	$766.9M	$822.3M	$877.0M
Non-Operating Revenue[4]	$26.0M	$53.4M	($74.7M)	$22.6M	$41.1M
Total Revenue	$710.1M	$799.9M	$692.2M	$844.9M	$918.1M
Total Expenses	$685.0M	$750.0M	$793.7M	$820.3M	$898.0M
Total Surplus (Deficit)	$25.1M	$49.9M	($101.5M)	$24.6M	$20.1M
Operating Margin	(0.1%)	(0.4%)	(3.9%)	0.2%	(2.3%)
Non-Operating Margin	3.7%	6.7%	(10.8%)	2.7%	4.5%
Total Margin	3.5%	6.2%	(14.7%)	2.9%	2.2%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$369.6M	$403.5M	$324.8M	$348.3M	$375.4M
Current Ratio	1.0	1.0	1.4	1.7	1.4
Debt Service Coverage Ratio[5]	3.1	4.3	(2.9)	3.2	1.4
Cash Flow to Total Debt[5]	13.0%	21.2%	(22.5%)	20.5%	7.2%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.98	0.79	0.94	1.28	1.23
Payer Mix		49.6%	13.5%	30.9%	5.9%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	460	460	441	441	441
Available Beds	455	445	441	441	441
Staffed Beds	455	445	441	441	441
Percentage Occupancy	75.9%	81.3%	82.4%	86.9%	97.4%
Inpatient Discharges	28,663	30,486	29,619	33,159	35,980
Inpatient Days	126,464	132,068	132,687	139,804	157,248
Average Length of Stay	4.41	4.33	4.48	4.22	4.37
Emergency Department Visits	57,607	63,944	70,204	78,665	81,503
Outpatient Visits	453,733	541,739	572,462	539,364	478,307

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	3,423	9.5%	7.8%
Vaginal Delivery	2,227	6.2%	9.5%
Septicemia & Disseminated Infections	1,617	4.5%	29.3%
Cesarean Delivery	1,364	3.8%	4.9%
Heart Failure	1,301	3.6%	7.6%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Quincy, MA	3,316	9.2%	6.0%
Brockton, MA	2,416	6.7%	67.1%
Braintree, MA	2,314	6.4%	(0.4%)
South Weymouth, MA	1,946	5.4%	13.3%
Rockland, MA	1,702	4.7%	3.4%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to South Shore Hospital. For more information regarding South Shore Health System, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Southcoast Hospitals Group

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Fall River, New Bedford, & Wareham, MA
Region:	Southcoast
Hospital Type:	Community-High Public Payer Hospital
Total Staffed Beds in HFY 2024:	518, 7th Largest Hospital
Hospital System Affiliation:	Southcoast Health System
Hospital System Surplus (Deficit) in HFY 2024:	$128,920,260
Hospital System Operating Margin in HFY 2024:	0.8%
Hospital System Total Margin in HFY 2024:	8.1%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable
Tax Status:	Non-profit

Trauma Center Designation:	Adult: Level 2
Total FTEs in HFY 2024:	4,558.11
FY24 Case Mix Index:	1.01
Average Age of Plant in HFY 2024:	12: Increased from HFY23
Public Payer Mix[1]:	75.8%: HPP Hospital
CY 2023 Commercial Statewide Relative Price:	0.91
Teaching Hospital Status[2]:	0.00
HFY 2023 Medicare Mix:	52.5%: High Medicare Hospital
HFY 2023 Medicaid Mix:	21.5%

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$829.1M	$902.6M	$962.8M	$1,026.0M	$1,176.8M
Outpatient GPSR	$1,247.7M	$1,511.4M	$1,637.9M	$1,825.9M	$2,083.1M
Inpatient and Outpatient GPSR	$2,076.9M	$2,413.9M	$2,600.7M	$2,851.9M	$3,259.9M
Inpatient NPSR per CMAD	$11,027	$10,983	$10,916	$10,748	$10,622
Inpatient NPSR	$350.6M	$343.3M	$340.4M	$345.4M	$360.2M
Outpatient NPSR	$416.5M	$476.6M	$494.3M	$540.7M	$604.1M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$916.9M	$919.2M	$979.2M	$1,104.6M	$1,188.4M
Non-Operating Revenue[4]	$30.5M	$76.2M	($65.5M)	$40.6M	$75.3M
Total Revenue	$947.5M	$995.5M	$913.7M	$1,145.2M	$1,263.7M
Total Expenses	$839.9M	$889.0M	$981.0M	$1,034.1M	$1,109.9M
Total Surplus (Deficit)	$107.6M	$106.5M	($67.3M)	$111.1M	$153.8M
Operating Margin	8.1%	3.0%	(0.2%)	6.2%	6.2%
Non-Operating Margin	3.2%	7.7%	(7.2%)	3.5%	6.0%
Total Margin	11.4%	10.7%	(7.4%)	9.7%	12.2%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$663.4M	$697.0M	$542.1M	$597.6M	$701.6M
Current Ratio	1.4	1.1	1.4	1.4	1.5
Debt Service Coverage Ratio[5]	10.1	4.3	(0.1)	9.3	8.5
Cash Flow to Total Debt[5]	34.4%	33.2%	(2.3%)	44.0%	39.5%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.05	0.88	0.92	1.50	0.97
Payer Mix		53.7%	20.4%	21.6%	4.3%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	867	852	852	852	852
Available Beds	867	699	717	713	738
Staffed Beds	439	522	522	500	518
Percentage Occupancy	100.4%	85.6%	87.0%	86.7%	88.9%
Inpatient Discharges	34,959	32,767	30,933	32,292	33,717
Inpatient Days	161,376	163,138	165,824	158,299	168,552
Average Length of Stay	4.62	4.98	5.36	4.90	5.00
Emergency Department Visits	130,501	128,249	133,569	137,902	141,566
Outpatient Visits	818,486	1,039,928	988,816	983,679	1,024,790

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	2,885	8.6%	1.4%
Vaginal Delivery	2,034	6.0%	(0.2%)
Septicemia & Disseminated Infections	1,814	5.4%	13.6%
Heart Failure	1,511	4.5%	0.7%
Cesarean Delivery	1,045	3.1%	2.8%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
New Bedford, MA	10,329	30.6%	4.3%
Fall River, MA	6,361	18.9%	3.5%
Fairhaven, MA	1,549	4.6%	4.2%
North Dartmouth, MA	1,507	4.5%	8.2%
Somerset, MA	1,235	3.7%	5.5%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Southcoast Hospitals Group. For more information regarding Southcoast Health System, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Steward Good Samaritan Medical Center

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Brockton, MA	**Trauma Center Designation:**	Adult: Level 3
Region:	Metro South	**Total FTEs in HFY 2024:**	1,115.57
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.84
Total Staffed Beds in HFY 2024:	191, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	11: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	73.5%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	1.00
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	47.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	23.5%: High Medicaid Hospital
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$266.5M	$302.5M	$306.9M	$329.7M	$206.0M
Outpatient GPSR	$264.3M	$314.0M	$301.1M	$355.0M	$235.2M
Inpatient and Outpatient GPSR	$530.8M	$616.5M	$608.0M	$684.6M	$441.1M
Inpatient NPSR per CMAD	$12,990	$13,575	$13,626	$12,504	$12,016
Inpatient NPSR	$172.1M	$180.1M	$178.6M	$182.1M	$108.9M
Outpatient NPSR	$95.6M	$116.5M	$114.4M	$127.0M	$72.5M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$341.2M	$306.9M	$311.2M	$334.3M	$190.6M
Non-Operating Revenue[4]	$0.0M	$2.9M	$0.0M	$2.9M	$0.0M
Total Revenue	$341.2M	$309.8M	$311.2M	$337.1M	$190.6M
Total Expenses	$282.4M	$287.8M	$278.0M	$297.8M	$220.1M
Total Surplus (Deficit)	$58.8M	$22.1M	$33.2M	$39.3M	($29.5M)
Operating Margin	17.2%	6.2%	10.7%	10.8%	(15.5%)
Non-Operating Margin	0.0%	0.9%	0.0%	0.9%	0.0%
Total Margin	17.2%	7.1%	10.7%	11.7%	(15.5%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$29.9M	$46.1M	$33.4M	$346.8M	$301.0M
Current Ratio	0.9	1.2	2.2	(96.2)	5.9
Debt Service Coverage Ratio[5]	148.7	36.9	5.1	2.2	(0.5)
Cash Flow to Total Debt[5]	198.8%	82.4%	27.6%	45.8%	(14.0%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.80	0.77	0.68	1.05	0.93
Payer Mix		48.1%	24.8%	20.5%	6.6%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	294	294	237	235	235
Available Beds	294	294	237	235	235
Staffed Beds	237	205	192	191	191
Percentage Occupancy	78.2%	90.9%	85.5%	95.5%	85.6%
Inpatient Discharges	14,931	14,600	13,362	16,333	10,732
Inpatient Days	67,833	67,998	59,949	66,578	44,772
Average Length of Stay	4.54	4.66	4.49	4.08	4.17
Emergency Department Visits	50,914	53,628	51,269	61,995	42,949
Outpatient Visits	61,902	68,299	62,603	74,896	53,401

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	985	9.2%	21.8%
Septicemia & Disseminated Infections	720	6.7%	0.6%
Heart Failure	698	6.5%	1.5%
Vaginal Delivery	660	6.1%	9.8%
Other Pneumonia	551	5.1%	1.8%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Brockton, MA	6,603	61.5%	8.3%
Stoughton, MA	1,244	11.6%	(13.1%)
Taunton, MA	681	6.3%	(15.3%)
Bridgewater, MA	608	5.7%	(16.9%)
Randolph, MA	484	4.5%	(12.8%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Steward Good Samaritan Medical Center. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Eight or 9 months of HFY 2024 data was provided for Steward Health Care's affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

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Steward Holy Family Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Methuen, MA	**Trauma Center Designation:**	Not Applicable
Region:	Northeastern Massachusetts	**Total FTEs in HFY 2024:**	1,035.73
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.82
Total Staffed Beds in HFY 2024:	141, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	9: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	72.8%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	1.05
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	44.3%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	26.8%: High Medicaid Hospital
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$216.7M	$236.0M	$220.8M	$197.9M	$119.3M
Outpatient GPSR	$260.8M	$306.3M	$296.7M	$292.3M	$193.8M
Inpatient and Outpatient GPSR	$477.5M	$542.3M	$517.6M	$490.3M	$313.1M
Inpatient NPSR per CMAD	$12,313	$12,761	$13,271	$12,772	$12,226
Inpatient NPSR	$137.8M	$151.5M	$145.4M	$120.7M	$72.4M
Outpatient NPSR	$99.4M	$119.9M	$110.9M	$101.4M	$58.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$269.9M	$285.0M	$272.0M	$245.0M	$144.9M
Non-Operating Revenue[4]	$0.0M	$12.6M	$0.0M	$12.7M	$0.0M
Total Revenue	$269.9M	$297.6M	$272.0M	$257.6M	$144.9M
Total Expenses	$269.9M	$272.9M	$264.6M	$262.7M	$189.0M
Total Surplus (Deficit)	($0.0M)	$24.8M	$7.5M	($5.0M)	($44.1M)
Operating Margin	(0.0%)	4.1%	2.7%	(6.9%)	(30.4%)
Non-Operating Margin	0.0%	4.2%	0.0%	4.9%	0.0%
Total Margin	(0.0%)	8.3%	2.7%	(2.0%)	(30.4%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$21.2M	$41.5M	$20.2M	$120.4M	$58.8M
Current Ratio	0.8	1.4	2.0	(0.1)	(0.1)
Debt Service Coverage Ratio[5]	4.8	43.4	1.8	0.6	(0.5)
Cash Flow to Total Debt[5]	8.6%	109.9%	6.0%	(7.8%)	126.9%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.72	0.71	0.63	0.86	0.73
Payer Mix		44.1%	27.8%	21.7%	6.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	353	348	348	348	348
Available Beds	287	289	262	263	263
Staffed Beds	231	211	182	150	141
Percentage Occupancy	73.1%	80.7%	92.2%	97.7%	91.6%
Inpatient Discharges	12,769	13,473	12,286	11,085	7,253
Inpatient Days	61,809	62,155	61,224	53,462	35,398
Average Length of Stay	4.84	4.61	4.98	4.82	4.88
Emergency Department Visits	60,401	67,236	69,876	64,445	43,032
Outpatient Visits	109,602	120,005	109,695	96,926	63,929

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Normal Neonate Birth	907	12.5%	(12.7%)
Septicemia & Disseminated Infections	627	8.6%	(4.6%)
Vaginal Delivery	554	7.6%	(12.5%)
Cesarean Delivery	432	6.0%	(9.1%)
Heart Failure	396	5.5%	(1.2%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Haverhill, MA	2,875	39.6%	(12.3%)
Methuen, MA	1,970	27.2%	(8.1%)
Lawrence, MA	1,882	25.9%	(11.5%)
Salem, NH	758	10.5%	(16.3%)
Lowell, MA	416	5.7%	2.2%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Steward Holy Family Hospital. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Eight or 9 months of HFY 2024 data was provided for Steward Health Care's affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

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Steward Norwood Hospital

Hospital Fiscal Year 2024 Profile

Steward Norwood has been temporarily closed since July 2020.

OVERVIEW

City/Town:	Norwood, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro West	**Total FTEs in HFY 2024:**	72.98
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	-
Total Staffed Beds in HFY 2024:	0, Small Hospital	**Average Age of Plant in HFY 2024:**	46: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	66.3%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	-
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	58.0%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	7.7%
Tax Status:	For profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$72.5M	$0.0M	$0.0M	$0.0M	$0.0M
Outpatient GPSR	$120.4M	$60.8M	$62.4M	$57.7M	$45.5M
Inpatient and Outpatient GPSR	$192.9M	$60.8M	$62.4M	$57.7M	$45.5M
Inpatient NPSR per CMAD	$12,279	-	-	-	-
Inpatient NPSR	$54.2M	$0.0M	$0.0M	$0.0M	$0.0M
Outpatient NPSR	$42.2M	$24.1M	$20.5M	$16.4M	$12.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$119.5M	$27.6M	$49.3M	$74.5M	$9.3M
Non-Operating Revenue[4]	$0.0M	$9.0M	$0.0M	$9.1M	$0.0M
Total Revenue	$119.5M	$36.6M	$49.3M	$83.6M	$9.3M
Total Expenses	$138.2M	$72.2M	$56.4M	$32.1M	$20.4M
Total Surplus (Deficit)	($18.7M)	($35.6M)	($7.1M)	$51.5M	($11.1M)
Operating Margin	(15.6%)	(121.9%)	(14.4%)	50.8%	(118.7%)
Non-Operating Margin	0.0%	24.6%	0.0%	10.9%	0.0%
Total Margin	(15.6%)	(97.3%)	(14.4%)	61.6%	(118.7%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$20.6M	($4.3M)	$4.1M	$216.1M	$203.7M
Current Ratio	(0.1)	0.1	0.1	(0.0)	(0.1)
Debt Service Coverage Ratio[5]	23.7	(55.3)	1.0	24.4	(4.3)
Cash Flow to Total Debt[5]	(132.7%)	(94.5%)	0.1%	(21.2%)	3.9%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.22	0.19	0.13	0.27	0.29
Payer Mix		61.1%	4.9%	27.3%	6.7%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	231	231	231	135	0
Available Beds	226	0	0	0	0
Staffed Beds	185	0	0	0	0
Percentage Occupancy	40.4%	0.0%	0.0%	0.0%	0.0%
Inpatient Discharges	4,952	0	0	0	0
Inpatient Days	27,330	0	0	0	0
Average Length of Stay	5.52	0.00	0.00	0.00	0.00
Emergency Department Visits	15,216	0	0	0	0
Outpatient Visits	29,210	9,134	10,504	8,296	5,680

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Steward Norwood Hospital. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Steward Norwood Hospital was temporarily closed in July 2020 and is permanently closed as of this publication. No inpatient services were provided in HFY 2023 though some outpatient services were still available.

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Steward Saint Anne's Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Fall River, MA	**Trauma Center Designation:**	Not Applicable
Region:	Southcoast	**Total FTEs in HFY 2024:**	1,014.62
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.98
Total Staffed Beds in HFY 2024:	164, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	12: Increased from HFY23
Hospital System Affiliation:	Steward Health Care	**Public Payer Mix[1]:**	72.7%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	33 Failed to Submit	**CY 2023 Commercial Statewide Relative Price:**	1.09
Hospital System Operating Margin in HFY 2024:	33 Failed to Submit	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	33 Failed to Submit	**HFY 2023 Medicare Mix:**	54.3%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	17.3%
Tax Status:	For-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$206.4M	$246.7M	$250.1M	$265.2M	$178.7M
Outpatient GPSR	$446.5M	$539.3M	$544.3M	$589.4M	$426.5M
Inpatient and Outpatient GPSR	$652.8M	$786.0M	$794.4M	$854.6M	$605.2M
Inpatient NPSR per CMAD	$12,854	$13,496	$12,919	$13,436	$12,602
Inpatient NPSR	$110.4M	$127.6M	$126.0M	$123.6M	$83.6M
Outpatient NPSR	$157.2M	$187.7M	$189.9M	$202.3M	$130.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$275.2M	$321.6M	$323.4M	$344.7M	$224.3M
Non-Operating Revenue[4]	$0.0M	$2.3M	$0.0M	$2.3M	$0.0M
Total Revenue	$275.2M	$323.8M	$323.4M	$347.1M	$224.3M
Total Expenses	$256.0M	$284.5M	$277.6M	$308.6M	$229.6M
Total Surplus (Deficit)	$19.1M	$39.3M	$45.8M	$38.5M	($5.3M)
Operating Margin	6.9%	11.4%	14.2%	10.4%	(2.4%)
Non-Operating Margin	0.0%	0.7%	0.0%	0.7%	0.0%
Total Margin	6.9%	12.1%	14.2%	11.1%	(2.4%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$38.8M	$49.3M	$37.6M	$436.5M	$418.6M
Current Ratio	1.0	1.3	2.2	(3.6)	(14.2)
Debt Service Coverage Ratio[5]	47.2	58.3	5.7	2.5	0.4
Cash Flow to Total Debt[5]	83.0%	142.6%	33.4%	(206.0%)	0.4%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.91	0.81	0.75	1.24	1.06
Payer Mix		55.0%	16.1%	24.9%	4.1%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	211	211	211	211	211
Available Beds	206	206	206	170	170
Staffed Beds	187	187	187	164	164
Percentage Occupancy	69.2%	74.5%	70.8%	79.9%	72.9%
Inpatient Discharges	9,244	9,514	9,479	9,586	6,762
Inpatient Days	47,346	50,857	48,293	47,841	32,758
Average Length of Stay	5.12	5.35	5.09	4.99	4.84
Emergency Department Visits	40,381	44,963	45,532	43,962	31,875
Outpatient Visits	156,185	175,034	157,454	161,023	95,757

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	367	5.4%	3.1%
Heart Failure	322	4.8%	(3.0%)
Knee Joint Replacement	317	4.7%	2.6%
Major Respiratory Infections & Inflammations	315	4.7%	(23.9%)
Other Pneumonia	315	4.7%	(5.4%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Fall River, MA	4,861	71.9%	(4.0%)
New Bedford, MA	711	10.5%	0.1%
Somerset, MA	535	7.9%	(8.2%)
Westport, MA	454	6.7%	(2.6%)
Tiverton, RI	444	6.6%	(8.8%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Steward Saint Anne's Hospital. For more information regarding Steward Health Care, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Steward Health Care did not provide their audited financial statements, therefore their financial data is as reported or filed.

Eight or 9 months of HFY 2024 data was provided for Steward Health Care's affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

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Sturdy Memorial Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Attleboro, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro West	**Total FTEs in HFY 2024:**	1,057.62
Hospital Type:	Community-High Public Payer Hospital	**FY24 Case Mix Index:**	0.86
Total Staffed Beds in HFY 2024:	153, Mid-Size Hospital	**Average Age of Plant in HFY 2024:**	13: Decreased from HFY23
Hospital System Affiliation:	Sturdy Memorial Foundation	**Public Payer Mix[1]:**	66.7%: HPP Hospital
Hospital System Surplus (Deficit) in HFY 2024:	$51,692,923	**CY 2023 Commercial Statewide Relative Price:**	0.99
Hospital System Operating Margin in HFY 2024:	(5.0%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	13.2%	**HFY 2023 Medicare Mix:**	49.6%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	16.1%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$104.9M	$124.2M	$118.5M	$135.6M	$152.0M
Outpatient GPSR	$271.4M	$318.1M	$344.8M	$382.3M	$396.0M
Inpatient and Outpatient GPSR	$376.3M	$442.2M	$463.3M	$517.9M	$548.0M
Inpatient NPSR per CMAD	$10,335	$10,680	$10,585	$10,922	$10,381
Inpatient NPSR	$57.7M	$68.1M	$63.8M	$69.8M	$75.7M
Outpatient NPSR	$132.7M	$143.0M	$156.0M	$160.6M	$169.3M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$209.5M	$223.9M	$228.9M	$250.1M	$261.7M
Non-Operating Revenue[4]	$25.1M	$65.5M	($27.2M)	$37.9M	$63.5M
Total Revenue	$234.6M	$289.4M	$201.7M	$288.0M	$325.2M
Total Expenses	$207.4M	$227.9M	$243.0M	$256.6M	$262.8M
Total Surplus (Deficit)	$27.2M	$61.5M	($41.3M)	$31.4M	$62.4M
Operating Margin	0.9%	(1.4%)	(7.0%)	(2.3%)	(0.3%)
Non-Operating Margin	10.7%	22.6%	(13.5%)	13.2%	19.5%
Total Margin	11.6%	21.2%	(20.5%)	10.9%	19.2%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$410.0M	$514.9M	$516.2M	$495.8M	$557.5M
Current Ratio	1.0	1.2	1.1	1.3	1.8
Debt Service Coverage Ratio[5]	0	0	0	0	0
Cash Flow to Total Debt[5]	69.3%	148.3%	(80.8%)	124.7%	86.9%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.01	0.86	0.83	1.42	0.76
Payer Mix		49.7%	14.3%	30.0%	6.0%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	153	153	153	153	153
Available Beds	153	153	153	153	153
Staffed Beds	153	153	153	153	153
Percentage Occupancy	54.2%	61.6%	59.4%	62.6%	66.4%
Inpatient Discharges	7,410	7,990	7,301	7,656	8,497
Inpatient Days	30,333	34,377	33,187	34,938	37,187
Average Length of Stay	4.09	4.30	4.55	4.56	4.38
Emergency Department Visits	42,001	44,893	48,877	51,198	52,160
Outpatient Visits	96,236	107,693	114,671	117,560	111,904

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Septicemia & Disseminated Infections	657	7.7%	36.9%
Normal Neonate Birth	628	7.4%	13.2%
Major Respiratory Infections & Inflammations	457	5.4%	23.2%
Vaginal Delivery	425	5.0%	25.7%
Heart Failure	332	3.9%	(4.6%)

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Attleboro, MA	2,962	34.9%	12.9%
North Attleboro, MA	1,262	14.9%	11.8%
Norton, MA	617	7.3%	3.5%
Mansfield, MA	559	6.6%	5.1%
Plainville, MA	461	5.4%	13.5%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Sturdy Memorial Hospital. For more information regarding Sturdy Memorial Foundation, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Boston Children's Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA	**Trauma Center Designation:**	Pedi: Level 1
Region:	Metro Boston	**Total FTEs in HFY 2024:**	10,783.26
Hospital Type:	Specialty Hospital	**FY24 Case Mix Index:**	1.92
Total Staffed Beds in HFY 2024:	478, 8th Largest Hospital	**Average Age of Plant in HFY 2024:**	14: Decreased from HFY23
Hospital System Affiliation:	Boston Children's Hospital and Subsid.	**Public Payer Mix[1]:**	42.7%
Hospital System Surplus (Deficit) in HFY 2024:	$735,814,000	**CY 2023 Commercial Statewide Relative Price:**	1.48
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	189.09: Teaching Hospital
Hospital System Total Margin in HFY 2024:	15.2%	**HFY 2023 Medicare Mix:**	0.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	31.1%: High Medicaid Hospital
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$1,240.9M	$1,426.2M	$1,639.5M	$1,962.5M	$2,134.4M
Outpatient GPSR	$1,125.6M	$1,415.8M	$1,527.0M	$1,707.5M	$1,931.9M
Inpatient and Outpatient GPSR	$2,366.5M	$2,841.9M	$3,166.5M	$3,670.0M	$4,066.3M
Inpatient NPSR per CMAD	$29,594	$29,952	$31,695	$33,658	$36,282
Inpatient NPSR	$713.3M	$792.4M	$877.6M	$1,043.2M	$1,100.7M
Outpatient NPSR	$552.9M	$674.2M	$705.5M	$739.1M	$829.9M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$1,851.8M	$2,005.3M	$2,270.1M	$2,500.3M	$2,783.6M
Non-Operating Revenue[4]	($0.5M)	$91.7M	$118.6M	$79.6M	$55.5M
Total Revenue	$1,851.3M	$2,097.0M	$2,388.7M	$2,579.9M	$2,839.1M
Total Expenses	$1,889.6M	$2,021.9M	$2,299.0M	$2,705.9M	$2,896.1M
Total Surplus (Deficit)	($38.2M)	$75.1M	$89.7M	($126.0M)	($57.0M)
Operating Margin	(2.0%)	(0.8%)	(1.2%)	(8.0%)	(4.0%)
Non-Operating Margin	(0.0%)	4.4%	5.0%	3.1%	2.0%
Total Margin	(2.1%)	3.6%	3.8%	(4.9%)	(2.0%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$4,562.0M	$5,170.7M	$5,067.4M	$5,065.6M	$5,350.1M
Current Ratio	7.2	6.6	6.1	4.9	4.8
Debt Service Coverage Ratio[5]	3.7	7.6	7.5	1.7	3.5
Cash Flow to Total Debt[5]	3.9%	9.4%	11.3%	2.0%	4.7%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.07	2.72	0.71	1.28	0.96
Payer Mix		0.9%	32.5%	56.0%	10.6%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	415	415	485	485	478
Available Beds	415	415	485	485	478
Staffed Beds	415	415	485	485	478
Percentage Occupancy	70.6%	76.8%	73.4%	78.9%	79.0%
Inpatient Discharges	12,514	12,798	13,225	15,241	15,765
Inpatient Days	107,191	116,322	129,885	139,625	138,161
Average Length of Stay	8.57	9.09	9.82	9.16	8.76
Emergency Department Visits	47,536	47,621	60,361	68,033	67,627
Outpatient Visits	216,710	261,002	294,766	289,991	291,925

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Respiratory Failure	953	6.0%	64.3%
Seizure	605	3.8%	12.9%
Craniotomy Except For Trauma	431	2.7%	3.4%
Malnutrition, Failure To Thrive & Other Nutritional Disorders	385	2.4%	22.2%
Other Pneumonia	379	2.4%	8.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	329	2.1%	(3.2%)
Dorchester, MA	314	2.0%	(9.2%)
Brockton, MA	280	1.8%	(1.4%)
Lawrence, MA	260	1.6%	0.0%
Lowell, MA	224	1.4%	(0.9%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Boston Children's Hospital. For more information regarding Boston Children's Hospital and Subsid., please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

Boston Children's Hospital's Medicare Revenue to Cost Ratio is impacted by Children's Hospitals Graduate Medical Education revenue, which represents $21.8M of the Medicare revenue reported.

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Dana-Farber Cancer Institute

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	7,355.00
Hospital Type:	Specialty Hospital	**FY24 Case Mix Index:**	2.23
Total Staffed Beds in HFY 2024:	30, Small Hospital	**Average Age of Plant in HFY 2024:**	14: Increased from HFY23
Hospital System Affiliation:	Dana-Farber Cancer Institute and Subsid.	**Public Payer Mix[1]:**	56.7%
Hospital System Surplus (Deficit) in HFY 2024:	$256,872,560	**CY 2023 Commercial Statewide Relative Price:**	1.64
Hospital System Operating Margin in HFY 2024:	(6.2%)	**Teaching Hospital Status[2]:**	1,746.67: Teaching Hospital
Hospital System Total Margin in HFY 2024:	7.1%	**HFY 2023 Medicare Mix:**	48.2%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	7.2%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$99.4M	$110.1M	$110.6M	$121.8M	$143.8M
Outpatient GPSR	$3,540.8M	$4,159.4M	$4,879.6M	$5,659.3M	$6,513.7M
Inpatient and Outpatient GPSR	$3,640.1M	$4,269.5M	$4,990.1M	$5,781.1M	$6,657.5M
Inpatient NPSR per CMAD	$15,869	$17,740	$15,647	$16,405	$16,610
Inpatient NPSR	$37.0M	$39.5M	$39.1M	$42.6M	$48.1M
Outpatient NPSR	$1,126.4M	$1,346.6M	$1,564.0M	$1,813.6M	$2,045.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$1,730.8M	$2,052.1M	$2,383.9M	$2,813.5M	$3,140.9M
Non-Operating Revenue[4]	$290.8M	$510.7M	$175.3M	$598.8M	$481.7M
Total Revenue	$2,021.7M	$2,562.8M	$2,559.2M	$3,412.3M	$3,622.6M
Total Expenses	$1,970.9M	$2,236.8M	$2,571.0M	$3,004.4M	$3,365.9M
Total Surplus (Deficit)	$50.8M	$326.0M	($11.8M)	$407.9M	$256.7M
Operating Margin	(11.9%)	(7.2%)	(7.3%)	(5.6%)	(6.2%)
Non-Operating Margin	14.4%	19.9%	6.9%	17.5%	13.3%
Total Margin	2.5%	12.7%	(0.5%)	12.0%	7.1%

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$2,153.2M	$2,942.8M	$2,798.2M	$3,356.7M	$3,907.0M
Current Ratio	1.1	1.2	1.2	1.5	1.2
Debt Service Coverage Ratio[5]	7.2	20.1	4.5	18.2	1.8
Cash Flow to Total Debt[5]	12.5%	38.4%	8.3%	49.3%	17.8%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.15	0.88	0.76	1.58	0.68
Payer Mix		48.9%	7.3%	41.3%	2.5%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	30	30	30	30	30
Available Beds	30	30	30	30	30
Staffed Beds	30	30	30	30	30
Percentage Occupancy	85.5%	91.9%	87.8%	95.4%	96.0%
Inpatient Discharges	1,420	1,436	1,290	1,300	1,297
Inpatient Days	9,385	10,059	9,609	10,445	10,545
Average Length of Stay	6.61	7.00	7.45	8.03	8.13
Emergency Department Visits	0	0	0	0	0
Outpatient Visits	290,258	355,763	368,977	384,095	398,707

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Other Chemotherapy	329	25.4%	46.9%
Chemotherapy For Acute Leukemia	118	9.1%	38.8%
Autologous Bone Marrow Transplant	54	4.2%	(16.9%)
Major Hematologic/Immunologic Diag Exc Sickle Cell Crisis & Coagul	50	3.9%	(7.4%)
Other Gastroenteritis, Nausea & Vomiting	48	3.7%	20.0%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Dana-Farber Cancer Institute. For more information regarding Dana-Farber Cancer Institute and Subsid., please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Massachusetts Eye and Ear Infirmary

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	959.22
Hospital Type:	Specialty Hospital	**FY24 Case Mix Index:**	1.20
Total Staffed Beds in HFY 2024:	41, Small Hospital	**Average Age of Plant in HFY 2024:**	9: Increased from HFY23
Hospital System Affiliation:	Mass General Brigham	**Public Payer Mix[1]:**	51.6%
Hospital System Surplus (Deficit) in HFY 2024:	$2,047,679,000	**CY 2023 Commercial Statewide Relative Price:**	0.83
Hospital System Operating Margin in HFY 2024:	0.2%	**Teaching Hospital Status[2]:**	123.00: Teaching Hospital
Hospital System Total Margin in HFY 2024:	9.1%	**HFY 2023 Medicare Mix:**	38.9%
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	10.6%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$43.8M	$44.7M	$53.1M	$55.7M	$65.1M
Outpatient GPSR	$396.0M	$507.9M	$529.8M	$574.3M	$626.5M
Inpatient and Outpatient GPSR	$439.8M	$552.6M	$583.0M	$630.1M	$691.7M
Inpatient NPSR per CMAD	$13,377	$15,226	$16,738	$16,695	$14,588
Inpatient NPSR	$18.9M	$19.7M	$23.8M	$25.2M	$27.2M
Outpatient NPSR	$170.4M	$223.1M	$237.7M	$259.9M	$280.4M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$267.0M	$313.0M	$328.5M	$364.7M	$393.9M
Non-Operating Revenue[4]	($1.6M)	$0.1M	($3.1M)	($4.0M)	($2.3M)
Total Revenue	$265.5M	$313.1M	$325.4M	$360.7M	$391.6M
Total Expenses	$290.9M	$312.4M	$324.9M	$363.6M	$394.3M
Total Surplus (Deficit)	($25.4M)	$0.6M	$0.5M	($2.9M)	($2.7M)
Operating Margin	(9.0%)	0.2%	1.1%	0.3%	(0.1%)
Non-Operating Margin	(0.6%)	0.0%	(0.9%)	(1.1%)	(0.6%)
Total Margin	(9.6%)	0.2%	0.2%	(0.8%)	(0.7%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$19.8M	$19.2M	$15.5M	$13.0M	$20.3M
Current Ratio	1.1	1.1	1.1	0.8	(0.3)
Debt Service Coverage Ratio[5]	0.0	2.0	2.1	1.6	0.4
Cash Flow to Total Debt[5]	(2.5%)	9.8%	12.6%	10.6%	0.1%

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	1.15	0.98	0.97	1.34	1.19
Payer Mix		38.8%	10.7%	44.3%	6.2%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	41	41	41	41	41
Available Beds	41	41	41	41	41
Staffed Beds	41	41	41	41	41
Percentage Occupancy	27.9%	28.3%	30.8%	29.4%	42.3%
Inpatient Discharges	1,047	1,033	1,075	1,127	1,555
Inpatient Days	4,192	4,234	4,610	4,394	6,349
Average Length of Stay	4.00	4.10	4.29	3.90	4.08
Emergency Department Visits	18,741	19,915	24,100	28,911	31,852
Outpatient Visits	283,158	337,618	357,564	381,181	412,871

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Orbit And Eye Procedures	194	12.5%	33.8%
Other Major Head & Neck Procedures	174	11.2%	34.9%
Other Ear, Nose, Mouth & Throat Procedures	109	7.0%	26.7%
Major Cranial/Facial Bone Procedures	89	5.7%	6.0%
Other Ear, Nose, Mouth,Throat & Cranial/Facial Diag	71	4.6%	39.2%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	51	3.3%	104.0%

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to Massachusetts Eye and Ear Infirmary. For more information regarding Mass General Brigham, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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New England Baptist Hospital

Hospital Fiscal Year 2024 Profile

OVERVIEW

City/Town:	Boston, MA	**Trauma Center Designation:**	Not Applicable
Region:	Metro Boston	**Total FTEs in HFY 2024:**	704.66
Hospital Type:	Specialty Hospital	**FY24 Case Mix Index:**	1.82
Total Staffed Beds in HFY 2024:	75, Small Hospital	**Average Age of Plant in HFY 2024:**	22: Increased from HFY23
Hospital System Affiliation:	Beth Israel Lahey Health	**Public Payer Mix[1]:**	53.9%
Hospital System Surplus (Deficit) in HFY 2024:	$76,642,000	**CY 2023 Commercial Statewide Relative Price:**	0.83
Hospital System Operating Margin in HFY 2024:	(2.7%)	**Teaching Hospital Status[2]:**	0.00
Hospital System Total Margin in HFY 2024:	0.8%	**HFY 2023 Medicare Mix:**	51.7%: High Medicare Hospital
Change in Ownership HFY 2020 - HFY 2024:	Not Applicable	**HFY 2023 Medicaid Mix:**	1.9%
Tax Status:	Non-profit		

FINANCIAL

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)[3]

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$228.7M	$210.0M	$142.6M	$132.4M	$175.0M
Outpatient GPSR	$116.3M	$170.9M	$248.5M	$264.2M	$250.1M
Inpatient and Outpatient GPSR	$344.9M	$380.9M	$391.2M	$396.6M	$425.1M
Inpatient NPSR per CMAD	$14,416	$15,181	$15,217	$14,514	$14,848
Inpatient NPSR	$146.1M	$140.4M	$96.7M	$80.7M	$88.4M
Outpatient NPSR	$42.9M	$75.6M	$124.6M	$133.2M	$112.6M

Data Source: CHIA Hospital Cost Reports

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$211.6M	$247.0M	$239.7M	$236.5M	$223.5M
Non-Operating Revenue[4]	$1.1M	$6.0M	($3.3M)	$2.6M	$6.8M
Total Revenue	$212.7M	$253.0M	$236.4M	$239.1M	$230.3M
Total Expenses	$219.8M	$224.6M	$231.3M	$243.0M	$242.6M
Total Surplus (Deficit)	($7.1M)	$28.4M	$5.1M	($3.9M)	($12.3M)
Operating Margin	(3.8%)	8.9%	3.5%	(2.7%)	(8.3%)
Non-Operating Margin	0.5%	2.4%	(1.4%)	1.1%	2.9%
Total Margin	(3.3%)	11.2%	2.2%	(1.6%)	(5.3%)

Data Source: CHIA Hospital Standardized Financial Statements

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$146.2M	$177.9M	$189.8M	$187.0M	$179.6M
Current Ratio	2.6	3.1	5.5	6.0	4.1
Debt Service Coverage Ratio[5]	1.7	14.0	4.6	2.1	(2.1)
Cash Flow to Total Debt[5]	3.6%	37.0%	20.3%	8.8%	(13.2%)

Data Source: CHIA Hospital Standardized Financial Statements

HFY2024 HOSPITAL REVENUE TO COST RATIO

	All Payer	Medicare	Medicaid	Commercial	Other[7]
Revenue to Cost Ratio	0.88	0.75	0.43	1.22	0.85
Payer Mix		64.2%	3.4%	28.8%	3.6%

Data Source: CHIA Hospital Discharge Dataset and CHIA Hospital Cost Reports

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	118	118	118	118	118
Available Beds	118	118	118	118	118
Staffed Beds	98	85	75	75	75
Percentage Occupancy	44.3%	44.2%	35.8%	31.6%	32.5%
Inpatient Discharges	6,925	6,137	3,690	3,019	3,275
Inpatient Days	15,885	13,698	9,809	8,647	8,931
Average Length of Stay	2.29	2.23	2.66	2.86	2.73
Emergency Department Visits	0	0	0	0	0
Outpatient Visits	90,103	112,733	111,126	105,153	85,821

Data Source: CHIA Hospital Cost Reports

TOP INPATIENT DIAGNOSES IN HFY 2024

Diagnosis[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Knee Joint Replacement	1,042	31.8%	7.1%
Non-Ext Or Procedure For Other Comp Of Treat	752	23.0%	14.1%
Dorsal & Lumbar Fusion Procedure Exc For Curvature Of Back	600	18.3%	20.2%
Cervical Spinal Fusion & Other Back/Neck Procedure Exc Disc Excis/Decomp	208	6.4%	(18.1%)
Shoulder & Elbow Joint Replacement	119	3.6%	17.8%

Data Source: CHIA Hospital Discharge Dataset

TOP DISCHARGES BY COMMUNITY IN HFY 2024

Community[6]	Discharges	Percent of Total Hospital Discharges	Percent Change (HFY23 - HFY24)
Boston, MA	61	1.9%	8.9%
Quincy, MA	55	1.7%	19.6%
Brookline, MA	48	1.5%	33.3%
Worcester, MA	43	1.3%	(10.4%)

Data Source: CHIA Hospital Discharge Dataset

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

All data included pertains to New England Baptist Hospital. For more information regarding Beth Israel Lahey Health, please refer to the CHIA Annual Performance Dashboard: https://www.chiamass.gov/hospital-and-hospital-health-system-annual-performance.

[1] High public payer (HPP) Hospitals reported a minimum of 63% of Gross Patient Service revenue from public payers in HFY 2023.

[2] Teaching hospitals reported at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds in HFY 2023.

[3] Effective HFY 2020, Supplemental Revenue is not included in Net Patient Service Revenue for all hospitals.

[4] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which Unrealized Gains and Losses on investments are now recognized as Non-Operating Revenue.

[5] Starting in HFY 2023, Unrealized Gains and Losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

[6] Inpatient cases and communities with fewer than 25 discharges have been omitted from the Top Discharges by Inpatient Case (DRG) chart.

[7] Payers included in Other category: Workers Comp, Self-pay, Other Government, Other, ConnectorCare, Health Safety Net (HSN).

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Shriners Hospital for Children - Boston

Hospital Fiscal Year 2024 Profile

Shriners Hospital for Children is a health care system dedicated to pediatric specialty care, research and teaching programs for medical professionals. Children up to age 18 with orthopedic conditions, burns, spinal cord injuries and cleft lip and palate are eligible for care and receive all services regardless of the families' ability to pay. The hospital system was founded by Shriners International, a fraternity with nearly 200 chapters and thousands of clubs around the world.

OVERVIEW

City/Town:	Boston, MA	**Tax Status:**	Non-profit
Region:	Metro Boston	**Total FTE's in HFY24:**	142.32
Cohort	Specialty Hospital	**FY24 Case Mix Index:**	2.75
Staffed Beds in HFY24:	9, Small Hospital	**Public Payer Mix[2]:**	32.8%
Change in Ownership HFY20-HFY24:	Not Applicable	**Percent of Total GPSR by Payer :**	Medicare: <1% / Medicaid: 33% / Commercial: 26%
Trauma Center Designation:	Not Applicable	**CY23 Commercial Statewide Relative Price:**	0.75

FINANCIAL

GROSS PATIENT SERVICE REVENUE (GPSR) & COSTS

	HFY20	HFY21	HFY22	HFY23	HFY24
Inpatient GPSR	$13.8M	$11.1M	$9.8M	$11.7M	$12.6M
Outpatient GPSR	$11.8M	$21.4M	$21.3M	$21.7M	$22.0M
Inpatient and Outpatient GPSR	$25.6M	$32.5M	$31.1M	$33.4M	$34.5M
Inpatient Costs Per CMAD	$11,947	$5,374	$8,535	$8,871	$8,952
Inpatient NPSR	$2.3M	$1.4M	$1.2M	$1.7M	$1.7M
Outpatient NPSR	$2.1M	$4.2M	$2.7M	$3.1M	$3.0M

REVENUE, EXPENSES AND NET ASSETS

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$17.6M	$10.9M	$10.7M	$15.8M	$11.4M
Non-Operating Revenue[3]	$0.0M	$0.0M	$0.0M	$21.9M	$29.3M
Total Revenue	$17.6M	$10.9M	$10.7M	$37.7M	$40.7M
Total Expenses	$40.0M	$40.2M	$39.9M	$40.5M	$42.8M
Total Surplus (Deficit)			See note		
Total Net Assets or Equity	$44.5M	$44.5M	$42.2M	$39.4M	$37.5M

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Licensed Beds	30	9	9	9	9
Available Beds	30	9	9	9	9
Staffed Beds	30	9	9	9	9
Percentage Occupancy	8.4%	26.9%	25.6%	34.3%	38.1%
Inpatient Discharges	109	77	83	75	70
Inpatient Days	926	882	841	1,125	1,256
Average Length of Stay	9	11	10	15	18
Outpatient Visits	6,543	4,680	5,261	5,188	4,442

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.

[1] Data from the HFY2020 through HFY2024 CHIA Cost Reports and Financial Statements.

[2] High Public Payer Hospitals (HPP) reported a minimum of 63% of gross patient service revenue from public payers.

[3] There was an accounting change adopted by most hospitals beginning in HFY 2020 in which unrealized gains and losses on investments are now recognized as non-operating income.

[4] Federal and State COVID-19 relief funding was distributed to hospitals as part of the Coronavirus Aid, Relief, and Economic Security (CARES) Act beginning in HFY2020. A portion of this funding was reported as operating revenue.

Shriners Hospital Boston (SHB) is part of the national Shriners Hospitals for Children system (SHC) and is reliant upon support from the SHC endowment to cover the costs associated with fulfilling their mission to provide care to patients regardless of their ability to pay. This support is provided through transfers from the SHC's endowment to this hospital, as these transfers are not considered revenue for the purpose of calculating profitability margin, SHB's profitability margins are not comparable to other acute hospitals.

Effective HFY2023, Shriners Springfield is no longer an acute hospital and is now an outpatient center.

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INTRODUCTION TO NON-ACUTE HOSPITAL PROFILES

Non-acute hospitals in Massachusetts are typically identified as behavioral health, rehabilitation, chronic care, and state-operated facilities. CHIA has defined non-acute hospitals in this publication using the Massachusetts Department of Public Health (DPH) and Department of Mental Health (DMH) license criteria.

Specialty non-acute hospitals are not considered a hospital type; however, individual specialty non-acute hospital profiles are available.

To see the non-acute and acute hospital profiles, refer to the HFY 2024 Hospital Profiles Compendium.

Behavioral health hospitals are licensed by DMH for psychiatric services and by DPH for substance abuse services.

Behavioral Health Hospital ..... page B1

- Arbour Hospital
- Arbour-Fuller Hospital
- Arbour-HRI Hospital
- Bournewood Hospital
- Haverhill Pavillon Behavioral Health Hospital
- Hospital for Behavioral Medicine
- McLean Hospital
- Miravista Behavioral Health Center
- Southcoast Behavioral Hospital
- Taravista Behavioral Health
- Valley Springs Behavioral Hospital
- Walden Behavioral Care
- Westborough Behavioral Healthcare Hospital
- Westwood Lodge Pembroke

Chronic care hospitals are hospitals with an average length of patient stay greater than 25 days. These hospitals typically provide longer-term care, such as ventilator-dependent care. Medicare classifies chronic hospitals as long-term care hospitals using the same 25-day threshold.

Chronic Care Hospital ..... page B3

- New England Sinai Hospital
- Pamhealth Stoughton
- Spaulding Hospital Cambridge
- Vibra Hospital of Western Massachusetts

Rehabilitation hospitals provide intensive post-acute rehabilitation services, such as physical, occupational, and speech therapy services. For Medicare payment purposes, the federal government classifies hospitals as rehabilitation hospitals if they provide more than 60 percent of their inpatient services to patients with one or more of 13 diagnoses listed in federal regulations.

Rehabilitation Hospital ..... page B5

- Encompass Braintree Rehabilitation Hospital
- Encompass New England Rehabilitation Hospital
- Encompass Health Rehabilitation Hospital of Western Massachusetts
- Fairlawn Rehabilitation Hospital, an affiliate of Encompass Health
- Spaulding Rehabilitation Hospital Boston
- Spaulding Rehabilitation Hospital Cape Cod
- Vibra Hospital of Southern Massachusetts
- Whittier Rehabilitation Hospital Bradford
- Whittier Rehabilitation Hospital Westborough

State-operated facilities are run by the Department of Mental Health (DMH) and Department of Public Health (DPH). DMH operates five hospitals that provide psychiatric and mental health care for those with otherwise limited access to facilities providing such care. DPH operates four multi-specialty hospitals that provide acute and chronic care to those f or whom community facilities are not available or access to health care is restricted.

State-Operated Facilities.....page B7

Department of Mental Health Facilities

- Cape Cod and Islands Community Mental Health Center
- Corrigan Mental Health Center
- Solomon Carter Fuller Mental Health Center
- Taunton State Hospital
- Worcester State Hospital

Department of Public Health Facilities

- Lemuel Shattuck Hospital
- Pappas Rehabilitation Hospital for Children
- Tewksbury Hospital
- Western Massachusetts Hospital

Specialty non-acute hospitals provide long-term and unique patient care services.

Specialty Non-Acute Hospital ..... page B9

- AdCare Hospital of Worcester
- Franciscan Hospital for Children
- Hebrew Rehabilitation Hospital

For detailed descriptions of the data sources and metrics used in the non-acute hospital profiles, please see the technical appendix.

HOW TO READ NON-ACUTE HOSPITAL PROFILES—HOSPITAL FISCAL YEAR 2024

This sheet provides a brief introduction to the metrics on the non-acute hospital cohort-level profiles. Definitions and notes on all metrics are available in the technical appendix.

REHABILITATION HOSPITALS

Hospital Fiscal Year 2024 Profiles

Rehabilitation hospitals provide intensive, post-acute rehabilitation services, such as physical, occupational, and speech therapy services. For Medicare payment purposes, hospitals are classified as rehabilitation hospitals if they provide more than 60% of their inpatient services to patients with one or more of 13 diagnoses listed in the federal regulations.

REHABILITATION HOSPITALS

Encompass Braintree Rehabilitation Hospital	Encompass New England Rehabilitation Hospital
Encompass Rehabilitation Hospital of Western Massachusetts	Fairlawn Rehabilitation Hospital, an affiliate of Encompass Health
Spaulding Rehabilitation Hospital - Boston	Spaulding Rehabilitation Hospital - Cape Cod
Vibra Hospital of Southern Massachusetts	Whittier Rehabilitation Hospital - Bradford
Whittier Rehabilitation Hospital - Westborough	

REHABILITATION HOSPITAL METRICS

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Inpatient GPSR	$734.0M	$743.0M	$722.9M	$722.7M	$790.5M
Total Outpatient GPSR	$192.8M	$251.0M	$262.2M	$291.9M	$319.9M
Total Inpatient and Outpatient GPSR	$926.8M	$993.9M	$985.0M	$1.0B	$1.1B
Total Inpatient NPSR	$384.5M	$399.8M	$399.3M	$426.3M	$446.7M
Total Outpatient NPSR	$64.8M	$83.1M	$81.3M	$95.8M	$103.4M
Total Inpatient and Outpatient NPSR	$449.4M	$483.0M	$480.6M	$522.1M	$550.2M

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Licensed Beds	959	[illegible]	959	959	959
Total Available Beds	959	959	959	[illegible]	959
Total Staffed Beds	959	959	959	959	[illegible]
Median Percentage Occupancy	69.0%	66.3%	63.9%	61.8%	66.0%
Total Inpatient Discharges	14,108	14,710	14,682	15,866	16,636
Total Inpatient Days	233,173	233,590	229,862	227,761	236,836
Median Average Length of Stay	14.75	15.31	15.19	13.70	12.99
Total Outpatient Visits	453,424	557,637	571,489	605,191	625,528

AVERAGE PAYER MIX

	HFY20	HFY21	HFY22	HFY23	HFY24
Medicare	64.8%	65.4%	65.9%	[illegible]	65.8%
Medicaid	13.4%	12.4%	12.6%	13.5%	14.1%
Commercial	16.2%	15.9%	15.5%	15.0%	14.8%
Public Payer Mix	79.0%	78.7%	79.4%	80.5%	80.8%

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Operating Revenue	$476.3M	$507.4M	$509.0M	$546.5M	$579.0M
Non-Operating Revenue[3]	$0.1M	$5.1M	$0.1M	$0.9M	$8.4M
Total Revenue	$476.4M	$512.5M	$509.1M	$547.4M	$587.4M
Total Expenses	$467.4M	$480.2M	$506.6M	$529.8M	$563.9M
Total Surplus (Deficit)	$9.0M	$32.3M	$2.5M	$17.6M	$23.5M
Median Operating Margin	3.6%	14.1%	6.7%	2.3%	-0.1%
Median Non-Operating Margin	0.0%	0.0%	0.0%	0.0%	0.0%
Median Total Margin	3.6%	14.1%	6.7%	2.3%	-0.1%

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$449.0M	$481.0M	$626.2M	$624.5M	$671.0M
Median Current Ratio	1.20	0.94	2.06	3.21	2.76

CENTER FOR HEALTH INFORMATION AND ANALYSIS

Rehabilitation Hospital
Page 1

Hospital Type

List of Hospitals

Gross and Net Patient Service Revenues (GPSR & NPSR)

Financial information relating to the aggregate GPSR and NPSR statistics over five years.

Utilization

Information relating to the aggregate utilization statistics over five years.

Average Payer Mixes

Information derived from GPSR relating to the overall average payer mix over five years.

Solvency and Liquidity

Information relating to the overall solvency and liquidity metrics over five years.

Revenue and Expenses

Information relating to the overall revenue, expense, and profitability statistics over five years.

HOW TO READ NON-ACUTE HOSPITAL PROFILES—HOSPITAL FISCAL YEAR 2024 (Continued)

This sheet provides a brief introduction to the metrics on the non-acute hospital cohort-level profiles. Definitions and notes on all metrics are available in the technical appendix.

Inpatient Days
Five-year trend for each hospital in the cohort.

Percentage Occupancy
Five-year trend for each hospital.

Net Inpatient Revenue Per Patient Day
Five-year trend for each hospital.

Financial Metrics
Revenue, expenses, and profitability for each hospital in the cohort.

Average Length of Stay
Five-year trend for each hospital.

Payer Mix
Payer mix proportions for each hospital.

Outpatient Visits
Five-year trend for each hospital in the cohort.

REHABILITATION HOSPITAL: INDIVIDUAL HOSPITAL METRICS

INPATIENT DAYS

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	36,543	37,183	40,359	39,771	40,243
Encompass New England	36,453	38,323	39,449	40,349	41,472
Encompass Western Mass	17,574	18,161	18,214	18,027	18,573
Fairlawn	27,786	25,526	25,660	23,528	27,383
Spaulding Boston	44,702	44,393	42,592	44,916	44,464
Spaulding Cape Cod	15,311	15,981	14,526	15,829	15,814
Vibra Southern	22,616	21,762	19,479	17,303	19,119
Whittier Bradford	16,147	16,156	14,313	13,643	14,489
Whittier Westborough	16,041	16,105	15,270	14,395	15,279

AVERAGE LENGTH OF STAY (DAYS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	14	14	14	[illegible]	13
Encompass New England	13	12	12	12	[illegible]
Encompass Western Mass	13	13	13	12	12
Fairlawn	13	14	13	12	12
Spaulding Boston	21	20	21	18	16
Spaulding Cape Cod	15	16	16	14	13
Vibra Southern	41	35	37	36	43
Whittier Bradford	22	19	17	16	18
Whittier Westborough	18	15	15	14	17

PERCENTAGE OCCUPANCY

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	53	54	59	58	59
Encompass New England	56	59	60	62	63
Encompass Western Mass	91	94	94	93	96
Fairlawn	69	64	64	59	68
Spaulding Boston	93	92	88	93	92
Spaulding Cape Cod	70	73	66	72	72
Vibra Southern	69	66	59	53	58
Whittier Bradford	74	74	65	62	66
Whittier Westborough	50	50	48	45	47

HFY 2024 PAYER MIX

	Medicare Mix	Medicaid Mix	Commercial Mix	Public Payer Mix
Encompass Braintree	[illegible]	8.7%	7.9%	82.1%
Encompass New England	78.5%	[illegible]	7.7%	83.2%
Encompass Western Mass	85.7%	3.8%	5.4%	89.4%
Fairlawn	76.1%	7.5%	[illegible]	83.6%
Spaulding Boston	43.7%	11.6%	34.9%	[illegible]
Spaulding Cape Cod	67.4%	8.6%	18.7%	79.1%
Vibra Southern	23.8%	64.7%	11.5%	88.5%
Whittier Bradford	71.0%	11.0%	17.6%	82.0%
Whittier Westborough	72.4%	6.1%	20.2%	78.5%

NET INPATIENT REVENUE PER PATIENT DAY

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	1,585	1,627	1,678	1,775	1,863
Encompass New England	1,694	1,781	1,798	1,886	1,961
Encompass Western Mass	1,629	1,741	1,734	1,865	1,872
Fairlawn	1,557	1,552	1,557	1,780	1,853
Spaulding Boston	1,956	2,006	2,052	2,163	2,138
Spaulding Cape Cod	1,886	1,900	1,935	2,015	2,101
Vibra Southern	1,219	1,282	1,248	1,495	1,351
Whittier Bradford	1,518	1,564	1,685	1,727	1,659
Whittier Westborough	1,531	1,692	1,651	1,783	1,752

OUTPATIENT VISITS

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	[illegible]	27,975	18,703	18,185	17,275
Encompass New England	3,520	[illegible]	0	0	0
Encompass Western Mass	1,868	0	0	0	0
Fairlawn	2,918	0	0	0	0
Spaulding Boston	284,348	368,588	[illegible]	417,598	437,231
Spaulding Cape Cod	97,759	127,189	129,360	[illegible]	138,112
Vibra Southern	272	0	0	0	0
Whittier Bradford	27,524	23,287	27,052	22,136	[illegible]
Whittier Westborough	8,309	10,597	11,618	11,523	[illegible]

HFY 2024 FINANCIAL METRICS

	Operating Revenue	Non-Operating Revenue	Total Revenue	Total Expenses	Income (Loss)	Operating Margin	Non-Operating Margin	Total Margin	Total Net Assets	Current Ratio	Avg Age Plant
Encompass Braintree	$78.2M	$0.0M	$78.2M	$61.9M	$16.3M	20.9%	0.0%	20.9%	$259.1M	2.2	2.5
Encompass New England	$81.6M	$0.0M	$81.6M	$65.2M	$16.4M	20.1%	0.0%	20.1%	$202.6M	4.7	3.0
Encompass Western Mass	$34.9M	$0.0M	$34.9M	$27.9M	$7.0M	19.9%	0.0%	19.9%	$18.8M	2.8	9.6
Fairlawn	$51.4M	$0.0M	$51.4M	$43.2M	$8.2M	15.9%	0.0%	15.9%	$27.8M	4.5	5.9
Spaulding Boston	$196.4M	$7.9M	$204.3M	$220.2M	($15.9M)	-11.6%	3.9%	-7.8%	$148.7M	0.5	10.3
Spaulding Cape Cod	$54.0M	$0.5M	$54.5M	$60.5M	($6.0M)	-11.9%	0.9%	-11.0%	($9.7M)	0.2	10.6
Vibra Southern	$26.6M	$0.0M	$26.6M	$27.8M	($1.2M)	-4.5%	0.0%	-4.5%	$0.3M	0.3	36.3
Whittier Bradford	$27.1M	$0.0M	$27.1M	$28.4M	($1.3M)	-4.7%	0.0%	-4.7%	$1.9M	3.6	9.7
Whittier Westborough	$28.8M	$0.0M	$28.8M	$28.8M	($0.0M)	-0.1%	0.0%	-0.1%	$21.5M	9.7	15.0

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.
Data from the HFY2020 through HFY2024 CHIA Cost Reports.

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Rehabilitation Hospital
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BEHAVIORAL HEALTH HOSPITALS

Hospital Fiscal Year 2024 Profiles

Behavioral Health Hospitals are licensed by the Department of Mental Health (DMH) for psychiatric services, and by the Department of Public Health (DPH) for substance use services. Behavioral Health Hospitals offer mental health services, substance abuse disorder treatments, and inpatient, outpatient, and partial hospitalization.

BEHAVIORAL HEALTH HOSPITALS

Arbour Hospital	Arbour-Fuller Hospital
Arbour-HRI Hospital	Bournewood Hospital
Haverhill Pavilion Behavioral Health Hospital	Hospital Behavioral Medicine
McLean Hospital	Miravista Behavioral Health Center
Southcoast Behavioral Health	Taravista Behavioral Health Center
Walden Behavioral Care LLC	Westborough Behavioral Healthcare Hospital
Western Massachusetts Behavioral Hospital	Westwood Lodge Pembroke Hospital

BEHAVIORAL HEALTH HOSPITAL METRICS

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Inpatient GPSR	$711.3M	$701.9M	$818.7M	$984.3M	$1.1B
Total Outpatient GPSR	$145.7M	$164.7M	$174.6M	$185.8M	$174.1M
Total Inpatient and Outpatient GPSR	$856.9M	$866.6M	$993.3M	$1.2B	$1.3B
Total Inpatient NPSR	$398.7M	$393.3M	$470.1M	$542.7M	$659.0M
Total Outpatient NPSR	$73.1M	$89.5M	$95.2M	$99.5M	$105.3M
Total Inpatient and Outpatient NPSR	$471.8M	$482.8M	$565.3M	$642.1M	$764.2M

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Licensed Beds	1,453	1,535	1,653	1,665	1,769
Total Available Beds	1,337	1,387	1,550	1,604	1,686
Total Staffed Beds	1,319	1,390	1,506	1,574	1,666
Median Percentage Occupancy	91.1%	88.0%	85.9%	87.6%	91.8%
Total Inpatient Discharges	31,970	28,916	31,938	32,819	36,764
Total Inpatient Days	409,640	392,432	438,163	478,799	543,042
Median Average Length of Stay	13.07	13.39	16.12	15.43	16.26
Total Outpatient Visits	255,815	285,197	348,087	465,195	287,213

AVERAGE PAYER MIX

	HFY20	HFY21	HFY22	HFY23	HFY24
Medicare	24.7%	23.4%	23.1%	23.0%	30.9%
Medicaid	48.0%	46.8%	49.6%	51.8%	46.6%
Commercial	26.1%	28.0%	26.2%	24.4%	21.8%
Public Payer Mix	73.3%	71.4%	73.3%	75.0%	77.6%

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Operating Revenue	$625.0M	$657.2M	$737.3M	$837.3M	$898.7M
Non-Operating Revenue[3]	$2.1M	$17.7M	($10.3M)	$5.4M	$17.7M
Total Revenue	$627.2M	$674.9M	$727.0M	$842.7M	$916.4M
Total Expenses	$594.1M	$624.2M	$740.8M	$796.5M	$851.1M
Total Surplus (Deficit)	$33.0M	$50.7M	($13.8M)	$46.2M	$65.3M
Median Operating Margin	7.4%	10.5%	1.9%	11.9%	14.9%
Median Non-Operating Margin	0.0%	0.0%	0.0%	0.0%	0.0%
Median Total Margin	7.4%	10.5%	8.2%	11.9%	15.2%

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$242.3M	$288.3M	$359.9M	$375.2M	$432.6M
Median Current Ratio	0.55	0.51	1.04	0.75	0.99

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BEHAVIORAL HEALTH HOSPITAL: INDIVIDUAL HOSPITAL METRICS

INPATIENT DAYS

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	45,559	44,527	47,280	48,376	47,979
Arbour-Fuller	35,000	28,086	34,166	34,860	36,409
Arbour-HRI	21,988	20,095	21,555	22,573	23,844
Bournewood	34,478	32,787	30,983	33,920	33,999
Haverhill Pavilion	21,653	22,788	23,074	24,459	24,823
Hospital For Behavioral Health	27,974	25,760	27,429	32,637	36,383
McLean	68,837	77,933	85,224	96,387	99,755
Miravista	-	-	21,481	18,455	29,790
Southcoast Behavioral	49,051	50,520	51,411	57,878	61,030
Taravista	35,124	30,870	33,646	38,237	42,165
Walden Behavioral	16,005	16,659	18,128	14,687	18,206
Westborough Behavioral	16,324	9,864	14,107	22,704	28,032
Valley Springs	-	-	-	-	24,489
Westwood Pembroke	37,647	32,543	29,679	33,626	36,138

AVERAGE LENGTH OF STAY (DAYS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	17	17	21	24	22
Arbour-Fuller	16	18	17	21	18
Arbour-HRI	14	15	22	20	18
Bournewood	10	12	12	11	11
Haverhill Pavilion	13	11	16	18	18
Hospital For Behavioral Health	13	13	11	14	15
McLean	13	14	15	15	16
Miravista	-	-	8	9	10
Southcoast Behavioral	13	16	17	15	15
Taravista	9	8	8	9	9
Walden Behavioral	18	32	37	31	33
Westborough Behavioral	14	12	19	19	17
Valley Springs	-	-	-	-	25
Westwood Pembroke	13	13	9	12	12

PERCENTAGE OCCUPANCY

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	92	90	95	96	92
Arbour-Fuller	93	71	86	88	91
Arbour-HRI	91	89	92	94	99
Bournewood	92	88	83	91	91
Haverhill Pavilion	83	88	89	94	96
Hospital For Behavioral Health	93	90	99	99	99
McLean	86	74	81	85	88
Miravista	-	-	52	44	92
Southcoast Behavioral	93	96	96	83	87
Taravista	89	78	85	97	94
Walden Behavioral	91	89	97	79	98
Westborough Behavioral	37	23	32	60	74
Valley Springs	-	-	-	-	74
Westwood Pembroke	86	74	68	77	82

HFY 2024 PAYER MIX

	Medicare Mix	Medicaid Mix	Commercial Mix	Public Payer Mix
Arbour	25.5%	64.2%	9.9%	89.7%
Arbour-Fuller	23.2%	60.0%	16.5%	83.2%
Arbour-HRI	20.7%	50.0%	28.1%	70.7%
Bournewood	13.6%	56.6%	29.8%	70.2%
Haverhill Pavilion	52.2%	36.3%	11.0%	89.0%
Hospital For Behavioral Health	41.2%	48.7%	7.4%	89.9%
McLean	24.7%	21.0%	50.9%	46.6%
Miravista	22.6%	63.3%	13.8%	85.8%
Southcoast Behavioral	32.1%	58.3%	9.3%	90.5%
Taravista	18.6%	52.1%	29.1%	70.7%
Walden Behavioral	8.3%	27.7%	63.7%	36.0%
Westborough Behavioral	25.3%	53.9%	19.8%	79.9%
Valley Springs	100.0%	0.0%	0.0%	100.0%
Westwood Pembroke	24.2%	59.9%	15.9%	84.1%

NET INPATIENT REVENUE PER PATIENT DAY

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	848	856	989	1,009	1,021
Arbour-Fuller	895	842	974	992	1,041
Arbour-HRI	913	881	991	993	1,040
Bournewood	947	984	1,012	1,004	1,015
Haverhill Pavilion	924	938	951	1,000	1,019
Hospital For Behavioral Health	963	930	971	1,033	1,029
McLean	1,290	1,326	1,402	1,387	1,468
Miravista	-	-	723	1,198	1,092
Southcoast Behavioral	896	899	975	1,093	1,091
Taravista	862	937	1,044	1,116	1,060
Walden Behavioral	972	1,113	1,179	1,491	1,295
Westborough Behavioral	1,078	1,136	1,134	1,113	1,197
Valley Springs	-	-	-	-	2,611
Westwood Pembroke	873	887	1,049	1,062	1,071

OUTPATIENT VISITS

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	50,968	47,970	46,857	48,817	51,201
Arbour-Fuller	31,700	31,678	31,815	28,306	22,684
Arbour-HRI	23,372	41,712	37,622	42,423	36,837
Bournewood	33,814	36,917	32,932	23,557	24,579
Haverhill Pavilion	0	0	0	0	0
Hospital For Behavioral Health	3,980	4,241	4,335	1,972	3,162
McLean	102,366	108,330	105,801	111,060	118,191
Miravista	-	-	73,000	189,341	15,719
Southcoast Behavioral	0	0	0	0	0
Taravista	0	0	0	0	0
Walden Behavioral	0	0	0	0	0
Westborough Behavioral	1,583	1,499	6,991	12,047	8,212
Valley Springs	-	-	-	-	0
Westwood Pembroke	8,032	12,850	8,734	7,672	6,628

HFY 2024 FINANCIAL METRICS

	Operating Revenue	Non-Operating Revenue	Total Revenue	Total Expenses	Income (Loss)	Operating Margin	Non-Operating Margin	Total Margin	Total Net Assets	Current Ratio	Avg Age Plant
Arbour	$55.8M	$0.0M	$55.8M	$47.0M	$8.8M	15.8%	0.0%	15.8%	($1.6M)	0.1	32.4
Arbour-Fuller	$45.2M	$0.0M	$45.2M	$37.2M	$8.0M	17.8%	0.0%	17.8%	$4.9M	1.1	8.6
Arbour-HRI	$37.6M	$0.0M	$37.6M	$27.0M	$10.6M	28.2%	0.0%	28.2%	$0.8M	1.1	39.8
Bournewood	$39.5M	$0.0M	$39.5M	$41.1M	($1.6M)	-4.0%	0.0%	-4.0%	($0.5M)	1.2	1.8
Haverhill Pavilion	$26.1M	$0.0M	$26.1M	$23.8M	$2.3M	8.9%	0.0%	8.9%	$12.6M	2.4	4.6
Hospital For Behavioral Health	$39.8M	$0.2M	$40.0M	$33.9M	$6.1M	14.6%	0.6%	15.2%	($7.8M)	0.3	6.1
McLean	$350.2M	$17.5M	$367.7M	$373.8M	($6.2M)	-6.4%	4.8%	-1.7%	$366.9M	0.9	14.9
Miravista	$41.3M	$0.0M	$41.3M	$35.7M	$5.6M	13.6%	0.0%	13.6%	$6.2M	2.1	3.0
Southcoast Behavioral	$68.2M	$0.0M	$68.2M	$47.6M	$20.6M	30.2%	0.0%	30.2%	$101.7M	12.3	6.0
Taravista	$48.4M	$0.0M	$48.4M	$40.0M	$8.4M	17.4%	0.0%	17.4%	$2.0M	1.4	8.4
Walden Behavioral	$45.0M	$0.0M	$45.0M	$38.2M	$6.8M	15.2%	0.0%	15.2%	$0.0M	0.3	0.0
Westborough Behavioral	$35.9M	$0.0M	$35.9M	$34.4M	$1.5M	4.2%	0.0%	4.2%	($55.1M)	0.4	4.2
Valley Springs	$24.4M	$0.0M	$24.4M	$38.8M	($14.5M)	-59.4%	0.0%	-59.4%	($8.6M)	0.4	0.0
Westwood Pembroke	$41.4M	$0.0M	$41.4M	$32.7M	$8.7M	21.0%	0.0%	21.0%	$11.3M	-0.6	14.9

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.
Data from the HFY2020 through HFY2024 CHIA Cost Reports.
Miravista Behavioral Health Center opened in HFY21 with first data reporting in HFY22.
Valley Springs Behavioral Health Hospital opened in HFY23 with first data reporting in HFY24.

CHIA.
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www.chiamass.gov

CHRONIC CARE HOSPITALS

Hospital Fiscal Year 2024 Profiles

Chronic care hospitals are non-acute hospitals with an average length of patient stay greater than 25 days. These hospitals typically provide longer-term care, such as ventilator dependent care. Medicare classifies chronic hospitals as Long-Term Care Hospitals, using the same 25-day threshold.

CHRONIC CARE HOSPITALS

New England Sinai Hospital - A Steward Family Hospital Inc.	Pamhealth Stoughton
Spaulding Hospital - Cambridge	Vibra Hospital of Western Massachusetts

CHRONIC CARE HOSPITAL METRICS

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Inpatient GPSR	$682.1M	$656.7M	$701.4M	$647.7M	$393.3M
Total Outpatient GPSR	$2.0M	$3.6M	$3.8M	$5.7M	$4.3M
Total Inpatient and Outpatient GPSR	$684.1M	$660.3M	$705.2M	$653.4M	$397.6M
Total Inpatient NPSR	$163.7M	$158.5M	$148.7M	$142.0M	$96.7M
Total Outpatient NPSR	$0.7M	$1.8M	$1.9M	$2.7M	$3.0M
Total Inpatient and Outpatient NPSR	$164.4M	$160.3M	$150.6M	$144.7M	$99.7M

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Licensed Beds	548	548	548	548	548
Total Available Beds	548	548	548	548	548
Total Staffed Beds	548	548	548	548	548
Median Percentage Occupancy	61.0%	61.6%	56.3%	59.2%	37.9%
Total Inpatient Discharges	3,241	2,646	2,003	2,070	1,553
Total Inpatient Days	123,432	116,464	106,732	109,850	65,151
Median Average Length of Stay	45.93	47.33	54.96	56.43	39.45
Total Outpatient Visits	5,804	6,460	7,752	10,610	5,714

AVERAGE PAYER MIX

	HFY20	HFY21	HFY22	HFY23	HFY24
Medicare	43.3%	41.9%	40.8%	46.2%	46.1%
Medicaid	41.2%	40.0%	38.2%	36.5%	31.5%
Commercial	13.0%	15.0%	17.8%	12.9%	16.6%
Public Payer Mix	86.0%	83.9%	80.9%	84.4%	81.2%

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Operating Revenue	$194.4M	$180.5M	$167.3M	$162.4M	$114.0M
Non-Operating Revenue[3]	$0.0M	$0.0M	$0.0M	$0.0M	$0.0M
Total Revenue	$194.4M	$180.5M	$167.3M	$162.4M	$114.0M
Total Expenses	$204.6M	$183.0M	$194.8M	$187.8M	$150.7M
Total Surplus (Deficit)	($10.1M)	($2.6M)	($27.5M)	($25.5M)	($36.7M)
Median Operating Margin	3.5%	-4.2%	-11.3%	-9.7%	-18.5%
Median Non-Operating Margin	0.0%	0.0%	0.0%	0.0%	0.0%
Median Total Margin	3.5%	-4.2%	-11.3%	-9.7%	-18.5%

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$9.1M	$11.2M	($18.1M)	($11.3M)	($44.3M)
Median Current Ratio	1.03	-0.06	0.62	0.37	0.21

CHRONIC CARE HOSPITAL: INDIVIDUAL HOSPITAL METRICS

INPATIENT DAYS

	HFY20	HFY21	HFY22	HFY23	HFY24
Pamhealth Stoughton	19,371	19,711	16,560	18,804	15,131
New England Sinai	40,694	34,980	28,279	31,020	4,595
Spaulding Cambridge	40,716	40,630	40,086	39,318	37,280
Vibra Western	22,651	21,143	21,807	20,708	8,145

AVERAGE LENGTH OF STAY (DAYS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Pamhealth Stoughton	77	56	59	56	36
New England Sinai	28	39	51	57	242
Spaulding Cambridge	35	39	49	46	43
Vibra Western	56	62	63	64	34

PERCENTAGE OCCUPANCY

	HFY20	HFY21	HFY22	HFY23	HFY24
Pamhealth Stoughton	60	61	52	59	47
New England Sinai	55	47	38	42	19
Spaulding Cambridge	62	62	61	60	57
Vibra Western	80	75	78	74	29

HFY 2024 PAYER MIX

	Medicare Mix	Medicaid Mix	Commercial Mix	Public Payer Mix
Pamhealth Stoughton	38.4%	46.4%	11.4%	84.8%
New England Sinai	41.5%	35.6%	11.3%	85.7%
Spaulding Cambridge	59.2%	9.7%	23.5%	74.5%
Vibra Western	45.3%	34.5%	20.2%	79.8%

NET INPATIENT REVENUE PER PATIENT DAY

	HFY20	HFY21	HFY22	HFY23	HFY24
Pamhealth Stoughton	1,044	1,130	1,117	1,309	1,538
New England Sinai	1,348	1,265	1,235	756	(90)
Spaulding Cambridge	1,560	1,692	1,743	1,772	1,702
Vibra Western	1,109	1,099	1,167	1,173	1,273

OUTPATIENT VISITS

	HFY20	HFY21	HFY22	HFY23	HFY24
Pamhealth Stoughton	0	0	0	0	0
New England Sinai	5,804	6,460	7,752	7,886	875
Spaulding Cambridge	0	0	0	2,724	4,839
Vibra Western	0	0	0	0	0

HFY 2024 FINANCIAL METRICS

	Operating Revenue	Non-Operating Revenue	Total Revenue	Total Expenses	Income (Loss)	Operating Margin	Non-Operating Margin	Total Margin	Total Net Assets	Current Ratio	Avg Age Plant
Pamhealth Stoughton	$25.7M	$0.0M	$25.7M	$26.7M	($0.9M)	-3.6%	0.0%	-3.6%	$23.0M	2.6	1.9
New England Sinai	($0.2M)	$0.0M	($0.2M)	$4.6M	($4.9M)	2070.2%	0.0%	2070.2%	($28.6M)	-12.4	43.3
Spaulding Cambridge	$77.4M	$0.0M	$77.5M	$103.4M	($25.9M)	-33.5%	0.1%	-33.5%	($38.7M)	0.2	8.4
Vibra Western	$11.1M	$0.0M	$11.1M	$16.0M	($5.0M)	-44.9%	0.0%	-44.9%	$0.0M	0.2	-17.5

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.
Data from the HFY2020 through HFY2024 CHIA Cost Reports.

REHABILITATION HOSPITALS

Hospital Fiscal Year 2024 Profiles

Rehabilitation hospitals provide intensive, post-acute rehabilitation services, such as physical, occupational, and speech therapy services. For Medicare payment purposes, hospitals are classified as rehabilitation hospitals if they provide more than 60% of their inpatient services to patients with one or more of 13 diagnoses listed in the federal regulations.

REHABILITATION HOSPITALS

Encompass Braintree Rehabilitation Hospital	Encompass New England Rehabilitation Hospital
Encompass Rehabilitation Hospital of Western Massachusetts	Fairlawn Rehabilitation Hospital, an affiliate of Encompass Health
Spaulding Rehabilitation Hospital - Boston	Spaulding Rehabilitation Hospital - Cape Cod
Vibra Hospital of Southern Massachusetts	Whittier Rehabilitation Hospital - Bradford
Whittier Rehabilitation Hospital - Westborough	

REHABILITATION HOSPITAL METRICS

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Inpatient GPSR	$734.0M	$743.0M	$722.9M	$722.7M	$790.5M
Total Outpatient GPSR	$192.8M	$251.0M	$262.2M	$291.9M	$319.9M
Total Inpatient and Outpatient GPSR	$926.8M	$993.9M	$985.0M	$1.0B	$1.1B
Total Inpatient NPSR	$384.5M	$399.8M	$399.3M	$426.3M	$446.7M
Total Outpatient NPSR	$64.8M	$83.1M	$81.3M	$95.8M	$103.4M
Total Inpatient and Outpatient NPSR	$449.4M	$483.0M	$480.6M	$522.1M	$550.2M

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Licensed Beds	959	959	959	959	959
Total Available Beds	959	959	959	959	959
Total Staffed Beds	959	959	959	959	959
Median Percentage Occupancy	69.0%	66.3%	63.9%	61.8%	66.0%
Total Inpatient Discharges	14,108	14,710	14,682	15,866	16,636
Total Inpatient Days	233,173	233,590	229,862	227,761	236,836
Median Average Length of Stay	14.75	15.31	15.19	13.70	12.99
Total Outpatient Visits	453,424	557,637	571,489	605,191	625,528

AVERAGE PAYER MIX

	HFY20	HFY21	HFY22	HFY23	HFY24
Medicare	64.8%	65.4%	65.9%	66.2%	65.8%
Medicaid	13.4%	12.4%	12.6%	13.5%	14.1%
Commercial	16.2%	15.9%	15.5%	15.0%	14.8%
Public Payer Mix	79.0%	78.7%	79.4%	80.5%	80.8%

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Operating Revenue	$476.3M	$507.4M	$509.0M	$546.5M	$579.0M
Non-Operating Revenue[3]	$0.1M	$5.1M	$0.1M	$0.9M	$8.4M
Total Revenue	$476.4M	$512.5M	$509.1M	$547.4M	$587.4M
Total Expenses	$467.4M	$480.2M	$506.6M	$529.8M	$563.9M
Total Surplus (Deficit)	$9.0M	$32.3M	$2.5M	$17.6M	$23.5M
Median Operating Margin	3.6%	14.1%	6.7%	2.3%	-0.1%
Median Non-Operating Margin	0.0%	0.0%	0.0%	0.0%	0.0%
Median Total Margin	3.6%	14.1%	6.7%	2.3%	-0.1%

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	$449.0M	$451.0M	$626.2M	$624.5M	$671.0M
Median Current Ratio	1.20	0.94	2.06	3.21	2.76

REHABILITATION HOSPITAL: INDIVIDUAL HOSPITAL METRICS

INPATIENT DAYS

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	36,543	37,183	40,359	39,771	40,243
Encompass New England	36,453	38,323	39,449	40,349	41,472
Encompass Western Mass	17,574	18,161	18,214	18,027	18,573
Fairlawn	27,786	25,526	25,660	23,528	27,383
Spaulding Boston	44,702	44,393	42,592	44,916	44,464
Spaulding Cape Cod	15,311	15,981	14,526	15,829	15,814
Vibra Southern	22,616	21,762	19,479	17,303	19,119
Whittier Bradford	16,147	16,156	14,313	13,643	14,489
Whittier Westborough	16,041	16,105	15,270	14,395	15,279

AVERAGE LENGTH OF STAY (DAYS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	14	14	14	13	13
Encompass New England	13	12	12	12	12
Encompass Western Mass	13	13	13	12	12
Fairlawn	13	14	13	12	12
Spaulding Boston	21	20	21	18	16
Spaulding Cape Cod	15	16	16	14	13
Vibra Southern	41	35	37	36	43
Whittier Bradford	22	19	17	16	18
Whittier Westborough	18	15	15	14	17

PERCENTAGE OCCUPANCY

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	53	54	59	58	59
Encompass New England	56	59	60	62	63
Encompass Western Mass	91	94	94	93	96
Fairlawn	69	64	64	59	68
Spaulding Boston	93	92	88	93	92
Spaulding Cape Cod	70	73	66	72	72
Vibra Southern	69	66	59	53	58
Whittier Bradford	74	74	65	62	66
Whittier Westborough	50	50	48	45	47

HFY 2024 PAYER MIX

	Medicare Mix	Medicaid Mix	Commercial Mix	Public Payer Mix
Encompass Braintree	73.4%	8.7%	7.9%	82.1%
Encompass New England	78.5%	4.8%	7.7%	83.2%
Encompass Western Mass	85.7%	3.8%	5.4%	89.4%
Fairlawn	76.1%	7.5%	9.2%	83.6%
Spaulding Boston	43.7%	11.6%	34.9%	60.5%
Spaulding Cape Cod	67.4%	8.6%	18.7%	79.1%
Vibra Southern	23.8%	64.7%	11.5%	88.5%
Whittier Bradford	71.0%	11.0%	17.6%	82.0%
Whittier Westborough	72.4%	6.1%	20.2%	78.5%

NET INPATIENT REVENUE PER PATIENT DAY

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	1,585	1,627	1,678	1,775	1,863
Encompass New England	1,694	1,781	1,798	1,886	1,961
Encompass Western Mass	1,629	1,741	1,734	1,865	1,872
Fairlawn	1,557	1,552	1,557	1,780	1,853
Spaulding Boston	1,956	2,006	2,052	2,163	2,138
Spaulding Cape Cod	1,886	1,900	1,935	2,015	2,101
Vibra Southern	1,219	1,282	1,248	1,495	1,351
Whittier Bradford	1,518	1,564	1,685	1,727	1,659
Whittier Westborough	1,531	1,692	1,651	1,783	1,752

OUTPATIENT VISITS

	HFY20	HFY21	HFY22	HFY23	HFY24
Encompass Braintree	26,906	27,975	18,703	18,185	17,275
Encompass New England	3,520	1	0	0	0
Encompass Western Mass	1,868	0	0	0	0
Fairlawn	2,918	0	0	0	0
Spaulding Boston	284,348	368,588	384,756	417,598	437,231
Spaulding Cape Cod	97,759	127,189	129,360	135,749	138,112
Vibra Southern	272	0	0	0	0
Whittier Bradford	27,524	23,287	27,052	22,136	19,441
Whittier Westborough	8,309	10,597	11,618	11,523	13,469

HFY 2024 FINANCIAL METRICS

	Operating Revenue	Non-Operating Revenue	Total Revenue	Total Expenses	Income (Loss)	Operating Margin	Non-Operating Margin	Total Margin	Total Net Assets	Current Ratio	Avg Age Plant
Encompass Braintree	$78.2M	$0.0M	$78.2M	$61.9M	$16.3M	20.9%	0.0%	20.9%	$259.1M	2.2	2.5
Encompass New England	$81.6M	$0.0M	$81.6M	$65.2M	$16.4M	20.1%	0.0%	20.1%	$202.6M	4.7	3.0
Encompass Western Mass	$34.9M	$0.0M	$34.9M	$27.9M	$7.0M	19.9%	0.0%	19.9%	$18.8M	2.8	9.6
Fairlawn	$51.4M	$0.0M	$51.4M	$43.2M	$8.2M	15.9%	0.0%	15.9%	$27.8M	4.5	5.9
Spaulding Boston	$196.4M	$7.9M	$204.3M	$220.2M	($15.9M)	-11.6%	3.9%	-7.8%	$148.7M	0.5	10.3
Spaulding Cape Cod	$54.0M	$0.5M	$54.5M	$60.5M	($6.0M)	-11.9%	0.9%	-11.0%	($9.7M)	0.2	10.6
Vibra Southern	$26.6M	$0.0M	$26.6M	$27.8M	($1.2M)	-4.5%	0.0%	-4.5%	$0.3M	0.3	36.3
Whittier Bradford	$27.1M	$0.0M	$27.1M	$28.4M	($1.3M)	-4.7%	0.0%	-4.7%	$1.9M	3.6	9.7
Whittier Westborough	$28.8M	$0.0M	$28.8M	$28.8M	($0.0M)	-0.1%	0.0%	-0.1%	$21.5M	9.7	15.0

For descriptions of the metrics, please see the technical appendix at https://www.chiamass.gov/hospital-profiles.
Data from the HFY2020 through HFY2024 CHIA Cost Reports.

STATE-OPERATED FACILITIES

Hospital Fiscal Year 2024 Profiles

The Commonwealth of Massachusetts operates facilities that provide mental health, acute and chronic care for those with otherwise limited access to such care.

STATE-OPERATED FACILITIES

Cape Cod and The Islands Mental Health Center	Corrigan Mental Health Center
Lemuel Shattuck Hospital	Pappas Rehabilitation Hospital for Children
Solomon Carter Fuller Mental Health Center	Taunton State Hospital
Tewksbury Hospital	Western Massachusetts Hospital
Worcester State Hospital	

STATE-OPERATED FACILITY: METRICS

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Inpatient GPSR	$523.2M	$561.4M	$603.3M	$639.9M	$638.4M
Total Outpatient GPSR	$10.2M	$9.8M	$11.2M	$10.3M	$11.7M
Total Inpatient and Outpatient GPSR	$533.4M	$571.3M	$614.4M	$650.2M	$650.1M
Total Inpatient NPSR	$267.4M	$277.8M	$280.3M	$291.1M	$283.8M
Total Outpatient NPSR	$2.6M	$2.0M	$2.2M	$2.0M	$2.0M
Total Inpatient and Outpatient NPSR	$270.0M	$279.9M	$282.4M	$293.2M	$285.8M

AVERAGE PAYER MIX

	HFY20	HFY21	HFY22	HFY23	HFY24
Medicare	7.4%	6.4%	6.7%	7.1%	4.9%
Medicaid	51.0%	47.6%	43.5%	41.4%	40.9%
Commercial	2.7%	2.5%	2.4%	3.4%	14.9%
Public Payer Mix	58.4%	54.0%	50.2%	48.6%	45.8%

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Licensed Beds	1,384	1,389	1,400	1,434	1,258
Total Available Beds	1,384	1,389	1,400	1,434	1,258
Total Staffed Beds	1,225	1,228	1,220	1,243	1,224
Median Percentage Occupancy	88.3%	80.8%	86.4%	90.9%	92.0%
Total Inpatient Discharges	2,874	2,310	2,284	2,416	2,309
Total Inpatient Days	395,877	352,663	368,782	398,294	410,511
Median Average Length of Stay	177.76	177.48	173.00	190.56	217.75
Total Outpatient Visits	22,413	21,253	24,767	26,857	29,980

STATE-OPERATED FACILITY: INDIVIDUAL HOSPITAL METRICS

INPATIENT DAYS

	HFY20	HFY21	HFY22	HFY23	HFY24
Cape Cod and The Island	5,381	4,555	4,413	4,647	5,385
Corrigan	5,031	4,515	4,830	4,923	4,863
Lemuel Shattuck	78,757	65,329	71,644	73,892	74,506
Pappas Rehab Hospital	20,695	21,054	17,823	15,911	14,629
Solomon Carter Fuller	20,670	17,689	19,482	21,624	21,647
Taunton State	16,294	16,043	16,228	16,892	18,347
Tewksbury	123,116	106,459	112,085	120,721	129,562
Western Massachusetts	26,565	25,619	23,841	24,398	26,384
Worcester State	99,368	91,400	98,436	115,286	115,188

AVERAGE LENGTH OF STAY (DAYS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Cape Cod and The Island	26	33	39	41	35
Corrigan	39	35	41	49	57
Lemuel Shattuck	79	99	121	126	142
Pappas Rehab Hospital	450	448	379	362	332
Solomon Carter Fuller	90	76	70	60	70
Taunton State	603	401	464	384	399
Tewksbury	195	206	230	228	227
Western Massachusetts	492	826	554	762	586
Worcester State	178	177	173	191	218

PERCENTAGE OCCUPANCY

	HFY20	HFY21	HFY22	HFY23	HFY24
Cape Cod and The Island	92	89	86	91	92
Corrigan	86	77	83	84	83
Lemuel Shattuck	83	68	72	74	82
Pappas Rehab Hospital	81	82	96	93	89
Solomon Carter Fuller	94	81	89	99	99
Taunton State	99	98	99	103	102
Tewksbury	88	77	81	87	92
Western Massachusetts	83	81	75	77	83
Worcester State	94	86	92	99	98

HFY 2024 PAYER MIX

	Medicare Mix	Medicaid Mix	Commercial Mix	Public Payer Mix
Cape Cod and The Island	9.4%	20.1%	46.7%	29.4%
Corrigan	12.6%	24.1%	40.8%	36.7%
Lemuel Shattuck	3.2%	54.2%	9.9%	57.4%
Pappas Rehab Hospital	0.1%	98.9%	0.0%	99.0%
Solomon Carter Fuller	6.8%	4.0%	9.9%	10.8%
Taunton State	3.7%	5.3%	2.6%	8.9%
Tewksbury	2.6%	63.2%	12.4%	65.8%
Western Massachusetts	2.8%	87.1%	6.8%	89.9%
Worcester State	2.9%	11.5%	5.0%	14.4%

NET INPATIENT REVENUE PER PATIENT DAY

	HFY20	HFY21	HFY22	HFY23	HFY24
Cape Cod and The Island	1,087	1,405	1,443	1,359	1,009
Corrigan	1,187	1,306	934	1,062	1,030
Lemuel Shattuck	909	1,094	1,086	1,032	1,055
Pappas Rehab Hospital	1,408	1,331	1,553	1,813	2,009
Solomon Carter Fuller	161	201	230	179	174
Taunton State	150	152	257	212	113
Tewksbury	793	979	891	882	821
Western Massachusetts	1,085	1,166	1,237	1,239	1,116
Worcester State	228	284	264	264	206

OUTPATIENT VISITS

	HFY20	HFY21	HFY22	HFY23	HFY24
Cape Cod and The Island	1,909	1,318	1,221	1,038	926
Corrigan	3,592	3,040	4,038	4,365	5,309
Lemuel Shattuck	16,912	16,895	19,508	21,454	23,745
Pappas Rehab Hospital	0	0	0	0	0
Solomon Carter Fuller	0	0	0	0	0
Taunton State	0	0	0	0	0
Tewksbury	0	0	0	0	0
Western Massachusetts	0	0	0	0	0
Worcester State	0	0	0	0	0

SPECIALTY HOSPITAL COHORT

Hospital Fiscal Year 2024 Profiles

AdCare Hospital of Worcester

AdCare Hospital of Worcester is a for-profit specialty hospital located in Worcester. It is the only private nonacute care hospital that exclusively focuses on substance use. It provides detox and inpatient services, as well as outpatient services.

Staffed Beds:	114
Percent Occupancy:	86.27%
Inpatient Discharges:	5,326
Region:	Central Massachusetts
Tax Status:	For-profit

Inpatient GPSR:	$61,424,323
Outpatient GPSR:	$4,722,277
Inpatient and Outpatient Net Patient Service Revenue:	$38,527,737
HFY24 Public Payer Mix:	97.6%
HFY24 Percent of Total GPSR by Payer:	Medicare: 44%/ Medicaid: 53%/ Commercial: 2%

HOSPITAL METRICS

	HFY20	HFY21	HFY22	HFY23	HFY24
Average Length of Stay	5.78	5.77	6.22	6.69	6.76
Inpatient Days	34,013	31,025	36,054	29,936	35,997
Outpatient Visits	77,859	80,883	65,946	43,931	19,408
Net IP Revenue per Patient Day	$1,091	$1,140	$1,007	$1,076	$1,070
Net Inpatient Revenue	$30.7M	$29.1M	$31.2M	$28.5M	$35.8M
Net Outpatient Revenue	$6.4M	$6.3M	$5.1M	$3.7M	$2.7M

REVENUE, COSTS AND PROFIT (LOSS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$39.7M	$36.3M	$41.0M	$33.0M	$39.3M
Total Revenue	$39.7M	$36.7M	$41.0M	$33.0M	$39.3M
Total Expenses	$38.4M	$36.6M	$37.0M	$30.4M	$32.5M
Profit (Loss)	$1.3M	$0.1M	$3.9M	$2.6M	$6.8M
Operating Margin	3.3%	(0.8%)	9.6%	7.9%	17.2%
Total Margin	3.3%	0.2%	9.6%	7.9%	17.2%

Franciscan Hospital for Children

Franciscan Hospital for Children is a non-profit specialty hospital located in Brighton. It focuses on providing pediatric chronic care and rehabilitation services. It offers inpatient, residential, educational, surgical, outpatient, and home care programs for children with special health care needs.

Staffed Beds:	80
Percent Occupancy:	75.33%
Inpatient Discharges:	515
Region:	Metro Boston
Tax Status:	Non-profit

Inpatient GPSR:	$79,948,438
Outpatient GPSR:	$39,053,469
Inpatient and Outpatient Net Patient Service Revenue:	$74,279,772
HFY24 Public Payer Mix:	71.4%
HFY24 Percent of Total GPSR by Payer:	Medicare: <1%/ Medicaid: 71%/ Commercial: 28%

HOSPITAL METRICS

	HFY20	HFY21	HFY22	HFY23	HFY24
Average Length of Stay	36.54	40.48	45.12	45.83	42.83
Inpatient Days	23,461	22,019	20,573	22,548	22,057
Outpatient Visits	31,146	27,376	26,558	31,666	32,550
Net IP Revenue per Patient Day	$2,230	$2,535	$2,982	$3,063	$3,368
Net Inpatient Revenue	$36.4M	$38.7M	$44.0M	$49.5M	$49.3M
Net Outpatient Revenue	$16.0M	$17.1M	$17.4M	$19.6M	$25.0M

REVENUE, COSTS AND PROFIT (LOSS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$66.9M	$81.1M	$78.7M	$85.8M	$92.9M
Total Revenue[1]	$67.0M	$81.2M	$77.8M	$121.4M	$94.7M
Total Expenses	$64.8M	$71.4M	$77.7M	$86.8M	$92.9M
Profit (Loss)	$2.2M	$9.8M	$0.1M	$34.6M	$1.8M
Operating Margin	3.1%	11.9%	1.3%	(0.8%)	0.0%
Total Margin	3.2%	12.0%	0.1%	28.5%	1.9%

Hebrew Rehabilitation Hospital

Hebrew Rehabilitation Hospital is a non profit specialty hospital located in Boston. It specializes in providing hospital and community health care services to geriatric patients. It provides long-term acute, rehabilitative, outpatient, adult day health, and home health care services. It is also the healthcare facility for Hebrew SeniorLife provider organization, a provider of elder care.

Staffed Beds:	717
Percent Occupancy:	89.91%
Inpatient Discharges:	915
Region:	Metro Boston
Tax Status:	Non-profit

Inpatient GPSR:	$182,411,384
Outpatient GPSR:	$6,751,676
Inpatient and Outpatient Net Patient Service Revenue:	$141,248,125
HFY24 Public Payer Mix:	82.5%
HFY24 Percent of Total GPSR by Payer:	Medicare: 12%/ Medicaid: 71%/ Commercial: 2%

HOSPITAL METRICS

	HFY20	HFY21	HFY22	HFY23	HFY24
Average Length of Stay	193.91	201.21	207.34	281.33	257.87
Inpatient Days	229,785	227,570	235,326	234,070	235,948
Outpatient Visits	53,217	54,280	57,369	64,191	68,667
Net IP Revenue per Patient Day	$513	$517	$545	$562	$599
Net Inpatient Revenue	$114.8M	$114.7M	$124.8M	$128.4M	$136.6M
Net Outpatient Revenue	$3.0M	$3.0M	$3.6M	$3.1M	$4.6M

REVENUE, COSTS AND PROFIT (LOSS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Operating Revenue	$120.2M	$117.7M	$136.4M	$130.0M	$158.4M
Total Revenue	$136.0M	$135.3M	$147.7M	$147.8M	$160.0M
Total Expenses	$139.3M	$143.7M	$152.6M	$153.0M	$161.7M
Profit (Loss)	($3.4M)	($8.3M)	($4.8M)	($5.2M)	($1.7M)
Operating Margin	(14.0%)	(19.2%)	(11.0%)	(15.6%)	(2.1%)
Total Margin	(2.5%)	(6.1%)	(3.3%)	(3.5%)	(1.1%)

For descriptions of the metrics, please see the technical appendix.
Data from the HFY2020 through HFY2024 CHIA Cost Reports.

CENTER FOR HEALTH INFORMATION AND ANALYSIS

Massachusetts Hospital Profiles

Data Through
Hospital Fiscal Year 2024

January 2026

Technical Appendix

CHIA.

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HFY 2024 Massachusetts Hospital Profiles (January 2026)

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Introduction

Acute and non-acute hospitals included in Massachusetts Hospital Profiles - Data through Hospital Fiscal Year 2024 were profiled on service, payer mix, utilization, revenue, and financial performance. Details for each of these metrics are included in this technical appendix.

The Center for Health Information and Analysis (CHIA) relied on the following primary data sources to present information: the Hospital Cost Report, the Hospital Discharge Database (HDD), and the Hospital Standardized Financial Statement database.

Unless otherwise noted, metrics included in this report are based on data reported by acute and non-acute hospitals from Hospital Fiscal Year (HFY) 2020 to HFY 2024. Descriptive acute and non-acute hospital information is from HFY 2024.

Hospital Cost Report:

The Hospital Cost Report is submitted each year by acute and non-acute hospitals and contains data on costs, revenues, and utilization statistics. The Hospital Cost Report requires hospitals to submit based on the same time frames as the Medicare 2552 Cost Report filing schedules, which reflects the unique fiscal year end of each hospital.

Hospital Discharge Database (HDD):

HDD data is submitted quarterly by acute hospitals and contains patient-level data identifying charges, days, and diagnostic information for all acute inpatient discharges. CHIA used FFY 2024 HDD data as of December 2025 for the service metrics, which includes discharges between October 1, 2024 and September 30, 2025 for all acute hospitals.

Hospital Standardized Financial Statements:

The Hospital Standardized Financial Statements are submitted quarterly and annually by acute hospitals based on their individual fiscal year end. The Standardized Financial Statements contain information on the hospital's assets, liabilities, revenues, expenses, and profits or losses.

Audited Financial Statements:

Audited Financial Statements are submitted annually by hospitals (or their parent organizations, if applicable). In addition to the financial figures that are found in the Hospital Standardized Financial Statements, the Audited Financial Statements contain an opinion from an independent auditor as well as notes from hospital or system management that elaborate on the financial performance and standing of the hospital or system during the fiscal year. The Audited Financial Statements are used to verify the data submitted in the Hospital Standardized Financial Statements.

Data Verification:

Each year's Hospital Cost Report and hospital and hospital health system financial statements were verified in accordance with respective reporting regulation requirements. Additional data verification forms that included each hospital's reported financial data were sent to each acute and non-acute hospital for HFY 2020-HFY 2024.

Multi-Acute Hospital System Affiliation and Location

Massachusetts hospitals are generally affiliated with a larger health system. Health systems may include multiple hospitals and/or provider organizations while others may have only one hospital with associated providers or provider organizations. Multi-acute hospital system membership identifies those health systems with more than one acute hospital. This information was derived from Audited Financial Statements.

Below is a list of Massachusetts multi-acute hospital systems and their acute hospital members as of the end of each system's fiscal year 2024:

Multi-Acute Hospital System	Acute Hospital Member
Baystate Health	Baystate Franklin Medical Center Baystate Medical Center Baystate Noble Baystate Wing Hospital
Berkshire Health Systems	Berkshire Medical Center Fairview Hospital North Adams Regional Hospital
Beth Israel Lahey Health	Anna Jaques Hospital Beth Israel Deaconess Hospital – Milton Beth Israel Deaconess Hospital – Needham Beth Israel Deaconess Hospital – Plymouth Beth Israel Deaconess Medical Center Lahey Hospital & Medical Center Mount Auburn Hospital New England Baptist Hospital Northeast Hospital Winchester Hospital
Cape Cod Healthcare	Cape Cod Hospital Falmouth Hospital
Heywood Healthcare	Athol Hospital Heywood Hospital

Multi-Acute Hospital System	Acute Hospital Member
Mass General Brigham	Brigham and Women's Hospital
	Brigham and Women's Faulkner Hospital
	Cooley Dickinson Hospital
	Martha's Vineyard Hospital
	Massachusetts Eye and Ear Infirmary
	Massachusetts General Hospital
	Nantucket Cottage Hospital
	Newton-Wellesley Hospital
	North Shore Medical Center
Steward Health Care System	Morton Hospital, A Steward Family Hospital
	Nashoba Valley Medical Center, A Steward Family Hospital
	Steward Carney Hospital
	Steward Good Samaritan Medical Center
	Steward Holy Family Hospital
	Steward Norwood Hospital
	Steward Saint Anne's Hospital
	Steward St. Elizabeth's Medical Center
UMass Memorial Health Care	HealthAlliance-Clinton Hospital
	Marlborough Hospital
	UMass Memorial Medical Center
	Harrington Memorial Hospital
Tufts Medicine	Lowell General Hospital
	Melrose Wakefield Hospital
	Tufts Medical Center
Tenet Healthcare^	MetroWest Medical Center
	Saint Vincent Hospital

^Tenet Healthcare Corporation is a multi-state health system with a large presence outside of Massachusetts. Tenet owns MetroWest Medical Center and Saint Vincent Hospital.

Regional Definitions

The location for each acute hospital in this report was obtained, where possible, from hospital licensing information collected by the Massachusetts Department of Public Health (DPH). The hospital license includes information on a hospital's campuses and satellite offices.

The geographic regions presented in this report are derived from the Health Policy Commission (HPC) static geographic regions. The HPC regions were rolled up into larger regions for this publication to facilitate better comparison within each geographic area. The acute hospitals and the regions to which they were assigned are:

Massachusetts Region	Acute Hospital Assigned to Region
Metro Boston	Beth Israel Deaconess Hospital – Milton
	Beth Israel Deaconess Hospital – Needham
	Beth Israel Deaconess Medical Center
	Boston Children's Hospital
	Boston Medical Center
	Brigham and Women's Faulkner Hospital
	Brigham and Women's Hospital
	Cambridge Health Alliance
	Dana-Farber Cancer Institute
	Massachusetts Eye and Ear Infirmary
	Massachusetts General Hospital
	Melrose Wakefield Healthcare
	Mount Auburn Hospital
	New England Baptist Hospital
	Newton-Wellesley Hospital
	Shriners Hospitals for Children – Boston
	Steward Carney Hospital
	Steward St. Elizabeth's Medical Center
	Tufts Medical Center
Northeastern Massachusetts	Anna Jaques Hospital
	Emerson Hospital
	Lahey Hospital & Medical Center
	Lawrence General Hospital
	Lowell General Hospital
	Nashoba Valley Medical Center, A Steward Family Hospital
	North Shore Medical Center
	Northeast Hospital
	Steward Holy Family Hospital
	Winchester Hospital
Central Massachusetts	Athol Hospital
	Harrington Memorial Hospital
	HealthAlliance-Clinton Hospital
	Heywood Hospital
	Saint Vincent Hospital
	UMass Memorial Medical Center

Massachusetts Region	Acute Hospital Assigned to Region
Cape and Islands	Cape Cod Hospital
	Falmouth Hospital
	Martha's Vineyard Hospital
	Nantucket Cottage Hospital
Metro West	Marlborough Hospital
	MetroWest Medical Center
	Milford Regional Medical Center
	Steward Norwood Hospital
	Sturdy Memorial Hospital
Western Massachusetts	Baystate Franklin Medical Center
	Baystate Medical Center
	Baystate Noble Hospital
	Baystate Wing Hospital
	Berkshire Medical Center
	Cooley Dickinson Hospital
	Fairview Hospital
	Holyoke Medical Center
	Mercy Medical Center
	North Adams Regional Hospital
Metro South	Beth Israel Deaconess Hospital – Plymouth
	Morton Hospital, A Steward Family Hospital
	Signature Healthcare Brockton Hospital
	South Shore Hospital
	Steward Good Samaritan Medical Center
Southcoast	Steward Saint Anne's Hospital
	Southcoast Hospitals Group

Hospital Types

In order to develop comparative analytics, CHIA assigns hospitals to peer cohorts. The acute hospitals were assigned to one of the following cohorts according to the criteria below:

Academic Medical Centers (AMCs) are a subset of teaching hospitals. AMCs are characterized by (1) extensive research and teaching programs and (2) extensive resources for tertiary and quaternary care and are (3) principal teaching hospitals for their respective medical schools and (4) full-service hospitals with case mix intensity greater than 5% above the statewide average.

Teaching hospitals are those hospitals that report at least 25 full-time equivalent medical school residents per one hundred inpatient beds in accordance with Medicare Payment Advisory Commission (MedPAC) and do not meet the criteria to be classified as AMCs.

Community hospitals are hospitals that are not teaching hospitals and have a public payer mix of less than 63%.

Community - High Public Payer (HPP) are community hospitals that are disproportionately reliant on public revenues by virtue of a public payer mix of 63% or greater. Public payers include Medicare, Medicaid, and other government payers, including the Health Safety Net.

Specialty hospitals are not included in any cohort comparison analysis due to the unique patient populations they serve and/or the unique sets of services they provide.

This publication uses the HFY 2023 cost report data for Cohort Designations to be consistent with the HFY 2024 Massachusetts Acute Hospital and Health System Financial Performance published in September 2025.

Note: Hospitals may have been assigned to different cohorts in previous years due to payer mix in that given year or other factors. To remain consistent in comparisons between cohorts across multiple years, hospitals were retroactively assigned to their current cohort designations for all years examined. The number of hospitals included in a given cohort may vary from year to year due to hospital closures.

Hospital Type	Acute Hospital
Academic Medical Center	Beth Israel Deaconess Medical Center
	Boston Medical Center
	Brigham and Women's Hospital
	Massachusetts General Hospital
	Tufts Medical Center
	UMass Memorial Medical Center
Teaching Hospital	Baystate Medical Center
	Brigham and Women's Faulkner Hospital
	Cambridge Health Alliance
	Lahey Hospital & Medical Center
	Mount Auburn Hospital
	Saint Vincent Hospital
	Steward Carney Hospital
	Steward St. Elizabeth's Medical Center
Community Hospital	Beth Israel Deaconess Hospital – Milton
	Beth Israel Deaconess Hospital – Needham
	Emerson Hospital
	Martha's Vineyard Hospital
	Milford Regional Medical Center
	Nantucket Cottage Hospital

Hospital Type	Acute Hospital
	Newton-Wellesley Hospital
	North Adams Regional Hospital
	Winchester Hospital
Community – High Public Payer Hospital	Anna Jaques Hospital
	Athol Hospital
	Baystate Franklin Medical Center
	Baystate Noble Hospital
	Baystate Wing Hospital
	Berkshire Medical Center
	Beth Israel Deaconess Hospital – Plymouth
	Cape Cod Hospital
	Cooley Dickinson Hospital
	Fairview Hospital
	Falmouth Hospital
	Harrington Memorial Hospital
	HealthAlliance-Clinton Hospital
	Heywood Hospital
	Holyoke Medical Center
	Lawrence General Hospital
	Lowell General Hospital
	Marlborough Hospital
	MelroseWakefield Healthcare
	Mercy Medical Center
	MetroWest Medical Center
	Morton Hospital, A Steward Family Hospital
	Nashoba Valley Medical Center, A Steward Family Hospital
	North Shore Medical Center
	Northeast Hospital
	Signature Healthcare Brockton Hospital
	South Shore Hospital
	Southcoast Hospitals Group
	Steward Good Samaritan Medical Center
	Steward Holy Family Hospital
	Steward Norwood Hospital
	Steward Saint Anne's Hospital
	Sturdy Memorial Hospital
Specialty Hospital	Boston Children's Hospital

Hospital Type	Acute Hospital
	Dana-Farber Cancer Institute
	Massachusetts Eye and Ear Infirmary
	New England Baptist Hospital
	Shriners Hospitals for Children – Boston

Acute Hospital Profiles: Overview

City/Town: The city or town where the hospital is located.

Region: The region in which the hospital is located.

Hospital Type: The hospital's designation as an Academic Medical Center, Teaching Hospital, Community Hospital, Community High Public Payer Hospital, or Specialty Hospital.

Total Staffed Beds: The average number of beds during the fiscal year that were in service and staffed for patient use.

The top ten largest hospitals are noted. The remaining hospital sizes are then determined based on the staffed beds with large hospitals having reported greater than 250 beds, mid-size hospitals having reported greater than 100 staffed beds but less than 250 and small hospitals having reported less than 100 staffed beds.

- **Data Source:** Hospital Cost Report Tab 3, Column 3, Line 500

Hospital System Affiliation: Which multi-acute hospital system, if any, the hospital is affiliated.

Hospital System Surplus (loss): The hospital system's profit/loss in HFY 2024.

- **Data Source:** Standardized Financial Statements: Total Excess of Revenue Gains and Other Support Over Expenses

Hospital System Operating Margin: The hospital system's operating margin in HFY 2024.

- **Calculation –** Operating Margin = (Total Operating Revenue – Total Expenses Including Nonrecurring Gains or Losses) / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Standardized Financial Statements: Financial Metrics (With COVID-19 Relief Funds) Operating Margin

Hospital System Total Margin: The hospital system's total margin in HFY 2024.

- **Calculation –** Total Margin = Total Excess of Revenue, Gains and Other Support Over Expenses / Total Unrestricted Revenue, Gains and Other Support
- **Data Source**: Standardized Financial Statements: Financial Metrics (With COVID-19 Relief Funds) Total Margin

Change in Ownership: Change in ownership during the period of the analysis.

Tax Status: Indicates if the hospital is a For-Profit or Non-Profit hospital.

Trauma Center Designation: Determined by the Massachusetts Department of Public Health and the American College of Surgeons, with Level 1 being the highest designation given to tertiary care facilities. Facilities can be designated as Adult and/or Pediatric Trauma Centers.[1] While there are five levels of trauma center designations recognized nationally, Massachusetts hospitals only fall under Levels 1, 2, and 3 for Adult and/or Levels 1 and 2 for Pediatric.

- **Level 1 Trauma Center** is a comprehensive regional resource that is a tertiary care facility central to the trauma system. A Level 1 Trauma Center is capable of providing total care for every aspect of injury, from prevention through rehabilitation.
- **Level 2 Trauma Center** is able to initiate definitive care for all injured patients and provide 24- hour immediate coverage by general surgeons, as well as coverage by the specialties of orthopedic surgery, neurosurgery, anesthesiology, emergency medicine, radiology and critical care.
- **Level 3 Trauma Center** has demonstrated an ability to provide prompt assessment, resuscitation, surgery, intensive care and stabilization of injured patients and emergency operations, including the ability to provide 24-hour immediate coverage by emergency medicine physicians and prompt availability of general surgeons and anesthesiologists.

Total FTEs: The total number of full-time equivalent (FTE) employees reported at this hospital in HFY 2024.

- **Data source:** Hospital Cost Report Tab 4, Column 1, Line 500

Case Mix Index (CMI): A relative value assigned to the hospital's mix of inpatients to determine the overall acuity of the hospital's patients and is compared with the CMI of peer hospitals and the statewide average CMI. CHIA calculated each hospital's CMI by applying the 3M™ All Patient Refined (APR) grouper, version 36 with Massachusetts-specific baseline cost weights to each hospital's HDD data. Hospitals validate their HDD data submissions annually with CHIA.

- The APR grouper and Massachusetts-specific baseline cost weights used in this year's publication are consistent with those used in last year's publication. All case mix information included in this report has been grouped under APR grouper, version 36.

Average Age of Plant: Indicates the financial age of the fixed assets of the organization. The older the average age, the greater the short-term need for capital resources.

- **Calculation –** Average Age of Plant = Accumulated Depreciation / Depreciation and Amortization Expense

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[1] American Trauma Society, "Trauma Center Levels Explained," accessed October 6, 2017, **http://www.amtrauma.org/?page=TraumaLevels**.

- **Data source**: Standardized Financial Statements: Financial Metrics (With COVID-19 Relief Funds) Average Age of Plant

Public Payer Mix: Determined based upon the hospital's reported Gross Patient Service Revenue (GPSR). This calculation uses HFY 2023 GPSR to be consistent with the HFY 2024 Massachusetts Acute Hospital and Health System Financial Performance published in September 2025.

High Public Payer Hospitals are community hospitals that are disproportionately reliant on public revenues by virtue of a public payer mix of 63% or greater. Public payers include Medicare, Medicaid, and other government payers, including the Health Safety Net (used only for Statewide Summary).

- **Calculation -** Public Payer Mix = (Medicaid Managed GPSR + Medicaid Non-Managed GPSR + Medicare Managed GPSR + Medicare Non-Managed GPSR + Other Government GPSR + HSN GPSR) / Total GPSR.
- **Data sources:** Hospital Cost Report Tab 5, Columns 1; 2; 3; 4; 5; 8 & 13, Line 302

Calendar Year (CY) 2023 Commercial Statewide Relative Price: A relativity calculated for a given provider across all commercial payers (statewide RP or "S-RP"). For more information on S-RP methodology, refer to **https://www.chiamass.gov/assets/docs/r/pubs/2023/Relative-Price-Executive-Summary-2024.pdf**

Teaching Hospital Status: Teaching hospitals report at least 25 Full-Time Equivalent medical school residents per 100 Inpatient Beds.

- **Calculation –** Teaching Hospital Status = Interns, Residents + Fellows FTEs / (Total Available Beds / 10
- **Data sources:** Hospital Cost Report Tab 4, Column 1, Line 11 and Tab 3, Column 2, Line 500

Medicare Mix: The percentage of the hospital's Gross Patient Service Revenue from Medicare patients.

High Medicare Qualifier: The lowest value in the top quartile of Medicare Payer Mixes. Any hospital above this Medicare payer mix is considered a High Medicare Hospital (only on Statewide Summary).

- **Medicare Mix Calculation –** (Medicare Managed Total GPSR + Medicare Non-Managed Total GPSR) / Total GPSR
- **Data sources:** Hospital Cost Report Tab 5, Columns 1; 2; 3, Line 302

Medicaid Mix: The percentage of the hospitals' Gross Patient Service Revenue from Medicaid patients.

High Medicaid Qualifier: The lowest value in the top quartile of Medicaid Payer Mixes. Any hospital above this Medicaid payer mix is considered a High Medicaid Hospital (only on Statewide Summary).

- **Medicaid Mix Calculation –** (Medicaid Managed Total GPSR + Medicaid Non-Managed Total GPSR) / Total GPSR
- **Data sources:** Hospital Cost Report Tab 5, Columns 1; 4; 5, Line 302

Acute Hospital Profiles: Financial

Gross and Net Patient Service Revenues (GPSR & NPSR)

Inpatient Gross Patient Service Revenue (GPSR): The total amount the hospital reported having charged for their inpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 206

Outpatient Gross Patient Service Revenue (GPSR): The total amount the hospital reported having charged for their outpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 207

Total Gross Patient Service Revenue (GPSR): The sum of Inpatient Gross Patient Service Revenue and Outpatient Gross Patient Service Revenue.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 302

Inpatient Net Patient Service Revenue (NPSR) per Case Mix Adjusted Discharge (CMAD): The hospital's NPSR divided by the product of the hospital's discharges and its case mix index.

- **Calculation:** Inpatient Net Patient Service Revenue (NPSR) per Case Mix Adjusted Discharge (CMAD) = Inpatient Net Patient Service Revenue / (Hospital Case Mix Index * Total Hospital Discharges)
- **Data sources:** Hospital Cost Report Tab 5, Column 1, Line 206; Tab 3, Column 5, Line 500. & Hospital Discharge Dataset

Inpatient Net Patient Service Revenue (NPSR): The total amount the hospital reported having received for their inpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 208

Outpatient Net Patient Service Revenue (NPSR): The total amount the hospital reported having received for their outpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 209

Inpatient Costs per Case Mix Adjusted Discharge (CMAD): The hospital's costs are divided by the product of the hospital's discharges and its case mix index (used only for Shriners Boston).

- **Calculation:** Inpatient Costs per Case Mix Adjusted Discharge (CMAD) = Inpatient Costs / (Hospital Case Mix Index * Total Hospital Discharges)

- **Data sources:** Hospital Cost Report Tab 2, Column 9, Line 302; Tab 3, Column 5, Line 500. & Hospital Discharge Dataset.

Revenue and Expenses

Operating Revenue: Revenue from normal operations of an entity, including patient care and other activities, such as research, gift shops, parking, and cafeteria.

- **Data Source:** Standardized Financial Statements: Total Operating Revenue

COVID Funding Included in Operating Revenue: The total funding received from the federal and state government related to the COVID-19 pandemic and reported as operating revenue.

- **Calculation -** COVID Funding Included in Operating Revenue = Other Operating Revenue: Federal COVID-19 Relief Funds + Other Operating Revenue: State & Other COVID-19 Relief Funds
- **Data Source:** Standardized Financial Statements: Other Operating Revenue: Federal COVID-19 Relief Funds, Other Operating Revenue: State & Other COVID-19 Relief Funds

Non-Operating Revenue: Non-operating revenue includes items that are not related to operations, such as investment income, contributions, gains from the sale of assets and other unrelated business activities.

- **Data Source:** Standardized Financial Statements: Total Non-Operating Revenue

Total Revenue: The combined revenue derived from operating and non-operating activities.

- **Data Source:** Standardized Financial Statements: Total Unrestricted Revenue Gains and Other Support

Total Expenses: The total costs for the hospital derived from operating and non-operating activities.

- **Data Source:** Financial Statements: Total Expenses Including Nonrecurring Gains Losses

Total Surplus (Deficit): The total amount of surplus or deficit derived from operating and non-operating activities. Also known as the Total Excess of Revenue over Expenses.

- **Calculation -** Total Surplus (Deficit) = Total Excess of Revenue over Expenses = Total Revenue – Total Expenses
- **Data Source:** Standardized Financial Statements: Total Excess of Revenue Gains and Other Support Over Expenses

Operating Margin: Operating income is income from normal operations of an entity, including patient care and other activities, such as research, gift shops, parking, and cafeteria, minus the

expenses associated with such activities. Operating Margin is a critical ratio that measures how profitable the entity is when looking at the performance of its primary activities.

- **Calculation -** Operating Margin = (Total Operating Revenue – Total Expenses Including Nonrecurring Gains or Losses) / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Standardized Financial Statements: Financial Metrics (With COVID-19 Relief Funds) Operating Margin

Non-Operating Margin: Non-operating income includes items that are not related to operations, such as investment income, contributions, gains from the sale of assets and other unrelated business activities.

- **Calculation -** Non-Operating Margin = Total Non-Operating Revenue / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Standardized Financial Statements: Financial Metrics (With COVID-19 Relief Funds) Non-Operating Margin

Total Margin This ratio evaluates the overall profitability of the entity using both operating surplus (or loss) and non-operating surplus (or loss).

- **Calculation -** Total Margin = Total Excess of Revenue, Gains and Other Support Over Expenses / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Standardized Financial Statements: Financial Metrics (With COVID-19 Relief Funds) Total Margin

Solvency and Liquidity

Total Net Assets or Equity: For not-for-profit entities, this represents the difference between the assets and liabilities of an entity, comprised of retained earnings from operations and contributions from donors. Changes from year to year are attributable to two major categories: (1) increases and/or decreases in Unrestricted Net Assets, which are affected by operations, and (2) changes in Restricted Net Assets (restricted contributions). The for-profit equivalent of Total Net Assets is Owner's Equity.

- **Data Source:** Standardized Financial Statements: Total Net Assets or Equity

Current Ratio: This ratio measures the entity's ability to meet its current liabilities with its current assets (assets expected to be realized in cash during the fiscal year). A ratio of 1.0 or higher indicates that all current liabilities could be adequately covered by the entity's existing current assets.

- **Calculation -** Current Ratio = Total Current Assets / Total Current Liabilities
- **Data Source:** Standardized Financial Statements: FINANCIAL METRICS (With COVID-19 Relief Funds) Current Ratio

Debt Service Coverage Ratio: This ratio measures the ability of an entity to cover current debt obligations with funds derived from both operating and non-operating activity. Higher ratios indicate an entity is better able to meet its financing commitments. A ratio of 1.0 indicates that average income would just cover current interest and principal payments on long-term debt.

- **Calculation -** Debt Service Coverage Ratio = (Total Excess of Revenue, Gains, and Other Support Over Expenses + Depreciation and Amortization Expense + Interest Expense – Unrealized Gains/Losses) / (Interest Expense + Current Long-term Debt)
- **Data Source:** Standardized Financial Statements: FINANCIAL METRICS (With COVID-19 Relief Funds) Debt Service Coverage Ratio

Cash Flow to Total Debt: This ratio reflects the amount of cash flow being applied to total outstanding debt (all current liabilities in addition to long-term debt) and reflects how much cash can be applied to debt repayment. The lower the ratio, the more likely an entity will be unable to meet debt payments of interest and principal, and the higher the likelihood of violating any debt covenants.

- **Calculation -** Cash Flow to Total Debt = (Total Excess of Revenue, Gains, and Other Support Over Expenses + Depreciation and Amortization Expense – Unrealized Gains/Losses) / (Total Current Liabilities + Long-Term Debt Net of Current Portion)
- **Data Source:** Standardized Financial Statements: FINANCIAL METRICS (With COVID-19 Relief Funds) Cash Flow to Total Debt

Acute Hospital Profiles: Margins by Payer Type

New legislation passed as part of Chapter 343 of the Acts 2024 requires the Massachusetts Center for Health Information and Analysis (CHIA) to report on payer type margins for acute hospitals. CMS has calculated the Medicare payer type margin for years, but payer type margins for commercial, Medicaid, and other payers are relatively new metrics in the health care industry. As such, there is no industry standard calculation methodology.

To develop the payer type margins, CHIA leveraged data from the MA Hospital Cost Report and the MA Hospital Discharge Database (HDD) to determine revenues and costs by payers. While revenues are reported by payer type, costs are only reported in totality. CHIA allocated costs based on utilization and severity. Inpatient costs were allocated based on the proportion of Case Mix Adjusted Discharges. Outpatient costs were allocated based on the proportion of charges.

Payer Revenue to Cost Ratio: (Payer Inpatient and Outpatient Net Patient Service Revenue + Payer Supplemental Revenue) / (Payer Inpatient Costs + Payer Outpatient Costs)

- Payer Inpatient and Outpatient Net Patient Service Revenue Data Source: Hospital Cost Report Tab 5, Line 303, Columns 1-13.
- Payer Supplemental Revenue Data Source: Hospital Supplemental Revenue Filing.
- Payer Inpatient Costs: Total inpatient costs are allocated proportionate to each payer type's Case Mix Adjusted Discharges.
  - **Total Inpatient Costs Data Source:** Hospital Cost Report Tab 2, Line 302, Columns 9.
  - **Payer Case Mix Adjusted Discharges:** Payer Case Mix Index * Payer Discharges.
    - **Payer Case Mix Index Data Source:** FFY 2024 HDD data as of December 2025 and the 3M™ APR-DRG 36 All Patient Refined Grouper.
    - **Payer Discharges Data Source:** Hospital Cost Report Tab 5, Line 47, Columns 1-13.
- **Payer Outpatient Costs:** Total outpatient costs are allocated proportionate to each payer type's Gross Patient Service Revenue.
  - **Total Outpatient Costs Data Source:** Hospital Cost Report Tab 2, Line 303, Columns 9.
  - **Payer Gross Patient Service Revenue Data Source:** Hospital Cost Report Tab 5, Line 207, Columns 1-13.

Payer Mix: The percentage of a hospital's Gross Patient Service Revenue (GPSR) attributed to a payer.

- **Payer Gross Patient Service Calculation:** Payer Inpatient and Outpatient Gross Patient Service Revenue / Total Gross Patient Service Revenue.

- **Payer Gross Patient Service Revenue Daya Source:** Hospital Cost Report Tab 5, Line 302, Columns 1-13.

Margin by Payer Type Data Caveats

Cost allocations are an estimate and do not account for outlier patients.

Data on the provider tax paid by hospital was provided by EHS and allocated entirely to Medicaid.

Amounts identified as prior year settlements have been removed from revenues.

Data for **Boston Medical Center's** non-hospital outpatient centers (CHC and FPP) removed from Gross Patient Service Revenue, Net Patient Service Revenue and Costs.

Cambridge Health Alliance's MMCE Incentive Payments were removed from supplemental revenue.

Tufts Medical Center's Pharmacy Revenue removed from Net Patient Service Revenue.

UMass Memorial Medical Center and HealthAlliance Clinton's MSF: Medicaid Supplemental Funds removed from supplemental revenue.

Hospital Discharge Dataset Payer Type Mapping (based on primary payer):

Primary Payer Type Code	Assigned Payer
N	None
7, 0, K or T	Commercial Non-Managed Care
D, 8, E, J or C	Commercial Managed Care
Z	Other
Q	ConnectorCare
9 or H	HSN Health Safety Net
F or S	Medicare Managed
3	Medicare Non-Managed
B or A	Medicaid Managed MCO
4	Medicaid Non-Managed MMIS/FFS
2	Workers Comp
1	Self-pay
5	Other Government

Acute Hospital Profiles: Utilization

Licensed Beds: The average number of beds during the fiscal year that the hospital is licensed to have in service and staffed for patient use.

- **Data Source:** Hospital Cost Report Tab 3, Column 1, Line 500.

Available Beds: The average number of beds during the fiscal year that were available to be put in service and staffed for patient use.

- **Data Source:** Hospital Cost Report Tab 3, Column 2, Line 500.

Staffed Beds: The average number of beds during the fiscal year that were in service and staffed for patient use.

- **Data Source:** Hospital Cost Report Tab 3, Column 3, Line 500.

Percentage Occupancy: The median percent of staffed inpatient beds occupied during the reporting period. Percentage of occupancy is calculated as follows: Inpatient Days divided by Weighted Average Staffed Beds times 365 (or the number of days in the reporting period).

- **Calculation –** Percentage Occupancy = (Inpatient Days / Weighted Average Staffed Beds) * Days in period
- **Data Source:** Hospital Cost Report Tab 3, Column 6, Line 500.

Inpatient Discharges: The total number of discharges reported by the hospital.

- **Data Source:** Hospital Cost Report Tab 3, Column 5, Line 500.

Inpatient Days: Total days of care for all patients admitted to each unit. Measure includes the day of admission but not the day of discharge or death. If both admission and discharge or death occur on the same day, the day is considered a day of admission and is counted as one patient day.

- **Data Source:** Hospital Cost Report Tab 3, Column 4, Line 500.

Average Length of Stay: The average duration of an inpatient admission.

- **Data Source:** Hospital Cost Report Tab 3, Column 8, Line 500.

Emergency Department Visits: Any visit by a patient to an emergency department that results in registration at the Emergency Department. An Emergency Department visit occurs even if the only service provided to a registered patient is triage or screening.

- **Data Source:** Hospital Cost Report Tab 5, Column 1, Line 91.

Outpatient Visits: The total outpatient visits reported by the hospital. Please note that outpatient visits may not be uniformly reported across hospitals. Where substantial increases or decreases were observed, hospitals were notified and afforded the opportunity to update the information provided. In most cases, hospitals provided explanations but did not revise their data.

- **Data Source:** Hospital Cost Report Tab 5, Column 1, Line 301.

Acute Hospital Profiles: Top Discharges by Inpatient Case (DRG) and Community

Top Discharges by Inpatient Case (DRG): A report of the top discharges and each of those discharges as a percentage of the hospital's total discharges.

- **Data Sources:** FFY 2024 HDD data as of December 2025 and the 3M™ APR-DRG 36 All Patient Refined Grouper
- **Hospital Calculation:** Each discharge was grouped and ranked by DRG code. The subject hospital's 10 most frequently occurring DRGs were identified, and those discharges were compared to the total hospital discharges in order to get the percentage of the total hospital discharges.
    - For more information on DRGs, please see Appendix C.

Top Discharges by Community: Where the hospital's inpatient discharges originated and the total percent of all discharges (from Massachusetts hospitals) from that community that went to that hospital.

- **Data Source:** FFY 2024 HDD data as of December 2025 for discharge information; patient origin was determined by the zip codes from where the patients resided. In larger cities, the top communities may reflect postal code neighborhoods.
- **Hospital Calculation:** The ZIP Code for each patient discharge was matched with the USPS community name, and then grouped and ranked. The most frequently occurring communities were then summed for all hospitals in the region to calculate the percent of community discharges that went to the subject hospital.
    - A hospital's top communities by inpatient origin were determined using a hospital's HFY 2024 discharge data from the HDD. Patient origin was determined by the reported ZIP Code for each patient's residence. In larger cities, communities may include multiple ZIP Codes. These ZIP Codes were rolled up to reflect postal code neighborhoods based on the United States Postal Service Database. For more information on the ZIP Codes included within each region, please see the databook.
        - For example, Boston ZIP Codes were rolled up to the following designations: Boston (Downtown) includes: Back Bay, Beacon Hill, Downtown Boston, the Financial District, East Boston, Fenway/Kenmore, South Boston and South End. The remaining Boston communities with multiple ZIP Codes were rolled up to these designations: Allston, Brighton, Charlestown, Dorchester, Dorchester Center, Hyde Park, Jamaica Plain, Mattapan, Mission Hill, Roslindale, Roxbury, and West Roxbury.

Non-Acute Hospital Multi-Hospital System Affiliations and Cohorts

Non-acute hospitals in Massachusetts are typically identified as psychiatric, rehabilitation, chronic care facilities and state-owned non-acute hospitals including department of mental health and department of public health hospitals.

The location for each non-acute hospital in this report was obtained, where possible, from hospital licensing information collected by DPH. The hospital license includes information on a hospital's campuses and satellite offices.

Multi-hospital system membership identifies the health system with which the subject non-acute hospital is a member. This information was derived from the hospital's Audited Financial Statements.

Below is a list of Massachusetts multi-hospital systems and their non-acute hospital members:

Multi-Hospital System	Non-Acute Hospital Member
Acadia Healthcare	Haverhill Pavilion Southcoast Behavioral
Encompass Health	Encompass Rehabilitation Hospital of Braintree Encompass Rehabilitation Hospital of Western MA Encompass Rehabilitation Hospital of New England Fairlawn Rehabilitation Hospital, Encompass
Health Partners New England	TaraVista Behavioral Health Center MiraVista Behavioral Health Center
Mass General Brigham	McLean Hospital Spaulding Rehabilitation Hospital - Boston Spaulding Rehabilitation Hospital - Cape Cod Spaulding Hospital - Cambridge
Signature Healthcare Services	Westborough Behavioral Healthcare Hospital
Steward Health Care	New England Sinai Hospital
Vibra Healthcare	Vibra Hospital of Western MA Vibra Hospital of Southern MA
Universal Health Service	Arbour Hospital Arbour-Fuller Arbour-HRI Hospital Westwood Lodge Pembroke

Multi-Hospital System	Non-Acute Hospital Member
Whittier Health System	Whittier Rehabilitation Hospital Bradford
	Whittier Rehabilitation Hospital Westborough
Lifepoint Health	Valley Springs Behavioral Health Hospital

Non-Acute Hospital Cohorts

Non-acute hospitals were assigned to peer cohorts based upon MassHealth regulatory designations, defined by the criteria below[2]:

Behavioral health hospitals are licensed by the DMH for behavioral health services, and by DPH for substance abuse services.

Rehabilitation hospitals provide intensive post-acute rehabilitation services, such as physical, occupational, and speech therapy services. For Medicare payment purposes, the federal government classifies hospitals as rehabilitation hospitals if they provide more than 60% of their inpatient services to patients with one or more of 13 diagnoses listed in federal regulations.[3]

Chronic care hospitals are hospitals with an average length of stay greater than 25 days. These hospitals typically provide longer-term care, such as ventilator-dependent care. Medicare classifies chronic hospitals as Long-Term Care Hospitals, using the same 25-day threshold.

Department of Mental Health Hospitals are state-owned non-acute hospitals that provide behavioral and mental health care for those with otherwise limited access to facilities providing such care.

Department of Public Health Hospitals are multi-specialty hospitals that provide acute and chronic care to those for whom community facilities are not available or access to health care is restricted.

Non-acute specialty hospitals are not included in any cohort comparison analysis due to the unique patient populations they serve and/or the unique sets of services they provide. Non-acute hospitals that were considered specialty hospitals include:

- AdCare Hospital of Worcester - provides substance abuse services.

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[2] State-owned non-acute hospitals are included in this publication started with the 2018 report.
[3] Code of Federal Regulations: 42 CFR 412.29(b)(2)

- Franciscan Hospital for Children - provides specialized children's services.
- Hebrew Rehabilitation Hospital - specializes in providing longer term care than other chronic hospitals.

Below is a list of non-acute hospital cohorts and the hospitals assigned to each:

Cohort Designation	Non-Acute Hospital
Behavioral Health Hospitals	Arbour Hospital
	Arbour-Fuller Hospital
	Arbour-HRI Hospital
	Bournewood Hospital
	Haverhill Pavillion Behavioral Health Hospital
	Hospital Behavioral Medicine
	McLean Hospital
	MiraVista Behavioral Health Center
	Southcoast Behavioral Hospital
	TaraVista Behavioral Health Center
	Valley Springs Behavioral Health Hospital
	Walden Behavioral Care
	Westborough Behavioral HealthCare Hospital
	Westwood Lodge Pembroke
Rehabilitation Hospitals	Encompass Braintree Rehabilitation Hospital
	Encompass New England Rehabilitation Hospital
	Encompass Health Rehabilitation Hospital of Western MA
	Fairlawn Rehabilitation Hospital, Encompass
	Spaulding Rehabilitation Hospital - Boston
	Spaulding Rehabilitation Hospital - Cape Cod
	Vibra Hospital of Southern Massachusetts
	Whittier Rehabilitation Hospital Bradford
	Whittier Rehabilitation Hospital Westborough
Chronic Care Hospitals	Pamhealth Stoughton
	New England Sinai Hospital
	Spaulding Hospital - Cambridge
	Vibra Hospital of Western Massachusetts
Specialty Non-Acute Hospitals	AdCare Hospital of Worcester
	Franciscan Hospital for Children
	Hebrew Rehabilitation Hospital

Cohort Designation	Non-Acute Hospital
Department of Mental Health Hospitals	Cape Cod & Islands Community Mental Health Center
	Corrigan Mental Health Center
	Solomon Carter Fuller Mental Health Center
	Taunton State Hospital
	Worcester State Hospital
Department of Public Health Hospitals	Lemuel Shattuck Hospital
	Pappas Rehabilitation Hospital for Children
	Tewksbury Hospital
	Western Massachusetts Hospital

Non-Acute Hospital Profiles: Hospital Type Metrics

Gross and Net Patient Service Revenues (GPSR & NPSR)

Inpatient Gross Patient Service Revenue (GPSR): The total amount the hospital reported having charged for their inpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 206

Outpatient Gross Patient Service Revenue (GPSR): The total amount the hospital reported having charged for their outpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 207

Total Gross Patient Service Revenue (GPSR): The sum of Inpatient Gross Patient Service Revenue and Outpatient Gross Patient Service Revenue.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 302

Inpatient Net Patient Service Revenue (NPSR): The total amount the hospital reported having received for their inpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 208

Outpatient Net Patient Service Revenue (NPSR): The total amount the hospital reported having received for their outpatient services.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 209

Total Net Patient Service Revenue (NPSR): The sum of Inpatient Net Patient Service Revenue and Outpatient Net Patient Service Revenue.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 303

Average Payer Mixes

Medicare Mix: The percentage of the hospital's Gross Patient Service Revenue from Medicare patients.

- **Calculation –** (Medicare Managed Total GPSR + Medicare Non-Managed Total GPSR) / Total GPSR
- **Data sources:** Hospital Cost Report Tab 5, Columns 1; 2; 3, Line 302

Medicaid Mix: The percentage of the hospital's Gross Patient Service Revenue from Medicaid patients.

- **Calculation –** (Medicaid Managed Total GPSR + Medicaid Non-Managed Total GPSR) / Total GPSR
- **Data sources:** Hospital Cost Report Tab 5, Columns 1; 4; 5, Line 302

Commercial Mix: The percentage of the hospital's Gross Patient Service Revenue from Commercial patients.

- **Calculation –** (Commercial Managed Total GPSR + Commercial Non-Managed Total GPSR) / Total GPSR
- **Data sources:** Hospital Cost Report Tab 5, Columns 1; 9; 10, Line 302

Public Payer Mix: Determined based upon the hospital's reported Gross Patient Service Revenue (GPSR).

- **Calculation -** Public Payer Mix = (Medicaid Managed GPSR + Medicaid Non-Managed GPSR + Medicare Managed GPSR + Medicare Non-Managed GPSR + Other Government GPSR + HSN GPSR) / Total GPSR.
- **Data sources:** Hospital Cost Report Tab 5, Columns 1; 2; 3; 4; 5; 8 & 13, Line 302

Utilization

Licensed Beds: The average number of beds during the fiscal year that the hospital is licensed to have in service and staffed for patient use.

- **Data Source:** Hospital Cost Report Tab 3, Column 1, Line 500.

Available Beds: The average number of beds during the fiscal year that were available to be put in service and staffed for patient use.

- **Data Source:** Hospital Cost Report Tab 3, Column 2, Line 500.

Staffed Beds: The average number of beds during the fiscal year that were in service and staffed for patient use.

- **Data Source:** Hospital Cost Report Tab 3, Column 3, Line 500.

Median Percentage Occupancy: The median percent of staffed inpatient beds occupied during the reporting period. Percentage of occupancy is calculated as follows: Inpatient Days divided by Weighted Average Staffed Beds times 365 (or the number of days in the reporting period).

- **Calculation –** Percentage Occupancy = (Inpatient Days / Weighted Average Staffed Beds) * Days in period
- **Data Source:** Hospital Cost Report Tab 3, Column 6, Line 500.

Inpatient Discharges: The total number of discharges reported by the hospital.

- **Data Source:** Hospital Cost Report Tab 3, Column 5, Line 500.

Inpatient Days: Total days of care for all patients admitted to each unit. Measure includes the day of admission but not the day of discharge or death. If both admission and discharge or death occur on the same day, the day is considered a day of admission and is counted as one patient day.

- **Data Source:** Hospital Cost Report Tab 3, Column 4, Line 500.

Median Average Length of Stay: The average duration of an inpatient admission.

- **Data Source:** Hospital Cost Report Tab 3, Column 8, Line 500.

Outpatient Visits: The total outpatient visits reported by the hospital. Please note that outpatient visits may not be uniformly reported across hospitals. Where substantial increases or decreases were observed, hospitals were notified and afforded the opportunity to update the information provided. In most cases, hospitals provided explanations but did not revise their data.

- **Data Source:** Hospital Cost Report Tab 5, Column 1, Line 301.

Revenue and Expenses

Operating Revenue: Revenue from normal operations of an entity, including patient care and other activities, such as research, gift shops, parking, and cafeteria.

- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 57.2.

Non-Operating Revenue: Non-operating revenue includes items that are not related to operations, such as investment income, contributions, gains from the sale of assets and other unrelated business activities.

- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 64.1.

Total Revenue: The combined revenue derived from operating and non-operating activities.

- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 65.

Total Expenses: The total costs for the hospital derived from operating and non-operating activities.

- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 73.

Total Surplus (Deficit): The total amount of surplus or deficit derived from operating and non-operating activities. Also known as the Total Excess of Revenue over Expenses.

- **Calculation -** Total Surplus (Deficit) = Total Excess of Revenue over Expenses = Total Revenue – Total Expenses
- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 74.

Median Operating Margin: Operating income is income from normal operations of an entity, including patient care and other activities, such as research, gift shops, parking, and cafeteria, minus the expenses associated with such activities. Operating Margin is a critical ratio that measures how profitable the entity is when looking at the performance of its primary activities.

- **Calculation -** Operating Margin = (Total Operating Revenue – Total Expenses Including Nonrecurring Gains or Losses) / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 57.2; 73 and 65.

Median Non-Operating Margin: Non-operating income includes items that are not related to operations, such as investment income, contributions, gains from the sale of assets and other unrelated business activities.

- **Calculation -** Non-Operating Margin = Total Non-Operating Revenue / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 64.1 and 65.

Median Total Margin This ratio evaluates the overall profitability of the entity using both operating surplus (or loss) and non-operating surplus (or loss).

- **Calculation -** Total Margin = Total Excess of Revenue, Gains and Other Support Over Expenses / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 73 and 65.

Solvency and Liquidity

Total Net Assets or Equity: For not-for-profit entities, this represents the difference between the assets and liabilities of an entity, comprised of retained earnings from operations and contributions from donors. Changes from year to year are attributable to two major categories: (1) increases and/or decreases in Unrestricted Net Assets, which are affected by operations, and (2) changes in Restricted Net Assets (restricted contributions). The for-profit equivalent of Total Net Assets is Owner's Equity.

- **Data Source:** Standardized Financial Statements: Total Net Assets or Equity

Median Current Ratio: This ratio measures the entity's ability to meet its current liabilities with its current assets (assets expected to be realized in cash during the fiscal year). A ratio of 1.0 or higher indicates that all current liabilities could be adequately covered by the entity's existing current assets.

- **Calculation -** Current Ratio = Total Current Assets / Total Current Liabilities
- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 16 and 37.

Non-Acute Hospital Profiles: Individual Hospital Metrics

Inpatient Days: All days of care for all patients admitted to each unit. Measure includes the day of admission but not the day of discharge or death. If both admission and discharge or death occur on the same day, the day is considered a day of admission and is counted as one patient day.

- **Data source:** Hospital Cost Report Tab 3, Column 4, Line 500.

Average Length of Stay: The average duration of an inpatient admission.

- **Data source:** Hospital Cost Report Tab 3, Column 8, Line 500.

Percentage Occupancy: The percent of staffed inpatient beds occupied during the reporting period. Percentage of occupancy is calculated as follows: Inpatient Days divided by Weighted Average Staffed Beds times 365 (or the number of days in the reporting period).

- **Calculation –** Percentage Occupancy = (Inpatient Days / Weighted Average Staffed Beds) * Days in period
- **Data Source:** Hospital Cost Report Tab 3, Column 6, Line 500.

Inpatient Revenue per Day: The hospital's net inpatient service revenue (NPSR) divided by its total inpatient days.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 208 & Tab 3, Column 4, Line 500.

Payer Mixes: Determined based upon the hospital's reported HFY 2024 Gross Patient Service Revenue.

- **Calculation – Medicare Payer Mix = (Medicare Managed GPSR + Medicare Non-Managed GPSR) / Total GPSR.**
  - **Data sources:** Hospital Cost Report Tab 5, Columns 1; 2; 3, Line 302
- **Calculation -** Medicaid Payer Mix = (Medicaid Managed GPSR + Medicaid Non-Managed GPSR) / Total GPSR.
  - **Data sources:** Hospital Cost Report Tab 5, Columns 1; 4; 5, Line 302
- **Calculation -** Commercial Payer Mix = (Commercial Managed GPSR + Commercial Non-Managed GPSR) / Total GPSR.
  - **Data sources:** Hospital Cost Report Tab 5, Columns 1; 9; 10, Line 302
- **Calculation –** Public Payer Mix = (Medicaid Managed GPSR + Medicaid Non-Managed GPSR + Medicare Managed GPSR + Medicare Non-Managed GPSR + Other Government GPSR + HSN GPSR) / Total GPSR.
  - **Data sources:** Hospital Cost Report Tab 5, Columns 1; 2; 3; 4; 5; 8 & 13, Line 302

Outpatient Visits: The total outpatient visits reported by the hospital. Note that outpatient visits may not be uniformly reported across hospitals. Where substantial increases / decreases were observed, hospitals were notified and afforded the opportunity to update the information provided. In most cases, hospitals provided explanations but did not revise their data.

- **Data source:** Hospital Cost Report Tab 5, Column 1, Line 301.

Financial Merics: The following metrics were reported for each hospital in HFY 2024:

- **Operating Revenue:** Revenue from normal operations of an entity, including patient care and other activities, such as research, gift shops, parking, and cafeteria.
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 57.2.
- **Non-Operating Revenue**: Non-operating revenue includes items that are not related to operations, such as investment income, contributions, gains from the sale of assets and other unrelated business activities.
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 64.1.
- **Total Revenue:** The combined revenue derived from operating and non-operating activities.
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 65.
- **Total Expenses:** The total costs for the hospital derived from operating and non-operating activities.
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 73.
- **Income (Loss):** The total amount of income or loss derived from operating and non-operating activities.
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 74.
- **Operating Margin:** Operating income is income from normal operations of an entity, including patient care and other activities, such as research, gift shops, parking, and cafeteria, minus the expenses associated with such activities. Operating Margin is a critical ratio that measures how profitable the entity is when looking at the performance of its primary activities.
  - **Calculation -** Operating Margin = (Total Operating Revenue – Total Expenses Including Nonrecurring Gains or Losses) / Total Unrestricted Revenue, Gains and Other Support
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 57.2; 73 and 65.
- **Non-Operating Margin:** Non-operating income includes items that are not related to operations, such as investment income, contributions, gains from the sale of assets and other unrelated business activities.
  - **Calculation -** Non-Operating Margin = Total Non-Operating Revenue / Total Unrestricted Revenue, Gains and Other Support
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 64.1 and 65.
- **Total Margin** This ratio evaluates the overall profitability of the entity using both operating surplus (or loss) and non-operating surplus (or loss).

- **Calculation -** Total Margin = Total Excess of Revenue, Gains and Other Support Over Expenses / Total Unrestricted Revenue, Gains and Other Support
- **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 73 and 65.

- **Total Net Assets or Equity:** For not-for-profit entities, this represents the difference between the assets and liabilities of an entity, comprised of retained earnings from operations and contributions from donors. Changes from year to year are attributable to two major categories: (1) increases and/or decreases in Unrestricted Net Assets, which are affected by operations, and (2) changes in Restricted Net Assets (restricted contributions). The for-profit equivalent of Total Net Assets is Owner's Equity.
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 51.
- **Current Ratio:** This ratio measures the entity's ability to meet its current liabilities with its current assets (assets expected to be realized in cash during the fiscal year). A ratio of 1.0 or higher indicates that all current liabilities could be adequately covered by the entity's existing current assets.
  - **Calculation -** Current Ratio = Total Current Assets / Total Current Liabilities
  - **Data Source:** Hospital Cost Report Tab 11, Column 1, Line 16 and 37.
- **Average Age of Plant:** Indicates the financial age of the fixed assets of the organization. The older the average age, the greater the short-term need for capital resources.
  - **Calculation –** Average Age of Plant = Accumulated Depreciation / Depreciation and Amortization Expense
  - **Data source**: Hospital Cost Report Tab 11, Column 1, Line 26 and 68.

Note: Some for-profit hospitals are organized as S corporations. For-profit entities that are organized as S corporations, in accordance with Internal Revenue Code, do not pay federal income tax on their taxable income. Instead, the shareholders are liable for individual federal income taxes on their portion of the hospital's taxable income. Therefore, these hospitals may have income that appears higher than hospitals organized as a C corporation, which are taxed separately from their owners.

Appendix A: Acute Hospitals

Beth Israel Lahey Health formed in March 2019 and includes the following Hospitals: **Addison Gilbert Hospital** (Northeast), **Anna Jaques Hospital**, **BayRidge Hospital** (Northeast), **Beth Israel Deaconess Hospital – Milton**, **Beth Israel Hospital – Needham**, **Beth Israel Hospital – Plymouth**, **Beth Israel Deaconess Medical Center**, **Beverly Hospital** (Northeast), **Lahey Hospital & Medical Center, Lahey Medical Center**, **Peabody**, **Mount Auburn Hospital**, **New England Baptist Hospital**, and **Winchester Hospital**.

As Beth Israel Lahey Health became financially consolidated in March 2019, seven months of financial data was reported for HFY 2019 for the system and its affiliated hospitals and physician organizations representing the period from March 1 through September 30, 2019.

Boston Medical Center

Outpatient metrics for Boston Medical Center (BMC) include information for the following freestanding community health centers:

- East Boston Neighborhood Health Center
- Codman Square Health Center
- Dorchester House Multi-Service Center
- South Boston Community Health Center

Cape Cod Hospital and **Falmouth Hospital** changed their methodology for counting outpatient visits to include all clinic visits for the entity starting in HFY 2021.

Harrington Memorial Hospital and parent Harrington Healthcare System joined UMass Memorial Healthcare on July 1, 2021.

Lawrence General Hospital reported a significant increase in outpatient visits related to their COVID testing site operating in HFY 2021.

Mount Auburn Hospital changed their methodology for counting outpatient visits to include all clinic visits for the entity starting in HFY 2020.

Milford Regional Medical Center became part of UMass Memorial Health at the start of HFY 2025 This is its last reporting year as a standalone hospital and independent health system

Nantucket Cottage Hospital's outpatient visits in HFY 2020 include the first full year of the rural health clinic.

Shriners Hospitals for Children Springfield is no longer an acute hospital and is now an outpatient center, effective 2023. They have been removed from this publication.

Eight or 9 months of HFY 2024 data was provided for **Steward Health Care's** affiliated hospitals due to closure or change in ownership. This data has been included in the HFY 2024 annual data despite being partial-year data

Steward Health Care did not provide audited financial statements for their acute hospitals, therefore their financial data is as reported or filed.

Steward Norwood Hospital was temporarily closed in July 2020 and is permanently closed as of this publication. No inpatient services were provided in HFY 2023 though some outpatient services were still available.

Tufts Medical Center's net patient service revenue includes their pharmacy revenue.

Wellforce changed its name to **Tufts Medicine** on March 1, 2022.

North Adams Regional Hospital reopened in March 2024 after closing in 2014, with first data reported for HFY 2024.

All Hospitals

This publication does not reflect recent ownership changes or closures that occurred after HFY 2024.

All COVID Funding metrics are presented as reported by the hospital or entity with the exception of Steward Health Care. Steward Health Care did not report any of the COVID relief funding received by their eight hospitals as operating revenue. After obtaining the publicly available audited financial statements, their HFY 2020 data was revised by CHIA to include the Provider Relief Funds received by each of the hospitals in their operating revenue.

Effective HFY 2020 supplemental revenue is not included in net patient service revenue for all hospitals. Prior to HFY 2020, reporting of supplemental revenue varied by hospital.

There was an accounting change adopted by most hospitals beginning in HFY 2020 in which unrealized gains and losses on investments are now recognized as non-operating income.

Starting in HFY 2023, unrealized gains and losses were removed from the Debt Service Coverage Ratio and Cash Flow to Total Debt metrics. They are included in prior year calculations.

Appendix B: Non-Acute Hospitals

Curahealth Stoughton is a **PAM Health Specialty Hospital of Stoughton** as of November 2021.

Hospital for Behavioral Medicine is a psychiatric hospital that opened in HFY 2019 with first data reported for HFY 2020.

Miravista Behavioral Health is a new psychiatric hospital that opened in 2021 with first data reporting for HFY 2022. It was previously Providence Behavioral Health and reported under Mercy Medical Center (an acute hospital).

Westwood Lodge Pembroke Hospital: Westwood Hospital was closed by the Department of Mental Health in August 2017. The Pembroke Hospital site remains open.

Franciscan Hospitals for Children was acquired by Boston Children's Hospital on July 1, 2023. Total Revenue reported by Franciscan in HFY 2023 included one-time revenues related to their acquisition by Boston Children's Hospital. This impacted the margins reported by the hospital.

Valley Springs Behavioral Hospital is a behavioral hospital that opened in 2023 with first data reported for HFY 2024.

All Hospitals

This publication does not reflect recent ownership changes or closures that occurred after HFY 2023.

Appendix C: Diagnosis Related Groups

Diagnosis Related Groups (DRGs) are used to classify the patient illnesses a hospital treats.

The 10 most common DRGs for each hospital were determined by categorizing all of a hospital's discharges into DRGs defined in the All Patient Refined Grouper (3M™ APR-DRG 36) and ranked by the total number of discharges. In most cases, it was necessary for CHIA to abbreviate the DRG name in order to fit the space available.

Below is a list of abbreviated DRG descriptions that appear in the report and their full name.

Abbreviated Description	Description
Acute & subacute endocarditis	Acute & subacute endocarditis
Acute anxiety & delirium states	Acute anxiety & delirium states
Acute Kidney Injury	Acute Kidney Injury
Adjdisorders & neuroses exc depress diag	Adjustment disorders & neuroses except depressive diagnoses
Alcoholic liver disease	Alcoholic liver disease
Breast procedures except mastectomy	Breast procedures except mastectomy
Bronchiolitis & RSV pneumonia	Bronchiolitis & RSV pneumonia
Cardiac cathw circ disord exc ischemic heart dis	Cardiac catheterization w circ disord exc ischemic heart disease
Cardiac structural & valvular disorders	Cardiac structural & valvular disorders
Cardiac valve procedures w cardiac catheterization	Cardiac valve procedures w cardiac catheterization
Cardiac valve procedures w/o cardiac catheterization	Cardiac valve procedures w/o cardiac catheterization
Chemotherapy For Acute Leukemia	Chemotherapy For Acute Leukemia
Chest pain	Chest pain
Cholecystectomy except laparoscopic	Cholecystectomy except laparoscopic
Chronic obstructive pulmonary disease	Chronic obstructive pulmonary disease
Coagulation & platelet disorders	Coagulation & platelet disorders
Connective tissue disorders	Connective tissue disorders
Coronary bypass w cardiac cath or percutcardiac proc	Coronary bypass w cardiac cath or percutaneous cardiac procedure
Coronary bypass w/o cardiac cath or percut cardiac proc	Coronary bypass w/o cardiac cath or percutaneous cardiac procedure
Craniotomy except for trauma	Craniotomy except for trauma
CVA & precerebral occlusion w infarct	CVA & precerebral occlusion w infarct
Degen nervous system disorders exc mult sclerosis	Degenerative nervous system disorders exc mult sclerosis
Diabetes	Diabetes
Digestive malignancy	Digestive malignancy

Abbreviated Description	Description
Disorders of personality & impulse control	Disorders of personality & impulse control
Diverticulitis & diverticulosis	Diverticulitis & diverticulosis
Dorsal & Lumbar Fusion Proc Exc For Curvature Of Back	Dorsal & Lumbar Fusion Proc Exc For Curvature Of Back
Dorsal & lumbar fusion proc for curvature of back	Dorsal & Lumbar Fusion Proc For Curvature Of Back
Ear, nose, mouth, throat, cranial/facial malignancies	Ear, nose, mouth, throat, cranial/facial malignancies
Eating disorders	Eating disorders
Extensive 3rd degree burns w skin graft	Extensive 3rd degree burns w skin graft
Extensive procedure unrelated to principal diagnosis	Extensive procedure unrelated to principal diagnosis
Extracranial vascular procedures	Extracranial vascular procedures
Eye disorders except major infections	Eye disorders except major infections
Eye procedures except orbit	Eye procedures except orbit
Facial bone procs except major cranial/facial bone proc	Facial bone procedures except major cranial/facial bone procedures
Full thickness burns w skin graft	Full thickness burns w skin graft
Gastrointestinal vascular insufficiency	Gastrointestinal vascular insufficiency
Head trauma w coma >1 hr or hemorrhage	Head trauma w coma >1 hr or hemorrhage
Hepatic coma & other major acute liver disorders	Hepatic coma & other major acute liver disorders
Hip & Femur Fracture Repair	Hip & Femur Fracture Repair
Hip & femur proc for non-trauma except joint repl	Hip & femur procedures for non-trauma except joint replacement
Hip joint replacement	Hip Joint Replacement
HIV w multiple significant HIV related conditions	HIV w multiple significant HIV related conditions
Infections of upper respiratory tract	Infections of upper respiratory tract
Intestinal obstruction	Intestinal obstruction
Knee joint replacement	Knee Joint Replacement
Lower Extremity Arterial Procedures	Lower Extremity Arterial Procedures
Lymphatic & other maligs & neoplasms of uncert behav	Lymphatic & other malignancies & neoplasms of uncertain behavior
Lymphoma, myeloma & non-acute leukemia	Lymphoma, myeloma & non-acute leukemia
Major chest & respiratory trauma	Major chest & respiratory trauma
Major cranial/facial bone procedures	Major cranial/facial bone procedures
Major depress dis & other/unspecpsychoses	Major depressive disorders & other/unspecified psychoses
Major gastrointestinal & peritoneal infections	Major gastrointestinal & peritoneal infections
Major Large Bowel Procedures	Major Large Bowel Procedures

Abbreviated Description	Description
Major respiratory infections & inflammations	Major respiratory infections & inflammations
Major Small Bowel Procedures	Major Small Bowel Procedures
Malf, reaction & comp of GI device or proc	Malfunction, reaction & complication of GI device or procedure
Malf, reaction, complic of orthodevice or proc	Malfunction, reaction, complic of orthopedic device or procedure
Malignancy of hepatobiliary system & pancreas	Malignancy of hepatobiliary system & pancreas
Malignant breast disorders	Malignant breast disorders
Mental illness diagnosis w O.R. procedure	Mental illness diagnosis w O.R. procedure
Neonate Birth W Major Cardiovas Proc	Neonate birthwt >2499g w major cardiovascular procedure
Neonate birth w other significant condition	Neonate birthwt >2499g w other significant condition
Neonate birth w resp dist synd/oth maj resp cond	Neonate, birthwt >2499g w resp dist synd/oth maj resp cond
Neonate birth w congenital/perinatal infection	Neonate bwt 2000-2499g w congenital/perinatal infection
Nephritis & nephrosis	Nephritis & nephrosis
Non-Hypovolemic Sodium Disorders	Non-Hypovolemic Sodium Disorders
Nontraumatic stupor & coma	Nontraumatic stupor & coma
Normal Neonate Birth	Neonate birthwt >2499g, normal newborn or neonate w other problem
Opioid abuse & dependence	Opioid abuse & dependence
Organic mental health disturbances	Organic mental health disturbances
Other & unspecified gastrointestinal hemorrhage	Other & unspecified gastrointestinal hemorrhage
Other Chemotherapy	Other Chemotherapy
Other circulatory system diagnoses	Other circulatory system diagnoses
Other circulatory system procedures	Other circulatory system procedures
Other complications of treatment	Other complications of treatment
Other digestive system & abdominal procedures	Other digestive system & abdominal procedures
Other disorders of nervous system	Other disorders of nervous system
Other disorders of the liver	Other disorders of the liver
Other ear, nose, mouth & throat procedures	Other ear, nose, mouth & throat procedures
Other ear, nose, mouth,throat & cranial/facial diag	Other ear, nose, mouth,throat & cranial/facial diagnoses
Other endocrine disorders	Other endocrine disorders
Other esophageal disorders	Other esophageal disorders
Other female reproductive system & related procedures	Other female reproductive system & related procedures

Abbreviated Description	Description
Other infectious & parasitic diseases	Other infectious & parasitic diseases
Other injury, poisoning & toxic effect diagnoses	Other injury, poisoning & toxic effect diagnoses
Other major head & neck procedures	Other major head & neck procedures
Other musculoskel system & connect tissue proc	Other musculoskeletal system & connective tissue procedures
Other nervous system & related procedures	Other nervous system & related procedures
Other O.R. procs for lymph/hemat/other neoplasms	Other O.R. procedures for lymphatic/hematopoietic/other neoplasms
Other Peripheral Vascular Procedures	Other Peripheral Vascular Procedures
Other pneumonia	Other pneumonia
Other procedures of blood & blood-forming organs	Other procedures of blood & blood-forming organs
Other respiratory & chest procedures	Other respiratory & chest procedures
Other Significant Hip & Femur Surgery	Other Significant Hip & Femur Surgery
Other skin, subcutaneous tissue & breast disorders	Other skin, subcutaneous tissue & breast disorders
Other vascular procedures	Other vascular procedures
Percutaneous cardiovascular procedures w AMI	Percutaneous cardiovascular procedures w AMI
Peripheral & other vascular disorders	Peripheral & other vascular disorders
Perm cardiac pace implant w AMI, heart fail or shock	Permanent cardiac pacemaker implant w AMI, heart failure or shock
Pituitary & adrenal procedures	Pituitary & adrenal procedures
Post-operative, post-traumatic, other device infections	Post-operative, post-traumatic, other device infections
Pulmonary edema & respiratory failure	Pulmonary edema & respiratory failure
Pulmonary embolism	Pulmonary embolism
Radiotherapy	Radiotherapy
Renal failure	Renal failure
Respiratory malignancy	Respiratory malignancy
Respiratory signs, symptoms & minor diagnoses	Respiratory signs, symptoms & minor diagnoses
Schizophrenia	Schizophrenia
Seizure	Seizure
Septicemia & disseminated infections	Septicemia & disseminated infections
Shoulder & Elbow Joint Replacement	Shoulder & Elbow Joint Replacement
Skin graft, exc hand, for muscul & connect tissue diag	Skin graft, except hand, for musculoskeletal & connective tissue diagnoses
Tendon, muscle & other soft tissue procedures	Tendon, muscle & other soft tissue procedures
Toxic effects of non-medicinal substances	Toxic effects of non-medicinal substances
Transient ischemia	Transient ischemia

Abbreviated Description	Description
Urethral & transurethral procedures	Urethral & transurethral procedures
Uterine & adnexa procedures for leiomyoma	Uterine & adnexa procedures for leiomyoma
Vaginal delivery	Vaginal delivery
Vaginal delivery w sterilization &/or D&C	Vaginal delivery w sterilization &/or D&C
Viral illness	Viral illness

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