

BEHAVIORAL HEALTH HOSPITALS

Hospital Fiscal Year 2024 Profiles

Behavioral Health Hospitals are licensed by the Department of Mental Health (DMH) for psychiatric services, and by the Department of Public Health (DPH) for substance use services. Behavioral Health Hospitals offer mental health services, substance abuse disorder treatments, and inpatient, outpatient, and partial hospitalization.

BEHAVIORAL HEALTH HOSPITALS

Arbour Hospital	Arbour-Fuller Hospital
Arbour-HRI Hospital	Bournewood Hospital
Haverhill Pavilion Behavioral Health Hospital	Hospital Behavioral Medicine
McLean Hospital	Miravista Behavioral Health Center
Southcoast Behavioral Health	Taravista Behavioral Health Center
Walden Behavioral Care LLC	Westborough Behavioral Healthcare Hospital
Western Massachusetts Behavioral Hospital	Westwood Lodge Pembroke Hospital

BEHAVIORAL HEALTH HOSPITAL METRICS

GROSS AND NET PATIENT SERVICE REVENUES (GPSR & NPSR)

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Inpatient GPSR	\$711.3M	\$701.9M	\$818.7M	\$984.3M	\$1.1B
Total Outpatient GPSR	\$145.7M	\$164.7M	\$174.6M	\$185.8M	\$174.1M
Total Inpatient and Outpatient GPSR	\$856.9M	\$866.6M	\$993.3M	\$1.2B	\$1.3B
Total Inpatient NPSR	\$398.7M	\$393.3M	\$470.1M	\$542.7M	\$659.0M
Total Outpatient NPSR	\$73.1M	\$89.5M	\$95.2M	\$99.5M	\$105.3M
Total Inpatient and Outpatient NPSR	\$471.8M	\$482.8M	\$565.3M	\$642.1M	\$764.2M

AVERAGE PAYER MIX

	HFY20	HFY21	HFY22	HFY23	HFY24
Medicare	24.7%	23.4%	23.1%	23.0%	30.9%
Medicaid	48.0%	46.8%	49.6%	51.8%	46.6%
Commercial	26.1%	28.0%	26.2%	24.4%	21.8%
Public Payer Mix	73.3%	71.4%	73.3%	75.0%	77.6%

REVENUE AND EXPENSES

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Operating Revenue	\$625.0M	\$657.2M	\$737.3M	\$837.3M	\$898.7M
Non-Operating Revenue ³	\$2.1M	\$17.7M	(\$10.3M)	\$5.4M	\$17.7M
Total Revenue	\$627.2M	\$674.9M	\$727.0M	\$842.7M	\$916.4M
Total Expenses	\$594.1M	\$624.2M	\$740.8M	\$796.5M	\$851.1M
Total Surplus (Deficit)	\$33.0M	\$50.7M	(\$13.8M)	\$46.2M	\$65.3M
Median Operating Margin	7.4%	10.5%	1.9%	11.9%	14.9%
Median Non-Operating Margin	0.0%	0.0%	0.0%	0.0%	0.0%
Median Total Margin	7.4%	10.5%	8.2%	11.9%	15.2%

UTILIZATION

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Licensed Beds	1,453	1,535	1,653	1,665	1,769
Total Available Beds	1,337	1,387	1,550	1,604	1,686
Total Staffed Beds	1,319	1,390	1,506	1,574	1,666
Median Percentage Occupancy	91.1%	88.0%	85.9%	87.6%	91.8%
Total Inpatient Discharges	31,970	28,916	31,938	32,819	36,764
Total Inpatient Days	409,640	392,432	438,163	478,799	543,042
Median Average Length of Stay	13.07	13.39	16.12	15.43	16.26
Total Outpatient Visits	255,815	285,197	348,087	465,195	287,213

SOLVENCY AND LIQUIDITY

	HFY20	HFY21	HFY22	HFY23	HFY24
Total Net Assets or Equity	\$242.3M	\$288.3M	\$359.9M	\$375.2M	\$432.6M
Median Current Ratio	0.55	0.51	1.04	0.75	0.99

BEHAVIORAL HEALTH HOSPITAL: INDIVIDUAL HOSPITAL METRICS

INPATIENT DAYS

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	45,559	44,527	47,280	48,376	47,979
Arbour-Fuller	35,000	28,086	34,166	34,860	36,409
Arbour-HRI	21,988	20,095	21,555	22,573	23,844
Bournewood	34,478	32,787	30,983	33,920	33,999
Haverhill Pavilion	21,653	22,788	23,074	24,459	24,823
Hospital For Behavioral Health	27,974	25,760	27,429	32,637	36,383
McLean	68,837	77,933	85,224	96,387	99,755
Miravista	-	-	21,481	18,455	29,790
Southcoast Behavioral	49,051	50,520	51,411	57,878	61,030
Taravista	35,124	30,870	33,646	38,237	42,165
Walden Behavioral	16,005	16,659	18,128	14,687	18,206
Westborough Behavioral	16,324	9,864	14,107	22,704	28,032
Valley Springs	-	-	-	-	24,489
Westwood Pembroke	37,647	32,543	29,679	33,626	36,138

PERCENTAGE OCCUPANCY

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	92	90	95	96	92
Arbour-Fuller	93	71	86	88	91
Arbour-HRI	91	89	92	94	99
Bournewood	92	88	83	91	91
Haverhill Pavilion	83	88	89	94	96
Hospital For Behavioral Health	93	90	99	99	99
McLean	86	74	81	85	88
Miravista	-	-	52	44	92
Southcoast Behavioral	93	96	96	83	87
Taravista	89	78	85	97	94
Walden Behavioral	91	89	97	79	98
Westborough Behavioral	37	23	32	60	74
Valley Springs	-	-	-	-	74
Westwood Pembroke	86	74	68	77	82

NET INPATIENT REVENUE PER PATIENT DAY

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	848	856	989	1,009	1,021
Arbour-Fuller	895	842	974	992	1,041
Arbour-HRI	913	881	991	993	1,040
Bournewood	947	984	1,012	1,004	1,015
Haverhill Pavilion	924	938	951	1,000	1,019
Hospital For Behavioral Health	963	930	971	1,033	1,029
McLean	1,290	1,326	1,402	1,387	1,468
Miravista	-	-	723	1,198	1,092
Southcoast Behavioral	896	899	975	1,093	1,091
Taravista	862	937	1,044	1,116	1,060
Walden Behavioral	972	1,113	1,179	1,491	1,295
Westborough Behavioral	1,078	1,136	1,134	1,113	1,197
Valley Springs	-	-	-	-	2,611
Westwood Pembroke	873	887	1,049	1,062	1,071

HFY 2024 FINANCIAL METRICS

	Operating Revenue	Non-Operating Revenue	Total Revenue	Total Expenses	Income (Loss)	Operating Margin	Non-Operating Margin	Total Margin	Total Net Assets	Current Ratio	Avg Age Plant
Arbour	\$55.8M	\$0.0M	\$55.8M	\$47.0M	\$8.8M	15.8%	0.0%	15.8%	(\$1.6M)	0.1	32.4
Arbour-Fuller	\$45.2M	\$0.0M	\$45.2M	\$37.2M	\$8.0M	17.8%	0.0%	17.8%	\$4.9M	1.1	8.6
Arbour-HRI	\$37.6M	\$0.0M	\$37.6M	\$27.0M	\$10.6M	28.2%	0.0%	28.2%	\$0.8M	1.1	39.8
Bournewood	\$39.5M	\$0.0M	\$39.5M	\$41.1M	(\$1.6M)	-4.0%	0.0%	-4.0%	(\$0.5M)	1.2	1.8
Haverhill Pavilion	\$26.1M	\$0.0M	\$26.1M	\$23.8M	\$2.3M	8.9%	0.0%	8.9%	\$12.6M	2.4	4.6
Hospital For Behavioral Health	\$39.8M	\$0.2M	\$40.0M	\$33.9M	\$6.1M	14.6%	0.6%	15.2%	(\$7.8M)	0.3	6.1
McLean	\$350.2M	\$17.5M	\$367.7M	\$373.8M	(\$6.2M)	-6.4%	4.8%	-1.7%	\$366.9M	0.9	14.9
Miravista	\$41.3M	\$0.0M	\$41.3M	\$35.7M	\$5.6M	13.6%	0.0%	13.6%	\$6.2M	2.1	3.0
Southcoast Behavioral	\$68.2M	\$0.0M	\$68.2M	\$47.6M	\$20.6M	30.2%	0.0%	30.2%	\$101.7M	12.3	6.0
Taravista	\$48.4M	\$0.0M	\$48.4M	\$40.0M	\$8.4M	17.4%	0.0%	17.4%	\$2.0M	1.4	8.4
Walden Behavioral	\$45.0M	\$0.0M	\$45.0M	\$38.2M	\$6.8M	15.2%	0.0%	15.2%	\$0.0M	0.3	0.0
Westborough Behavioral	\$35.9M	\$0.0M	\$35.9M	\$34.4M	\$1.5M	4.2%	0.0%	4.2%	(\$55.1M)	0.4	4.2
Valley Springs	\$24.4M	\$0.0M	\$24.4M	\$38.8M	(\$14.5M)	-59.4%	0.0%	-59.4%	(\$8.6M)	0.4	0.0
Westwood Pembroke	\$41.4M	\$0.0M	\$41.4M	\$32.7M	\$8.7M	21.0%	0.0%	21.0%	\$11.3M	-0.6	14.9

For descriptions of the metrics, please see the technical appendix at <https://www.chiamass.gov/hospital-profiles>.
Data from the HFY2020 through HFY2024 CHIA Cost Reports.
Miravista Behavioral Health Center opened in HFY21 with first data reporting in HFY22.
Valley Springs Behavioral Health Hospital opened in HFY23 with first data reporting in HFY24.

AVERAGE LENGTH OF STAY (DAYS)

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	17	17	21	24	22
Arbour-Fuller	16	18	17	21	18
Arbour-HRI	14	15	22	20	18
Bournewood	10	12	12	11	11
Haverhill Pavilion	13	11	16	18	18
Hospital For Behavioral Health	13	13	11	14	15
McLean	13	14	15	15	16
Miravista	-	-	8	9	10
Southcoast Behavioral	13	16	17	15	15
Taravista	9	8	8	9	9
Walden Behavioral	18	32	37	31	33
Westborough Behavioral	14	12	19	19	17
Valley Springs	-	-	-	-	25
Westwood Pembroke	13	13	9	12	12

HFY 2024 PAYER MIX

	Medicare Mix	Medicaid Mix	Commercial Mix	Public Payer Mix
Arbour	25.5%	64.2%	9.9%	89.7%
Arbour-Fuller	23.2%	60.0%	16.5%	83.2%
Arbour-HRI	20.7%	50.0%	28.1%	70.7%
Bournewood	13.6%	56.6%	29.8%	70.2%
Haverhill Pavilion	52.2%	36.3%	11.0%	89.0%
Hospital For Behavioral Health	41.2%	48.7%	7.4%	89.9%
McLean	24.7%	21.0%	50.9%	46.6%
Miravista	22.6%	63.3%	13.8%	85.8%
Southcoast Behavioral	32.1%	58.3%	9.3%	90.5%
Taravista	18.6%	52.1%	29.1%	70.7%
Walden Behavioral	8.3%	27.7%	63.7%	36.0%
Westborough Behavioral	25.3%	53.9%	19.8%	79.9%
Valley Springs	100.0%	0.0%	0.0%	100.0%
Westwood Pembroke	24.2%	59.9%	15.9%	84.1%

OUTPATIENT VISITS

	HFY20	HFY21	HFY22	HFY23	HFY24
Arbour	50,968	47,970	46,857	48,817	51,201
Arbour-Fuller	31,700	31,678	31,815	28,306	22,684
Arbour-HRI	23,372	41,712	37,622	42,423	36,837
Bournewood	33,814	36,917	32,932	23,557	24,579
Haverhill Pavilion	0	0	0	0	0
Hospital For Behavioral Health	3,980	4,241	4,335	1,972	3,162
McLean	102,366	108,330	105,801	111,060	118,191
Miravista	-	-	73,000	189,341	15,719
Southcoast Behavioral	0	0	0	0	0
Taravista	0	0	0	0	0
Walden Behavioral	0	0	0	0	0
Westborough Behavioral	1,583	1,499	6,991	12,047	8,212
Valley Springs	-	-	-	-	0
Westwood Pembroke	8,032	12,850	8,734	7,672	6,628

